**Aluizio Couto**

Northridge CA 91324

818-445-8980

[albr7@att.net](mailto:albr7@att.net)

<https://www.linkedin.com/in/aluizio-couto-629622101/>

Accomplished IT professional with over 15 years’ experience and demonstrated success in network Infrastructure, Project Management, implementation, servers, workstations, peripherals, Network security, staff coaching, and support.

**KEY ACHIVEMENTS**

● Established a banking network infrastructure from the ground up including internet banking

● Recognized by senior management for the research and implementation of applications that reduced operational costs

● Preserved assets by putting into effect a business continuity program, including disaster recovery and remote management

● Upgraded servers, workstations, imaging servers, ATM machines and peripherals

**TECHNICAL EXPERTISE**

●Microsoft Servers and workstations ● Intrusion Detection Systems ●Imaging Systems ●IP Telephony● Network security ●Microsoft Office Systems ●IBM, HP and Dell Servers● Project planning and implementation ● Symitar and Episys System ● Active Directory ● File Handler

**PROFESSIONAL EXPERIENCE**

**IT Administrator**

**David Morse & Assocites DMA -3/2018 to 3/2020**

Responsible for all aspects of company network, including firewall and security. Maintenance of 8 windows physical servers and 4 VM servers, Managed two help desk technicians, upgraded servers by planning, testing, evaluating, troubleshooting and installing enhancements. Management of help desk ticketing system Maintain documentation and procedures. Work with company managers and directors to fulfill company needs with proper technology and staff training.

**Company Confidential (contract) - 1/2018 to 3/2018**

**COSULTANT**

This is a food distribution company with 30 employees and one technician, I Audit company IT department and network including servers, workstation, firewall and suggest actions to improve systems security, hardware and software upgrades, software licensing, IT procedures and inventory management.

**Universal City Studios Credit Union, 2008- 2017**

**Information Technology Administrator**

* Provided full scope help desk support for 22 workstations as well as technical support for more than 5000 credit union members
* Maintained IT networks, servers, and security systems for optimal performance and organizational effectiveness
* Built a banking network infrastructure from the ground up including internet banking
* Upgraded the credit union financial systems and vendors network according to Government regulations.
* Upgraded the credit union servers and workstations including hardware and software.
* Managed three technicians and 2 programmers

**Contractors State License Services, North Hollywood, CA, 2003-2007**

**Information Technology Manager**

* Provided technical support for over 150 remote users in 35 locations
* Managed six technicians and two programmers
* Recognized by senior management for the research and implementation of a VOIP phone system that reduced operational costs by 40%
* Led the effort of coordinating resources, budgets, and timelines to successfully and efficiently implement the Windows 2003 domain.
* Preserved assets by putting into effect disaster recovery and back up procedures for IT security, as well as virus protection.
* Created and designed an inventory management system to better track and maintain company resources.

**CERTIFICATIONS & TRAINING**

**MCSE, MCDBA, CCNA, A+, Computer Forensics Investigation, Management**

**EDUCATION**

**UFF,** Rio de Janeiro, Brazil

Bachelor in Science , Information Technology