|  |  |  |
| --- | --- | --- |
|  |  | **Resume for Joseph C. Vondrachek** |
|  |  | EDUCATIONNewberg High School, Newberg Or. 1970 – 1973 Pioneer Pacific College, Wilsonville Or. 1998 – 1999 Course study - Computer Technology WORK EXPERIENCEFred Meyer Inc., Portland Or.1973 – 1997Research and Development Manager - New product development Instore Bakery Div.Regional Manager, Southern district - In-Store Bakery DivisionAbTech Computers, Portland Or.Technical-Support Analyst 1998 -1999  Technician helping with Y2K upgrades, for PC’s, Laptops, and supporting software. Served as Abtech Agent for US Bakery Portland Or. Norpac Foods Inc. Salem Or.Micro-Support analyst 2000 – 2009  Maintained all computers, printers, servers and infrastructure-cabling including WiFi at Norpac’s Corporate Sales Office in Lake Oswego, Oregon.  **Senior Micro-Support Analyst**  2009 – 2014  My responsibilities were expanded to include Siemens Phone System, Checkpoint firewall, and Data Center Management.  **Senior Network Administrator**  2014 – current  Responsible for all Data switches, as well as our Shoretel-Mitel phone system, the WiFi network with 150 WAP’s, managed with central zone director. And all Firewalls.  **Additional specialty skills**   * Excellent managerial skills, Positive toward coworkers and participates in overall team development, Excellent communication - written and oral, Strives to achieve positive results for all within the department. * A solid background with most Microsoft PC operating systems, installing and maintenance. * Data, and phone switches - configuration and maintenance. * Microsoft Active Directory management. * Checkpoint and Fortinet firewall management. * Computer Protocol familiarity - most common; HTTP, HTTPS, TCP/IP, SNTP, SMTP, DNS, DHCP, FTP, RDP, VOIP and ARP. * Most varieties AntiVirus Management and Support + Cisco Amp * VPN Client Management * VOIP, Experience with Seimens and Shoretel/Mitel switches * Microsoft Hyper-V. Install and manage virtual machines as well as resolutions with most common issues. * Inventory control and Work-Order management. * Usage of NOC system screens to resolve issues quickly.   Thank you,  Joseph C. Vondrachek  22854 SW Hosler Way  Sherwood Or. 97140 |