# Matthew M. Langer

Data & IT Professional

971-280-7035 | [mattmlanger@gmail.com](mailto:mattmlanger@gmail.com) | Portland, OR

Linkedin: [in/mattylikestech](https://www.linkedin.com/in/mattylikestech/) | Github: [github.com/mattylangz](https://github.com/mattylangz)

EXPERIENCE

Compliance Support Analyst, DAT Solutions Feb 2021 – Present

* Analyzed hundreds of insurance policies and certificates of insurance daily to make sure the auto policies of carriers are up to date and that they are following federal motor safety laws
* Provided technical support to brokers and carriers that use our products to onboard and partner with each other.
* Created ticket requests in ZenDesk to help troubleshoot the functionality of our own internal software systems to increase usability and functionality with the customer.
* Scraped hundreds of carrier data records from the US Department of Transportation to ensure accuracy for business licensure and any requirements such as Hazardous Material loading and Interstate/Intrastate hauling.
* Worked with other teams such as IT and Engineering to improve product usability and overall application quality.

Data Analyst, Vacasa Oct 2016– Mar 2020

* Monitored, tracked, and completed a constant stream of over 50,000 inbound Direct Mail and Marketing requests that were submitted by various Business Development Representatives and Outbound Sales Specialists.
* Coordinated various direct solicitation projects with Marketing, Sales Team, and IT in order to deliver projects on time and within budget using various agile project management methodologies.
* Used various GIS and BI software applications such as Carto, QGIS, Looker, and PostgreSQL to analyze large amounts of data in order to create interactive dashboards, chats, and maps.
* Created and executed hundreds of PostgreSQL queries to obtain records and to update contact information from various secondary homeowners/vacation homeowners in the United States.

Jr. Analyst, Vacasa June 2016 – Oct 2016

* Obtained data from dozens of vacation property listing websites and third-party sellers and reorganized them to find leads for marketing and business development.
* Provided assistance to Senior Analysts, Corporate Development Managers, Digital Marketing Managers, SEO Analysts and Outbound Sales Representatives in making strategic business decisions.
* Used SQL to extract and organize information in the company's MySQL database.
* Interacted and provided support to internal departments such as Business Development, Marketing, IT, and Process Implementations by performing ad hoc data gathering and report generation.

SKILLS / CERTIFICATIONS / ASSOCIATIONS

**Tools:** QGIS, Google Analytics, Google Tag Manager, Microsoft 365, Access, SharePoint, Adobe: Acrobat, Photoshop, LucidChart, MySQL Workbench, HeidiSQL, Salesforce, HubSpot, JIRA

**Software Languages:** Java, JavaScript, HTML, CSS, jQuery, SQL, PostgreSQL, Python, XML

**Strengths:** Data Visualization, Quality Assurance, Technical Writing, Project Management

**Certifications:** Google Analytics Individual Qualification, Google Tag Manager Certification

**Associations:** Project Management Institute,Oregon Data Community, PDX Community Manager Meetup

EDUCATION

**M.S. IT Management, *Regis University* Expected Jan 2022**

Focus in Cybersecurity

**B.S. Operations & Technology Management, *University of Portland* Graduated May 2015** Minor in Computer Science