**Christian M. Collins**

Seattle, Washington

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Phone : (206) 473-8059

**EDUCATION**

* **Franklin High School**

High School Diploma

* **Year Up**

Yearlong business & technology training.

* **Urban League Tech Jobs Program**

Six-week computer repair, computer diagnostic, troubleshooting, and networking training.

**CERTIFICATIONS:**

* **MTA Certification**
* **CompTIA A+ Certified**

**EXPERIENCE:**

***Support Network Engineer,*** *King County*

*Seattle, WA* September 2019

Assisted in resolving server network connectivity issues, Assisted in server removals, Took stock and disposed of King County hard drives and tapes, Navigated through Post Incident Reviews for Major Incidents at transfer and disposal sites, Created diagrams for disposal sites for server cabinet placements, Job shadowed a Network Engineer for two months

***Video Technician,*** *Seattle Public Schools*March 2016-Present

*Seattle, WA*

Assisting in video production, filming, editing, camera handling, equipment managing, and testing online training courses for the Seattle School District.

***Software QA Tester,*** *C25 Technologies*December 2015-March 2016

*Redmond, WA*

Cross-company bug tracking with Microsoft contract teams. Functionality, localization, regression, multiplier, grey box, game testing, writing clear and concise defect reports. Assisted teammates to complete our weekly test passes/tasks, and writing test bugs to help clarify language on test cases

***Software QA Tester,*** *Microsoft* January 2015-December 2015

*Redmond, WA*

Cross-company bug tracking with Microsoft contract teams. Functionality, localization, regression, multiplier, grey box, game testing, writing clear and concise defect reports. Assisted teammates to complete our weekly test passes/tasks, and writing test bugs to help clarify language on test cases.