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| **Kevin Chacon-Garcia**  North Las Vegas, NV  M: 7025615245 | E: officialkevinchacon@gmail.com |

**Computer Repair Technician |**

Personable, results-driven Computer Repair Technician candidate with 2+ years of experience in desktop and technical support, computer hardware, and software troubleshooting roles. Possesses a solid foundation in streamline operational procedures, network support, and computer operations demonstrated through experience as a Lead Computer Technician at 702PcRepair LLC. Outstanding communicator able to work with diverse colleagues to produce value from KPIs and deliver results on time and under budget.

**Core Competencies**

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| * Relationship Management | * Network Support | * Team-Led Leadership |
| * Operating Systems | * Software & Hardware | * Human Resources |
| * Technical Support | * Troubleshooting | * Maintenance & Repairs |

**Professional Experience**

**702pcrepair llc | las vegas, nv | 2019-2021**

**Lead Computer Technician**

* Supervised computer repairs as Lead Computer Technician for 702PcRepair team members, applying rigorous scheduling methods to create a daily plan with a 100% smooth overall worker-calendar to date.
* Oversaw company’s cash flow from 2019 to 2021, managing monthly funds for 10,000+ existing parts to maintain budget and achieve financial goals.
* Charged with inventory control, accepting parts sheets and personally sourcing and ordering over 2,432 parts and tools from online companies to correlate closely with current stock levels, maintaining an optimal flow of resource capital during entire employment span.
* Drove store success, replacing all types of laptop screens, desktops and motherboards as well as selling parts to increase company profit.
* Faced with multiple customer complaints and leveraged historical expertise in conflict resolution strategy to follow up and resolve all such customer inquiries in a timely manner.

**Education**

**Asher College, Las Vegas, NV: 2020-Present**

*Associate in Science (AS) in Computer Information Systems (Candidate) –*

**Rancho High School, North Las Vegas, NV: 2014**

*High School Diploma*

**Military Service**

**Branch: United State Marine Corps (January 2016 – January 2019)**

*Service Country: United States*

*Rank: e5*

*Commendations: Navy Achievement Medal*

**Additional Credentials**

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| **Technical Skills** | LAN / Linux / Microsoft Windows / DHCP / WAN / Microsoft Windows Server / Active Directory |
| **Languages** | English, Spanish |
| **Honors & Awards** | * Navy Achievement Medal |
| **Professional Development** | * Secret Clearance (2019) * Work style: Reliability – Expert – Indeed (2020) * Basic computer skills – Expert – Indeed (2020) * Technical support – Proficient – Indeed (2020) * Mechanical Skills: Aptitude – Highly Proficient – Indeed (2019) * Basic maintenance and repair – Proficient – Indeed (2019) |
| **Volunteerism** | Big Brothers Big Sisters (2014)  Mentored Young School Kids. |
| **Interests** | * Computers * Sports * Family |