EDUCATION

**California State University, Northridge,** Northridge, CA

*Bachelor of Science*, Computer Information Technology, May 2020

Honors: *Member*, National Society of Leadership & Success, 2019-2020

**Los Angeles Valley College,** Valley Glen, CA

*Associates Degree*, Social and Behavioral Sciences, June 2017

CERTIFICATIONS

AWS Certified Cloud Practitioner, 2020 – 2023

TECHNICAL SKILLS

Windows • MacOS • Linux • Cloud Computing • Adobe (Acrobat, Photoshop, Premiere) • Microsoft Office (Word, Excel, Access, PowerPoint, Outlook) • C++ • Java • Perl • Bash • SQL • Windows Server • Active Directory • HMTL 5 • CSS • Javascript • Ansible • Terraform • AWS (EC2, S3, Route53, Lambda, IAM)

EXPERIENCE

**Wag! Instant Dog Walking** Los Angeles, CA

*Dog Walker* January 2017 – Present

* Drive to client’s homes and enter premises with their permission; Care for dogs as requested by the owner, take pictures of dogs and provide the owner with a walk summary; Currently have a 4.9 Star Rating and over 1000 reviews.

**The Jewish Federation of Greater Los Angeles**  Los Angeles, CA

*IT Helpdesk Intern* February 2020 – May 2020

* Checked physical systems in the building to be working every morning; Tested technical components such as emails, VOIP, voicemail, printers, access points; Managed helpdesk tickets for employees with Spiceworks; Solved daily user IT problems at TJF regarding Outlook, Skype, Active Directory, and other network issues; Prepared physical & digital workstations for new hires or terminations.

**Hugo Boss** Beverly Hills, CA

*Stock Associate* May 2017 – September 2017

* Received deliveries, unpacked and scanned merchandise to enter into the inventory system; Organize merchandise in the stock room; Tagged sale items, re-organized misplaced merchandise, and replaced sold merchandise from inventory; Prepared out-of-season merchandise for distribution and sale at outlet centers.

**Cost Plus World Market** Sherman Oaks, CA

*Head of Gourmet* August 2015 – August 2017

* Assisted customers with gourmet shopping needs; Informed customers of sales/promotions and recommended similar or relevant items to meet customer needs and sales goals; Verified system inventory, checked items for expiration, replaced adequate inventory, prepared for seasonal sales, and marked items out-of-stock in accordance with company guidelines; was promoted from a Stock Associate position.

**Power PC** Marietta, GA

*Computer Technician - Intern* March 2015 – July 2015

* Built refurbished desktops and laptops; Installed motherboards, RAM, hard drives, screens, laptop keyboards, power supplies, drivers and software; Tested individual components for reliability; Diagnosed and repaired laptops and PCs that were infected by malware.

LANGUAGES/AFFILIATIONS

**Language:** Fluent Spanish *[speaking, reading, writing, and translation]*

**Professional Affiliations**: *Founding Member,* Phi Sigma Kappa Fraternity, CSUN, Fall 2019