A self-starter and team player with the proven ability to assist management in obtaining company goals. Seeking an computer technician opportunity with a growing organization.

**EDUCATION**

## ITT Technical Institute, Torrance CA Sept. 2013- June 2015

**Bachelor of Science Degree in Information Technology and Cyber Security**

BS Graduation Date: September 2015 (3.3 GPA)

## ITT Technical Institute, Torrance CA Dec. 2011- Sept. 2013

**Associate of Science Degree in Information Technology- Network Systems Administrations**

AS Graduation Date: September 2013 (3.3 GPA)

**TECHNICAL SKILLS**

* OS System and applications software / Network maintanance
* Routing protocols knowledge / Desktop and laptop repair
* Microsoft Office Suite (Word, PowerPoint, Excel, Access)

**PROFESSIONAL EXPERIENCE**

**WAREHOUSE SUPPORT TECH**

Northrop Grumman / Westwind Engineering **-** Contract positionLos Angeles, CA. **Nov. 2014 – Feb. 2019**

* Packed and Shipped up to 150 desktops and laptops per day
* Safely operate hand truck and electric pallet jack to transport heavy merchandise
* Performed random quality checks on merchandise, reporting any inconsistencies or problems to warehouse manager
* Extremely reliable and safety conscious with solid experience in warehouse operations to include loading and unloading Fed-ex trucks; shipping and receiving.

**COMPUTER SUPPORT TECH**

Inglewood School Dist. / Intelligent Comp. Concepts – Contract PositionInglewood, CA. **April. 2014 – June 2014**

* Configured and upgraded Google chrome books and desktops to Microsoft OS system
* Assisted with over 10,000 system upgrades. Sunsetted antiquated systems
* Ensure high quality execution to minimize rework

**TECHNICAL SYSTEM SUPPORT**

ITT Technical Institute – Los Angeles - Temporary position Los Angeles, CA. **May 2013 – Nov. 2013**

* Assist in deployment of Clonezilla program
* Maintained upkeep on multiple PC’s for daily student use
* Assisted in printer repairs, and replacement of cables, routers and switches as needed