Lashanda singh

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Entry-level Information Technology Analyst seeking a career opportunity in Computer Networks and Cybersecurity where I can leverage my technical skills to help organizations meet their business needs.

**EDUCATION**

**University of Maryland Global Campus**

**Bachelor of Science**, Computer Networks & Cybersecurity - 2020

Minor in Business Administration

**PROFESSIONAL EXPERIENCE**

**Endoscopy Technician | Doctors Community Medical Center | 08/2012 – Present**

* Verifies proper equipment functioning and performs safety checks.
* Supports and assists physicians and registered nurses with procedures as directed.
* Collects and delivers specimens collected during procedures, ensuring the field remains sterile.
* Distributes information regarding equipment or instruments at in-service training sessions.
* Validates and refreshes basic professional skills through active participation at in-service trainings.
* Performs other related duties as assigned.

**Endoscopy Technician/ Unit Secretary | Virginia Hospital Center | 08/2012 – 01/2018**

* Maintained and/or repairs endoscopic equipment.
* Verified proper equipment functioning and performs safety checks.
* Supported and assists physicians and registered nurses with procedures as directed.
* Collected and delivers specimens collected during procedures, ensuring the field remains sterile.
* Distributed information regarding equipment or instruments at in-service training sessions.
* Validated and refreshes basic professional skills through active participation at in-service trainings.
* Sterilized and prepares rooms and equipment, such as scopes, before and after procedures as directed.
* Performed other related duties as assigned.

**Booth Crew Member | AMC Movies | 07/2010 – 08/2012**

* Thread film through a series of sprockets and guide rollers, attaching the end to a take-up reel.
* Inspected movie films to ensure that they are complete and in good condition.
* Inspected projection equipment prior to operation in order to ensure proper working order.
* Installed and connect auxiliary equipment, such as microphones, amplifiers, disc playback machines, and lights.
* Monitored operations to ensure that standards for sound and image projection quality are met.

**TECHINICAL SKILLS & TRAININGS**

* Experience with network troubleshooting
* Profound understanding of network policies and procedures
* Profound understanding of network security and connectivity
* Experience with fully resolving problems reported by end users
* Familiarity with monitoring network and testing for weaknesses
* Experience specifying system requirements and design solutions
* Experience setting up user accounts, permissions and passwords
* Strong familiarity supporting and administering third-party applications
* Experience installing and integrating new server hardware and applications
* Extensive knowledge of network operating systems including Mac, Linux and Windows
* Experience supporting, configuring, maintaining and upgrading networks and in house

servers

**CORE COMPETENCIES**

* Excellent communication and prioritization skills
* Strong Customer service skills
* Remarkable analytical and problem solving abilities
* Excellent ability to work well with others and independently as necessary
* Experience in communicating technical challenges effectively to senior level