**MIKHAIL KITAEV**

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**SOFTWARE QA ENGINEER**

**Professional Summary:**

• Self-driven, highly motivated QA professional with experience in web development and system administration

• Strong technical background, knowledge of QA methodology and tools

• Experience working in an Agile development process

• Proficient in a black box and gray box testing

• Experience in testing web-based and mobile applications

• Experience in using Android SDK and Android Debug Bridge utility

• Exposure to Test Automation using Selenium WebDriver

• Good communication skills with the ability to work individually and as a part of the team

• US Green Cardholder

**Skills:**

Platforms: Windows, UNIX (LINUX, macOS), Android, iOS, Unity

Web Technologies: HTML, CSS, JavaScript, XML, JSON, Bootstrap

Test Automation: Selenium WebDriver, XCUITest, Cucumber, Java, Python, Swift

API testing: Postman, Newman, Swagger

Databases: Oracle, MySQL

Networking: TCP/IP, FTP, HTTP, LAN/WAN

Bug tracking/Test Management: Jira, Bugzilla, TestRail

Tools: Chrome DevTools, Appium, Wireshark, Zenmap, Android Studio, ADB, XCode, Git, Docker, AWS (EC2, S3, IAM, Elastic Beanstalk), Jenkins

**Work Experience:**

**Pango, Redwood City, CA 10/2019 – 04/2020**

**QA Engineer**

• Worked within an Agile development environment with 2-week Sprints

• Analyzed requirements and participated in the development of test plans, test scenarios, and test cases to support testing objectives

• Analyzed applications and errors, escalated issues to developers, and verified fixes

• Created and maintained Automation test cases with Selenium/Python

• Used Git to maintain different versions of automation scripts

• Executed test cases for functional, end-to-end, and regression testing

• Created Web Scraper for collecting specific data from the websites for the following analytics

• Created an automation tool for installation/execution apps from Apple App Store (Swift, XCUITest)

• Created tools for capturing data/traffic analysis of the applications sent from App Store (Python, Wireshark)

• Worked closely with the development and marketing teams while creating a new product

• Communicated with software developers and business analysts to coordinate QA concerns

**Los Altos Software Testing House,** **Los Altos, CA 02/2018 – 10/2019**

**Software QA Engineer**

• Analyzed specifications, defined test cases for Smoke, Regression, and End-to-End testing scenarios

• Developed detailed test cases for new features of the application, and to establish traceability with the requirements, prepared test data for automated scenarios

• Maintained and executed test cases for web and mobile versions of the applications

• Converted test scenarios into Cucumber format following Gherkin syntax

• Created and executed automated scripts using Selenium WebDriver/Behave/Python(POM, BDD, KeyDriven framework)

* Created API automation tests using Postman

• Updated automation scenarios to reflect UI changes

• Utilized Confluence as a collaboration tool to help create, track and discuss with the team test documentation

• Reported issues into bug tracking system JIRA and followed up with them until the bugs were resolved

• Collected and analyzed logs for mobile applications using ADB (Android SDK utility) and XCode

• Coordinated with IT leads, developers and system integration team to resolve various issues related to bug fixing, re-analyzing certain functionalities and providing creative feedback

• Conducted negative and positive functional, regression, boundary, cross-browser, Participated in daily scrum meetings with the team and weekly Sprint Review (Status) meetings with teams/product owner, bi-weekly retrospectives at the end of each iteration

**CEO-Progress,** **Ivanovo, Russia 11/2015 – 04/2016**

**Junior Web Developer**

• Built websites using WordPress, Joomla

• Prepared website wireframes proposals to present to clients

• Customized themes to meet the clients' requirements

• Managed user guide to help clients understand site features to increase visitor's satisfaction

• Provided technical support to clients

**State Polytechnic University,** **Ivanovo, Russia 04/2015 – 11/2015**

**Systems Administrator**

• Provided systems administration support to the end-users

• Performed regular system backups and recovery procedures

• Performed installation/configuration new software/hardware and keep it in working condition

• Monitored system performance, and troubleshoot issues

• Created and implemented training for college staff

**Education:**

B.S. in Mechanical Engineering, State Polytechnic University, Ivanovo, Russia

**References Available Upon Request**