Edson Valenzuela

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# Summary

To procure an opportunity in a business development associate position that will allow me to transition my customer service, leadership skills, and attention to detail in to a corporate environment.

# Experience

**Tempo Urban Kitchen** - Anaheim, CA 2019-Present

***Food Expeditor***

* Provide exceptional communication to the kitchen staff to expedite customer orders and ensure timely delivery.
* Excellent attention detail by providing finishing touches on dishes that leave the kitchen to guarantee high quality presentation for the customer.
* Able to work in a fast pace environment that requires the ability to multi-task while performing pristine organization among kitchen staff, customer orders, and the handoff to servers in a very high pressure setting.
* Act as the liaison between cooks and servers by providing leadership skills that are integral for time sensitive decisions.
* Access kitchen staff to ensure there is enough employees to manage the customer orders and stepping in to perform essential duties when under staff.

**The Cheesecake Factory** - Anaheim, CA 2009-Present

***Food Server***

* Adhere to standardized steps of service ensuring an exceptional and speedy experience in a high capacity restaurant.
* Multi-task and remain observant in order to anticipate guests needs.
* Remain knowledgeable on the extensive menu and drink list, able to describe all food items in detail.
* Maintain tidy and clean service areas.
* Monitor guests dining experience. Ensure guests are satisfied with the food and service.

# Education

**Santa Ana College** - Santa Ana, CA Present

*Currently enrolled for Fall 2020. Expected graduation date for a Journalism AA in Spring of 2021*

**Anaheim High** - Anaheim, CA 2006

*High School Diploma*