IT techniction

# Performance profile

Self-motivated, team oriented professional seeking to engage in: helping, training, learning and practicing skills in information technology. Driven to exceed in using: analytical skills, knowledge of networking, PC’s and server in furthering goals of the organization.

# Competencies

CCNA Training A+ Training Customer service

Network Equipment/ Administration SQL Server Oracle

Windows / Linux environments Problem solving Team member

VoIP Ad hoc Server 2008/2012

# Areas of Expertise

* Hardware and software with windows 95 through windows 10 and MAC x
* APPLE AASP Certified
* Installed, documented and troubleshot several aspects of It including Active directory, Windows clients, Microsoft serve, Linux and cisco routers/ switches
* Utilized personal technical skills to provide exceptional team, client and organizational support
* Trained teammates, fellow employees and clients in the use of computers, servers, and networking equipment’s/ technology
* Maintained equipment, tools, hardware, software and procedures according to company policy
* Documented installations, repairs and maintained fallowing industry standard and company policy
* Fallowed all safety and security policies for the company, state and federal government
* Experience in repairing/ Support Macs
* Set up VoIP on cisco equipment
* Set up Virtualized Systems on VMware

# CERtificates

* CICSO Networking, Spokane Community College, Spokane WA
* Introduction to Networking, Spokane Community College, Spokane WA
* Microsoft Networking, Spokane Community College, Spokane WA
* Mobile Device Management, Spokane Community College, Spokane WA

# Education

* AAS in Network Design and Administration, Spokane Community College, Spokane
* BS in Computer Science, Eastern Washington University, Cheney WA
* Minor in Mathematics, Eastern Washington University, Cheney WA
* Minor in Physics, Eastern Washington University, Cheney WA Experience
* *Advanced Repair Tech, Best Buy, Portland OR 2015-present*
* *Operations Agent, Best Buy, Spokane WA, 2014-2015*
* *Jewelry Refinisher/Records keeper, J.J .Winters Jewelers LLC, Spokane WA, 2004-present*
* *Teaching Assistant, Eastern Washington University, Cheney WA, 2006-2008*
* *Sales Associate, Radio Shack, Seattle WA, 1999-2004*
* *Jeweler Refinisher, Jewelry by Michaels, Spokane WA, 1993-1999*