**David Nei**

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(818) 554-7929

**Summary:**

Offering two years of experience in Computer Networking at a prominent organization. Entrusted with the configuration of networking equipment to ensure effective daily operations. Reliable professional who is team driven to accomplish results and has one year of troubleshooting MacOS.

**Education:**

Pierce College

* Associates of Science Degree in PC & Network Technology (Fall 2018)

**Certifications:**

* Certificate of Achievement in Networking Technologies (June 2016)
* Certificate of Achievement in PC Service Technology (June 2016)
* ICND1 CCENT (February 2018)
* ICND2 CCNA (August 2018)

**Experience:**

Compucom

* Works within established customer service satisfaction criteria Accepting and delivery of all service calls assigned
* Accept and deliver all service calls assigned within the established service level agreements
* Completing all administrative tasks associated with each call
* Responsible for control and return of assets and inventory
* Other duties may be assigned to meet business needs
* May provide functional guidance to colleagues

International Christian Church (12-1/19 – Present)

* Setting up Mixer board
* Setting up Mics
* Setting up the audio wires
* Setting up the sound box for corresponding Mics
* Recording audio for church using Camera through Facebook Live
* Setting up speakers

A3 Solutions (8/28/19-Present)

* Works within established customer service satisfaction criteria Accepting and delivery of all service calls assigned
* Accept and deliver all service calls assigned within the established service level agreements
* Completing all administrative tasks associated with each call
* Responsible for control and return of assets and inventory  
  •Other duties may be assigned to meet business needs  
  •May provide functional guidance to colleagues

Getronics (8/28/19-9/17/2019)

* Worked with Office 365 Via outlook and have PC support
* Migration of Windows 7 Computers to Windows 10
* Data recovery
* Asset tag management by Evergreen
* Disk wipes of Latitudes series laptops
* Building out Windows 10 operating system
* Deployment of Latitude series laptops
* Cleaning laptops of dust particles and having the laptop be brand new
* Getting Mac Address off of Windows machines for new employees using the BIOS
* Basic troubleshooting of hardware and software and basic networking issues

Los Angeles County Metropolitan Transit Authority (7/17/2016- 11/7/18)

* Upgrading Cisco IOS on Routers and Switches
* Configuration and Deployment of Sierra Wireless Routers
* Configuration, Deployment, and Management with the CradlePoint Wireless Router and Enterprise Cloud Management (ECM)
* Collaborating with Cradlepoint for best practice and solutions for an Enterprise environment
* Configuration of Aruba Access Point
* Knowledgeable of Aruba Airwave
* Operated the system use of Ethernet Cabling
* Operated the system use of Fiber Patch Cabling

**Volunteer:**

Aids Project Los Angeles (North Hollywood, CA 91605) (6/18/2016-8/16/2016)

* Consolidating and stocking canned goods

First United Methodist Church of Reseda ( Reseda, CA 91335) (August 2016)

* Consolidating and stocking canned goods
* Responsible for bagging food items and setting up venue for clients

Rescue Mission Alliance (Sherman Way, CA 91335) (October 2016)

* Responsible for stocking merchandise and organizing store
* Responsible for overall cleanliness of store

**Skills:**

* Professional usage of operation systems with Microsoft Word, Excel, PowerPoint, and Visio
* Discerning in Linux and Unix Systems
* Knowledgeable in Windows Server 2012 R2
* Cisco Routers and Switches (ME3400, 2960X, ISR1941, IE2000,VG310)
* Proficient with Asset Inventory and Management Systems
* Knowledgeable with the Theory of AAA
* Knowledgeable with the Theory of CIA Triad
* Knowledgeable in C++
* Basic troubleshooting of hardware and software and basic networking issues

**References:**

Jeremy Mattes (previous coworker): 310-367-6118

Anthony Arabia (client services manager): 818-540-5362