**Oscar Kenny Washington**  
  
8304 77TH Ave. NE  
Marysville, WA.98270  
Phone: 317-289-2463  
E-Mail: [Owashington40@yahoo.com](mailto:Owashington40@yahoo.com)

**Certifications:**  
2014: Washington State Food Handlers Permit, Class 12 Mixologist permit, Serv-Safe Alcohol Certificate 2012 Indiana State Department of Health Serve-Safe Certification

**Experience:**

11/2019-Present ​**Human Resources Supervisor**

**JCPenneys**, Lynnwood, WA

-Recruiting, interviewing and sourcing candidates

-Onboarding new associates across all departments

-Responsible for managing and tracking all required training for all associates for adherence to policy.

-Monitoring and tracking state safety program for participation and completion and reporting.

-Completing all time sheet edits daily to ensure accuracy of time reporting.

-Weekly submission of final payroll hours for employees.

-Daily participation in our MOD program for 2 hours a day shift management.

-Ensuring customers have an excellent experience and facilitating all guest concerns.

-Ordering items online for customers and assisting them with picking up their merchandise when received in store.

-Able to back-up all cashiers to expedite their line.

-Researching payment history and receipts for returns.

-Created an incentive program to drive JCPenney Credit Goals.

-Tracking and maintaining employee performance data of JCPenney Credit.

-Supporting the General Manager in all disciplinary proceedings with in-person interviews and documentation.

-Tracking all injury claims, PTO reporting, sick time and absences.

-Support Loss Prevention and corporate shrink initiative.

5/2019-Present ​**Assistant Manager**

**Applebees**, Marysville, WA

-Sales and Marketing manager

-Responsible for building sales growth through participation with various groups and charities to increase guest traffic while also benefitting their organization through donations.

-Motivating staff to exceed guest expectations through various incentives

-Monitoring corporate sales contests and incentives.

-Recruiting, coaching, and training new talent.

-Reviewing promotional and cross-training opportunities with team-mates.

-Performing Employee Reviews

- responsible for monitoring and tracking food cost and inventory levels and waste. -Responsible for Daily, Weekly and Monthly inventories -familiar with a range of techniques for managing labor hours and labor percent of sales management.

7/2018-4/2019 ​**General Manager**

**Ivars** Edmonds, WA

-Food cost management, responsible for monitoring and tracking food cost and inventory levels and waste. -Responsible for Daily, Weekly and Monthly inventories -familiar with a range of techniques for managing labor hours and labor percent of sales management. -Responsible for building sales though outside solicitation of local businesses and community groups. -​Monitoring employee performance, training and reviews to increase productivity to meet company goals.

2/2015 - 2/2018 **Manager**

**Olive Garden Italian Restaurant**

4221 196th St SW, Lynnwood, WA 98036

-Responsibilities include, inventory, monitoring correct portioning of product, monitoring waste and hourly labor and sales goals. Scheduling, P&L and variance reporting, forecasting, guest satisfaction, HACCP and food safety monitoring.

-Extensive experience in developing and motivating employees with respect to achieving personal and employment goals.

-Monitoring waste and waste reduction systems, donations, associate incentives, interviewing, hiring and training.

3/2014 – 12/2014 **Assistant General Manager**,

**Buca Di Beppo** 35 North Illinois Street Indianapolis, Indiana 46204

Casual Authentic Italian Restaurant.

-Responsibilities include, inventory, monitoring correct portioning of product, monitoring waste and hourly

labor and sales goals. Scheduling, P&L and variance reporting, forecasting, guest satisfaction, HACCP

and food safety monitoring.

-Extensive experience in developing and motivating employees with respect to achieving personal and

employment goals.

-Re-located to Washington State

10/2012 – 1/15/14 **Kitchen Manager**

**Cracker Barrel Old Country Store** 1898 North Morristown Rd Shelbyville, IN

3/2011- 10/2012 **Assistant Manager**

**Bob Evans Restaurant 1**0140 Pendleton Pike Indianapolis, Indiana

10/04-3/2011 **Manager**

**Steak N Shake Restaurant** 101 W Maryland Indianapolis, Indiana

4/03-10/04 **Collections Manager**  
Fifth Third Bank*, 38 Fountain Square Plaza, Cincinnati, OH*

9/98-04/03 **Risk Manager**  
Fifth Third Bank, *38 Fountain Square Plaza, Cincinnati, OH*

06/1996 – 09/2003 Assistant Manager

**Walgreens**, Indianapolis, IN

-inventory, ordering, cash register procedures, pharmacy support, re-sets, stocking, receiving,

-Monitoring employee performance, training and reviews to increase productivity to meet company goals.

-familiar with a range of techniques for managing labor hours and labor percent

**Education:**  
1996 Bachelor of Arts Criminal Justice   
Indiana University, Bloomington, IN  
  
**Computer Skills**:Aloha, MenuLink, Open Table, InMoment/Mindshare, Microsoft Word, Microsoft Excel, PowerPoint, Windows 98 - Windows 8RT, Outlook, GroupWise and Internet mail systems.