**Loc Vinh Tran**

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**Career Objective:**

To obtain a position in the Networks Service Technician where I can develop my skills, training, and experiences

**Educational Achievements:**

Heald College, San Francisco, CA

***Certification in Fiber Optics***

***FOA certification***

CFOT certified # 2067041

Diablo Valley College, Concord, CA

***Associate in Art Degree in Computer Science***

IT School New Horizons Sacramento, CA

***CCNA Certification (in progress getting Cisco Certification)***

**Related Skills:**

|  |  |  |
| --- | --- | --- |
| * Optical Fiber Cable * Connectorize * Pulling Cables * Installation Riser and Plenum Cable * Read blueprints and specs * Planning the installation * Installing OLTs, Pedestals, ONUs * Optical Fiber Splicing with Fitel and Sumitomo Fusion Splicers * Mechanical Splicers * Radio Over Fiber * Testing point to point vs. PON links * Continuity and tracing * Visual inspection * Loss with power meter and source * OTDR techniques * Troubleshooting | * Networks Installer * Cisco T1 routers * Samsung Ubigate Multitoned T1 routers * Adtran routers * Network Routing and Switching * IP Configuration * Install Networks Stack. * Troubleshooting Networks * Configuring/Scripts * Fiber to the Premise and Fiber to the Home, * Local Area Networks, * Wide Area Networks * Wave Division Multiplexer * xDSL install and troubleshoot: DS1, DS3, VDSL, SHDSL * Maintenance and Repairs at Central Office Collocation. | * Microsoft Word * Microsoft Access * Microsoft Excel * Microsoft PowerPoint * Microsoft Outlook * PC Troubleshooting * Hardware Installation * Software Installation with Windows O/S and Office * Data Entry * Type 40 wpm |

**Employment:**

**Progressive Communications** Dec 2016 – March 2019

Field Service Engineer

* Served as key interface with Philips HealthCare System
* Performed specialized installation, training and service visits
* Served as a Technician resource for complex multi-vendor system implementations.
* Performed new product hardware & Software evaluations and validation in the field.
* Utilized complex diagnostic equipment such as Patient Monitors Switch, Wireless Access Point controller.
* Performed Wireless Coverage Area Verification.
* Install, service, and test complex IT networks following stringent real time patient data requirements.
* Troubleshoot complex network issues to ensure acceptable Quality of Service.
* Install complex, multi-phase systems composed of IT infrastructure and patient monitoring equipment in both clinical and non-clinical environments across the geography.

**Global Capacity (Former Megapath)** 2004 - June **2016**

Field Service Engineer- Professional Installer

* Provides On-Site, on call and timely assistance for the restoration of all DSL equipment failures and service issues which include all Outside Plant elements for residential and business subscribers.
* Perform installation and repair work at the customer premise. This includes “last mile” loop testing and repair, premises wiring, router configurations, and cooperative testing and troubleshooting with ILEC technicians
* Central Office maintenance, installation, and repairs.

CBX Inc. San Leandro, CA 2003 - 2004

Bay Area School district Project Cable installer

Diablo Valley College, Library Pleasant Hill, CA 2003 - 2004

Computer Assistant for Student

Rotten Robbie, Gas Station, Concord, CA 2001 – 2003

Customer Service