Olivier Bataille

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Plainfield NJ, 07062

**732-900-5109**

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# Skills

Document Management, Inventory support, TCP/IP, Active Directory, Citrix, Hardware installation, Imaging, End User Support, Maintenance and repair, Computer Configuration, Break/Fix, System upgrades, Hand tool expertise Windows 7/10, Technical support

# Experience

## May 2021- PRESENT

### Information Technology School Help Desk Administrator

### MORRIS PLAINS SCHOOL DISTRICT

* Configured new employee work stations, including all hardware, software and peripheral devices.
* Provided issue resolution and technical support for Chrome and windows OS system use.
* Reviewed requests for service to resolve IT difficulties, documenting and fielding tickets to improve problem resolution.
* Set up new desktop systems and configured laptops for incoming employees, loading required software and server permissions.
* Tackled troubleshooting and problem resolution to support end-user technical issues.

## Nov 2020 - May 2021

### Information Technology Technician

### Meridian Health Hospitals

* Currently contracting for the Meridian Health Group hospitals.
* Constructed, installed and tested customized configurations based on numerous platforms and operating systems.
* Applied corrective hardware solutions as problems arose and provided end-user training to enhance operations.

## Aug 2017 - Apr 2020

### Special Projects Tech

### Touch Dynamic

* Assembly and installation of computer hardware for POS systems
* Configuration of systems including BIOS flashing, OS installs, and key injections
* Keeping records of order, part, and serial numbers using excel
* Worked on the Special projects team configuring large order POS systems

## 

## Mar 2017 - June 2017

### Information Technology Technician

### OSI Technology

* Supported the IT manager with department administrative duties.
* Supported the IT department with configuring access points.
* Set up and configured system user hardware and software applications.
* Partnered with other IT interns on Server room maintenance.

# Education

## March 2016 - June 2017

### Lincoln Technical Institute

Computer and Network Support Technician

## Sept 2011 - June 2015

### Plainfield High School - Union County Vocational School

General studies and studied entry level IT part time

# Professional References

# Jason Monastersky (supervisor) |908-227-0434| [jasonmonastersky24@gmail.com](mailto:jasonmonastersky24@gmail.com)

Chris Ostermeyer (manager) [chris.ostermeyer@yahoo.com](mailto:chris.ostermeyer@yahoo.com)

Christian Carbajal (team lead) [cchris1896@gmail.com](mailto:cchris1896@gmail.com)

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