**SUMMARY:** Caring and concerned professional eager to utilize newly learned IT skills to exceed company expectations.

**KEY QUALIFICATIONS**

|  |  |  |
| --- | --- | --- |
| * Responsible * Dependable and honest * Quick learner | * Adaptable * Punctual * Basic Linux skills | * Ability to juggle multiple tasks and priorities * Strong Work Ethic |

**Certifications**

* LPI Linux Essentials
* CompTIA IT Fundamentals
* CompTIA A+ ce
* CompTIA Network+ ce
* CompTIA Security+ ce
* Microsoft MTA: Windows Server Administration Fundamentals

**EXPERIENCE**

**Linux**

* Basic command line
* Navigation of Linux systems

**IT Skills**

* Support for different Microsoft Products
  + Exchange Online
  + Outlook
  + Microsoft Teams
* Proficiency in PowerShell
* Rave Ticketing System
* Providing support in GCC-High and DoD environments
* Skills in Various Microsoft Admin Centers

**EMPLOYMENT HISTORY**

* Tek-Experts 2020-2021
* Barnes & Noble 2017-2020
* Fowler Livestock Auction 2015
* McDonalds 2013-2014
* Valero 2012-2013
* Care giver 2009-2017

**EDUCATION**

* **IntelliTec College**, Certification Program April 2019
* **High School Diploma**, Ellicott High School, Colorado May 2012