Anthony Gordon

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# CAREER SUMMARY

* Over 10 years’ experience in Networking and Systems Administration
* Performs routine tasks to maintain computer equipment and their peripherals
* Operates and monitors computer equipment
* Proficiency using MS Office suite including various Microsoft Operating Systems from DOS to Windows 10
* US Army Veteran

# TECHNICAL SKILLS

* Troubleshooting on network connectivity, desktop configuration, printer connectivity, and network access issues regarding permissions
* Administering all Desktop related functions including hardware and software set-up and configuration
* Executed daily operations of responding to written and telephone request of IT service and quality to both internal and external customers
* Implement desktop software and hardware, deployment strategies, images and patching
* Experience at working both independently and in a team-oriented, collaborative environment
* Prepared and presented reports and logs at weekly staff meetings
* Maintained inventory of company asset; computer laptops, software and hardware also printers, scanner and fax machines

# CERTIFICATIONS

* Cisco CCENT: February 17, 2020
* CompTIA Security+: September 19, 2019
* CompTIA Network+: May 31, 2019
* CompTIA A+: September 22, 2017

# RELEVANT EXPERIENCE

**Techniki Informatica**

Computer Technician

**Philadelphia Workforce Development Corp**

Helpdesk support – Internship

**Gartner Group Inc/Datapro**

Senior Technical Support Specialist

**PC Help Services**

Computer Technician

**EDP Temporary Services**

Deployment Technician

**CompuCom Systems**

Configuration Center Bench Technician

**Cables & Chips**

Computers and Cable Technician

# EDUCATION

## New Horizons March 2014

IT Systems Administrator-Diploma

## Lincoln Technical Institute January 2010

Electronic Services

## Career Business Institute March 2003

Computer Servicing and Troubleshooting

## DPT Business School March 2002

Windows 2000 Server