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| **Tobias J. Johnson** |
| Active Top Secret/ SCI Security Clearance  (503) 267-7013 1553 Scotch Pine Drive, Brandon, FL tobiasjjohnson@yahoo.com |

**Proven and results oriented Information Technology/Security/Network Technician experienced in executive and enterprise level IT customer support services. Versatile and quick-minded in attention to detail and analytical thinking to troubleshoot and recognize patterns in errors in a fast paced, always changing environment.**

Skills and qualifications

* ITSM Remedy Ticketing system
* VMware View Horizon
* Microsoft Exchange Management
* Group Policy Management
* Print Server Management
* Teradici PCoIP Management
* Microsoft operating systems
* SCCM and PXE machine imaging
* Asset Management Lifecycle
* Secure Mobile Cellular Communications System (SMCCS)
* Commercial Solutions for Classified (CSfC) systems
* Active Directory Users and Computers
* Cisco Voice over Internet Protocol (VoIP) call manager
* Polycom and Avizia Video Teleconferencing platforms
* TCP/IP, DHCP, DNS, LAN/WAN, Virtual Private Networks
* Broadband and Internet communications
* Executive and Enterprise IT support
* Vulnerability Assessment/Risk Analysis
* Metrics driven
* Problem-Solving
* Trend Analysis
* ITIL Foundations

Professional history

**UNITED STATES MARINE CORPS**

*EXECUTIVE COMMUNICATIONS TECHNICIAN*

*U.S. CENTRAL COMMAND, MacDill AFB, Florida 2015-Present*

Assemble, operationally maintain, and support multi-enclaved communications equipment ensuring 365/24/7 global communication between the USCENTCOM Commander, Senior Level Leadership, and their staffs to the President of the United States, Secretary of Defense, senior military, and foreign leaders.

* Established continuous communications support for 150 workstations on 550 devices, allowing uninterrupted communications support for 75 General Officers, resulting in 10 POTUS directed air strikes eliminating 26 hostiles targets to include 1 high value target
* Facilitated Joint Operations Center upgrade, installed 200 devices on 8 networks in excess of $1,000,000 in support of strategic planning for 80 General Officers
* Provided superb technical support to senior executives during 21 separate missions, including 13 to USCENTCOM Area Of Responsibility resulting in being awarded one Joint Service Achievement Medal
* Develop and employ strategies to establish, maintain, and tear-down temporary secure classified office configurations for the USCENTCOM Commander and Senior Leaders ensuring uninterruptable mission command
* Supplied technical support to maintain, upgrade, analyze, repair/restore, computer and information systems to an operational status, to include desktops, virtual clients, and voice and video teleconferencing equipment in support of more than 5000 users worldwide
* Provide comprehensive IT support for USCENTCOM Executive Communications Team to include quarters, office, and travel to the Continental United States (CONUS) and Outside the Continental United States (OCONUS) locations
* Participate in coordination meetings between team members to brainstorm project requirements, innovate technical solutions, analyze issues and results, and coordinate assignments
* Accountable for equipment in excess of $15 million; maintained and guaranteed equipment functionality and reliability
* Train personnel in communications requirements, techniques, and procedures in supporting General and Flag Officers

Certifications and accomplishments

CompTIA Security + CE • 30 May 2022

United States Marine Corps Corporals Leadership Course • 2018

Microsoft Windows Server 2016 Course • 2017

United States Marine Corps Lance Corporal Leadership Seminar • 2017

*references available upon request*