|  |  |  |
| --- | --- | --- |
| A person smiling for the camera  Description automatically generated with medium confidence |  | Omar A. Usman |
| Profile Hello,  My name is Omar Usman, I am currently 21 years old and a recent graduate from Grand Canyon University (GCU). I recently attained my bachelor’s degree, Majoring in Criminal Justice, and aspire to earn a few certifications and begin working at an IT position for law enforcement and work my way to become a Cybercrime Analyst or Detective. I am a very relaxed and easygoing person, but also a very dedicated worker who is determined to reach my goals. I consider myself a tech enthusiast and I enjoy working with people. I am very eager to start working in my desired field and am looking forward to getting my foot in the door.  Thank you for your consideration! Contact PHONE (Cell):  (925)-303-7682  EMAIL:  [Omarua8@gmail.com](mailto:Omarua8@gmail.com) Hobbies Travelling  Playing Videogames  Working out at the gym  Practicing guitar  Building/Working with computers |  | EDUCATIONGrand Canyon University 08/2018 – 12/21  Bachelor’s Degree of Science in Criminal Justice. 3.5 GPA. Cornerstone Christian 08/2014 – 05/2018  High School Diploma. 3.0 GPA. WORK EXPERIENCEBest Buy – Sales Advisor 04/2021 ­­– Present  10/2018 – 12/2018  During my time at Best Buy, I help guests find the product solutions they needed, provided in-depth information about computers, hand-held devices, security systems, and many other electronics. I also utilize my sales skills to meet daily revenue goals and make sure my customers leave more than satisfied. Under Armour – Sales Associate 10/2019 – 04/2020  During my time at Under Armour, I used product knowledge to assist guests, processed new arrivals, and worked with other team members to reach daily revenue goals. Target – Sales Team Member 10/2017–7/2018  During my time at Target, I stocked the sales floor, helped guests find the products they need, and assisted in setting up displays on the sales floor. **SKILLS**  * I am knowledgeable in Windows OS, IOS, and some Chrome OS, including some experience with hardware parts and various software such as MS Office and cloud services. * I have some self-taught experience diagnosing and troubleshooting issues involved with the aforementioned platforms. * I am a fast learner and tend to get in the groove of things very quickly. * I work well as a mediator and can assist in solving problems between co-workers and clientele. * I have a few years of experience in customer service and can ensure that customers leave the establishment satisfied. * I can work well under pressure and am good at multi-tasking, though I know when to ask for help if I need it. * When working in a group, I tend to take a leadership role once I am confident in my work duties and ensure the task gets done efficiently. * I am a very dependable person and can be counted on whenever I am needed. |