# Name: Fahad Khan

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**SUMMARY:**

* Extensive 5 years’ Experience in Azure Active Directory, Active Directory, Windows Admin and VM Ware Administration
* Manage Identity Access management of Azure Subscriptions, Azure AD, Azure AD Application Proxy, Azure AD Connect, Azure AD Pass through Authentication.
* Having Experience Configuring and managing AzureAD Connect, AzureAD Connect health, Microsoft Azure Active Directory.
* Responsible for providing POS software/hardware support for corporate stores. Hardware: Familiar with NCR Radiant Hardware Product line Servers Terminals , HP Blade Server technology, POS and Desktop terminals.
* Provided guidance in the planning, gathering requirements, recommendations, and implementation of data migration to Office 365, and configuration best practices
* Having Experience on creating and updating the Various PowerShell Scripts for windows, Active Directory, AzureAD and o365.
* Developed a migration approach to move workloads from On - Premises AD to Windows Azure or develop new cloud-ready application solutions.
* Designing, Configuring and maintaining Active Directory Services on Windows Server 2003, 2008, 2012 and 2016(Test, Development) Domain controller.
* In-bound call center working with clients POS systems taking calls, tickets, chats and emails from merchants for a variety of issues involving four different POS proprietary software packages based in a Windows XP or 7 OS. Troubleshooting from basic education of the client in use, to replacement of parts, to networking issues; all using remote desktop support of merchants POS units.
* Created monitors, alarms and notifications for EC2 hosts using Cloud watch. Migrated applications to the AWS cloud.
* Participate in development of roadmaps and participate in the standards process for Identity and Access Management (IAM) solution.
* Build servers using AWS, Importing volumes, launching EC2, RDS, creating security groups, auto-scaling , load balancers (ELBs) in the defined virtual private connection
* Managed Virtualization Environment using VM Ware ESX, Virtual Center 4.x 5.x VI Client, Web Client.
* Performing Snapshots, Cloning, Cold Migrations and Hot Migrations.
* Install & Configuration of Dell Dirac and HP iLO remote interfaces for remote server access

**Education**

* Masters of Science in Computer Science, July 2017-May 2019
* Chicago State University
* Chicago, IL

**Technical Skills**

•Operating Systems: MS Windows Windows 2000 and 20 2016 (test Env), Windows XP Pro, Vista, Windows 7, Citrix Presentation Server & patches, DOS

•Software: MS Office, XP, Remotely Anywhere, MS Outlook, Project Pier, Lan Messenger Internet Explorer, PDQ Deploy, Confidential Maximo, Lotus Notes, Visiual Studio 2012, SQL, TFS,FTP, ILO Confidential Director, Tivoli Backup Manager, VMware, MQM Netback up, IIS 6 & 7.0

•Hardware: PC s, Laptops, EMC, Compaq/ Confidential /Dell Server, HP/3Com Ethernet/Fiber Hubs and switches, CISCO Router and Switches Printers, Zip Drives, Network Cards, SCSI devices, I/O Boards, Ram, CD ROM s Sound Card, Modems, Scanners, Quantum Backup, and RV042 VPN

•Special Skills: Azure Active Directory, AAD Connect Server, o365

•Application Servers: Windows NT, 2000 and 2003, 2008, 2012, Remote Access Server, DNS, DHCP, WSUS Terminal Servers Hyper V ADDS Antivirus System for server and Workstations, softera, oracle directory.

•PowerShell: Windows PS,AD Ps, Azure Ad ps, MS Exchange online

•Virtualization Software: VMware ESX Server 5.5 5.1, Web client, VMware HA, DRS, SRM, VMotion, Storage VMotion, VMware

•Converter: Citrix Xen Server Xen Center Xen Desktop, Hyper V SVMM.

**PROFESSIONAL EXPERIENCE:**

**World Bank Group – Washington, D.C June 2019 to July 2020**

**Windows Administrator**

**Responsibilities: -**

* Managing Microsoft Identity Management products (Active Directory, Active Directory Federation Services, and Azure, AD Connect, Office 365) serving as an enterprise-wide directory containing 400k Objects.
* Managing Identity Access management of Azure Subscriptions, Azure AD, Azure AD Application Proxy, Azure AD Connect, Azure AD Pass Through Authentication
* Creating and managing application integrations for identify and access management. Having Experience of Creating conditional Access policies Multifactor authentication (MFA), Resetting MFA and Resolving the MFA issues.
* Experience in Syncing the Objects Users, Groups, Workstation from active directory to azure active directory.
* Active Directory Federation Services (ADFS), SAML, web Single Sign-on (SSO), OAuth and related authentication technologies.
* Creating and/or editing POS databases. Troubleshoot, diagnose and repair hardware and software. Document, prioritize and follow up on all support tickets. Good understanding of POS products and applications.
* Participate in development of roadmaps and participate in the standards process for Identity and Access Management (IAM) solutions
* Promote effective teamwork, mentor employees, and evaluate individual performance. Manages the strategy and roadmap implementation for Identity and Access Management Platform Tools
* Assist in the scripting of AD user and contact object updates using PowerShell to facilitate synchronization to Azure AD. Having experience with Various PowerShell module (Azure ad, Active Directory and exchange online)
* Having Experience of troubleshooting of user account provisioning between legacy Client directories and CSC active directory and LDAP directories
* Experience Configuring and managing AZURE AD Connect, AZURE AD Connect health, Microsoft Azure Active Directory.
* Monitoring the Licenses for Azure Ad issues, resolving the Licenses Issue for Azure AD Users. Assigning the licenses Group based.
* Familiarity in the following areas: single sign-on, enterprise directory architecture and design, directory schema, namespace, replication topology, resource provisioning, role-based access Control, user lifecycle.
* Knowledge on testing the application Various methods and Deploy the application in to cloud.
* Having Experience of Creating and Managing the users and groups in Azure AD.
* Experience troubleshooting skills in a Windows 2012 environment - Event log analysis, installation and administration of Windows Server 2012, including user setup and defining roles, performance tuning, backup and restore, security monitoring, registry for the Application Specific Servers.

**Advance Idea Infotech – Hyderabad, IN Oct 2015 to June 2017**

**Windows Admin**

**Responsibilities:-**

* Manage & support a large client base Windows 2000/2003/2008 R2/2012 and 2016 in a multi domain/forest Active Directory of more than 3500 windows server on 24x7x365 basis in an enterprise infrastructure.
* Primary responsibility for the Active Directory Administration to provide strategic and tactical direction for the Active Directory Services, Identity and Access Management, Roles Based Access Control and Segregation of Duties
* Worked on Active Directory (AD) Domain Consolidation. Service delivery of the Azure Active Directory and the Identity Management team within Microsoft cloud platform (O365 Identity, Azure etc.) Designed and implemented a new ROLE BASED admin mode l with deployment of Quest Roles.
* Familiar with Data Center/Server Farm environment like Servers deployment, Cabling & labeling maintaining AC cooling, Environmental Sensing Devices, power and UPS monitoring. Deploy and Configure DNS, DHCP Servers.
* Participate in development of roadmaps and participate in the standards process for Identity and Access Management (IAM) solutions
* Promote effective teamwork, mentor employees, and evaluate individual performance. Manages the strategy and roadmap implementation for Identity and Access Management Platform Tools
* Manage identity and access management support to business and technical teams in the design of standardized products and customized solution
* Created Forests and Domains and raised functional levels. Created trust relationships. Managed, created, deleted Local groups, Global groups, and Universal groups. Verified and resolved Group Policy problems; Imported and exported GPO settings.
* Creating and maintaining User accounts, Profiles, Security, rights, disk space and process monitoring using Active Directory.
* Strong hands-on administration experience on Windows 2012 server - Forest, Domain trust, AD, DFS , DNS, WINS, DHCP, Group Policy, Distribution lists , Windows folder security, and IP filter.
* Strong troubleshooting skills in a Windows 2012 environment - Event log analysis, installation and administration of Windows Server 2012, including user setup and defining roles, performance tuning, backup and restore, security monitoring, registry and AD scripting
* Provide highly durable and available data by using S3 data store, versioning, lifecycle policies, and create AMIs for mission critical production servers for backup
* Experience with deployments, maintenance and troubleshooting applications on Microsoft Azure Cloud infrastructure. Working knowledge on Azure cloud IaaS and PaaS Services.
* Installation and configuration of CCTV Cameras and DVR Servers, IBM POS Servers, IBM POS Register, Catalina server/printers, Back office pc’s, and Printers.
* Proactive planning and managing server hardware, OS upgrades, software drivers and hardware firmware upgrades.
* Defining, implementing Backup-recovery methods and disaster recovery procedures, tests and plans.

**Global Logic – Hyderabad, IN June 2013 to Sep 2015**

**Windows Admin**

**Responsibilities:**

* Active Directory Lightweight Active Directory Services for deployment of applications.
* Responsible for on-boarding and handling users, client machines, and all infrastructure including servers, workstations, routers etc.
* Manage operations within the IAM environment at the client, including application patching and upgrades and certificate management.
* Establishes and maintains good working relationships with all IAM customers. Web Access Management (Quest Active Roles Server, SiteMinder, Oracle Access Manager, etc.)
* Install new / rebuild existing servers and configure, services, settings, directories, storage, etc. in accordance with standards and project/operational requirements.
* Provide Level I/ Level II support as per request from various constituencies, Investigated and troubleshoot issue
* Ticket queue maintenance, execution of change controls, Followed the SOP’s and Resolving the Issues.
* Installing, configuring, administering, and performance tuning Microsoft SQL Server 2008 familiar with Database Creation, Database Security, Database Replication/ Migration, Database Performance Monitoring, User Management, Database Backup/Restoration, Import/Export of SQL Database.
* Responsible for Active directory, GPO, SCCM, Domain users, Administrating users and groups and given appropriate permissions and privilege to access our LAN and Domain environment.
* Providing remote and hands-on administration of Various hardware and desktop applications
* Experience on LAN Cabling, RJ 45 crimping, Labelling, Patch Panel, PC Junction boxes, Phone Switches and Rack set-up.
* Provided support for POS AD domain Windows 2003 servers to determine potential AD Domain Forest/Tree issues and network issues. Deploy software updates patches for POS Windows 2003 servers.
* Managed Active Directory Domain Services for objects management (users, contact, groups, network printers, network
* Creating templates from VM’s and deploying VM’s from templates and allocate resources.
* Managed roll out of McAfee Antivirus software to all Servers and Desktops using E-Policy Orchestrator.
* Setting the firewalls for Intruders. Setting up VPN for Connecting the User's from Outside Network.
* Assist / provides end - user support with regards to Software / Hardware / IT peripherals related issues and troubleshooting of desktop over the Phone or Remotely