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|  | 🞂Francine Wolfkill  Puyallup, WA  Phone: 805-794-7999  E-mail: francinewolf@msn.com |

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|  | **Objectives**  System Administrator with 12 years IT experience.  **Education & Certifications**  Western Governors University - Present  Projected Graduation: July 2023  Major: Bachelor of Science, Cloud Computing   * Active Secret SSBI Clearance (Active) * DOD 8570 Compliant (Security+) * CompTIA Security + CE * CompTIA A+ CE * CompTIA Network+   **Areas of Knowledge or Expertise**  Datacenter Operations Leadership/Mentoring Records Management Opse/InfoSec/IA  Professional Development Analysis/Mitigation Process Development Microsoft  Active Directory/GPO MS Office/Visio Customer Support Enterprise Applications  Problem Solving Process Improvement Server Builds/Migrations Team Player  **Experience**  **General Dynamics Information Technology – Network Administrator 3/18 - Present**  **Joint Base Lewis-McChord, WA**   * Performs maintenance to hardware and software, including peripheral, output, and related equipment. * Participates in aspects of major network installations and upgrades once approved from AFNIC Engineers. * Works with IT vendors or AFNIC Engineers to ensure appropriate resolution during network outages or periods of reduced performance. * Troubleshoots and resolves problems related to EACN network devices such as Cisco routers, switches, accelerators, using Putty,SAN and NAS devices. * Manages Linux DNS servers, and Windows Server 2012 R2 using VMware VSphere 5.5. * Maintains General Dynamics cryptographic devices and McAfee Firewalls. * Participates in special projects (i.e. Tech Refresh, adding and implementing new Aircraft to NIPRnet and SIPRnet) and any extra training to keep up to date on security and operational changes pertaining to current duties.   **Insight Global –Technical Deployment Supervisor 8/17- 3/18**  **Marine Corps Air Ground Combat Center, 29 Palms, CA**   * Provided technical supervision to the Windows 10 Migration team at Twenty-Nine Palms Marine Base in their efforts to upgrade all Windows 7 computers to Window 10 in order to meet DOD IA requirements. * Planned, created and submitted work schedules that accommodated the client’s activities while meeting DOD imposed deadlines. * Trained team members on the authorized procedures for the Windows 10 migration to include data backup and encryption of internal and external storage drives. * Resolved technical issues that arose during the migration procedure that were beyond the capability of the assigned technician. * Reviewed work hours, timecards, and timesheets for errors and completeness.   **General Dynamics Information Technology – System/Network Administrator 4/17- 8/17**  **Joint Base Lewis-McChord, WA**   * Performed network and system administration to provide support of forty-three airborne platforms as part of the support at the McChord Executive Airlift Communications Network (EACN). * Communicates with vendors to ensure appropriate resolution during network outages or periods of reduced performance. * Troubleshoots and resolves complex problems related to network devices, communication paths, cryptographic devices, servers and operating systems on a 24/7/365 basis. * Additional duties include Tier 1 and 2 support for the Cyber Security office. * Primary Equipment custodian keeping records of equipment inventory. * Consistently working with the following network applications and software: MS Active Directory 2012, MS Server 2012, MS SQL 2012, MS Office Suite. * 2010/2016, MS Visio, SolarWinds Orion, CommVault, Remedy Action Request System (ARS), VMware, Putty, Windows Server Update Services (WSUS), Cisco Access Control Server (ACS), Cisco VPN software and configuration, Symantec/McAfee Antivirus Endpoint, HIPs, IDS, and Wireshark.   **Smartronix – Telecommunications Engineer 7/09 - 4/17**  **Joint Base Lewis-McChord, WA**   * Actively participated to provide 24x7 voice, video, and data network communications to civilian and military top national leaders. * Used monitoring tools such as Solar Winds to maintain and troubleshoot network communications such SATCOM, PRI/BRI and ISDN circuits. * Maintained VoIP, VPN, Cisco routers, switches, accelerators, and TACLANE encryption devices; McAfee firewalls; Sonus VX voice appliances; Sky X TCP accelerators; internal physical/virtual servers and physical workstations using VMware vSphere and Windows OS. * Performed configuration changes to router, switch, and other network equipment as directed. * Routinely monitor and confirm HP SAN backup using CommVault software for offsite disaster recovery. * Implemented Patch management using Microsoft Windows WSUS on all Windows 2007 desktops as well as 2003 and 2008 R2 servers. * Patching also performed on Linux/Unix and network devices as part of TCNO directives. * Use a ticketing system such as Remedy to log day’s events as well as trouble and maintenance tickets.   **USAF– Information Management Journeyman (Help Desk) 7/07 - 7/09**  **Joint Base Lewis-McChord, WA**   * Account management, creation, deletion using DRA and Active Directory. * Assisted in the migration from Windows XP to Windows Vista for the 62nd Air wing (AW) Command post, Maintenance group, and several more offices base wide. * Investigated software, hardware and user related problems. * Provided training for new applications and new users. * Troubleshoot problems with handheld PDAs such as Blackberry devices for upper leadership. * Other responsibilities include patch management , Antivirus updates, and part of the cleanup team of classification information leak on unapproved systems. * Assisted in FOIA requests for the 62nd Maintenance group. |
|  | **JOB RELATED TRAINING: (Classes attended)**   * + CompTIA A+ CE June 12, 2019   + CCENT 100-101 - Interconnecting Cisco Networking Devices Part One 24 April 15   + McAfee Firewall Enterprise System Administration 18 Aug 14   + 6425 Configuring Windows Server 2008 Active Directory Domain Services 20 Sep 13   + 6426 Configuring and Troubleshooting Identity and Access Solutions with Windows   + Server 2008 Active Directory 11 Sep 13   + ICND2 – Interconnecting Cisco Networking Devices Part Two 23 Jan 12   + ICND1 – Interconnecting Cisco Networking Devices Part One 12 Dec 11   + Microsoft Active Directory 4-11 Apr 2011   + Cisco WAAS (Wide Area Application Services) July 25-29 2011   + Microsoft Server 2008 training 4-8 Apr 2011   + Solarwinds Orion Network Performance Monitor Course 28-30 Sep 2010   + Commvault Simpana Training 12/2010 13-15 Dec 2010   + 8570 Training CompTIA Security+ Certification 12 Jun 2010 |
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