Maciej (Matt) Miszkiel

114 Blueberry Lane

Henderson, NV 89074

[maciekmiszkiel@gmail.com](mailto:maciekmiszkiel@gmail.com)

312-613-2049

Responsible, hard worker searching for an opportunity to demonstrate and share my computer knowledge. I am eager to learn, and a motivated team player with strong interpersonal skills.

**Technical Skills**

**Operating Systems:** Windows Server 2003/2008/2012/2016, Windows XP/7/10

**Applications:** Office 365, MS Office 2010/2013/2016, WSUS, Symantec Endpoint Protection, Citrix, MDT, IFS, JD Edwards

**Virtualization Platforms:** VMware ESXi, Hyper-V

**Phone Systems:** Shoretel, Jive

**Network Services:** Active Directory, Group Policy, DNS, DHCP, VPN

**Email Archival:** Mail Archiva, Barracuda Email Security and Protection

**Work Experience**

Caltrol, Las Vegas, NV 2017-Present

**Systems Administrator**

* Administered Active Directory, Office 365 and Windows Servers in multiple geographical locations
* Built and implemented software standards for operating systems and user applications
* Performed a Hyper-V to VMware conversion
* Helped to develop transition procedures from Shoretel to Jive phone system
* Created and maintained virtual machines for application QA and testing
* Configured switches and routers
* Maintained backups of servers and network devices configurations

Caltrol, Las Vegas, NV 2013-2017

**Help Desk Support Level 2**

* Performed Windows 7 to Windows 10 migration and application configuration
* Created and deployed standardized Windows 7/10 images using virtualization platforms and MDT ( Microsoft Deployment Toolkit )
* Provided support to network, printers, phones, audio/video equipment, CCTV and camera recording software
* Helped with migration from on premise Exchange to Office 365
* Monitor and perform daily creation/termination procedures and maintenance of Active Directory users, groups, distribution lists, mailboxes and public folders
* Managed users and permissions in JD Edwards application

Caltrol, Las Vegas, NV 2009-2013

**Help Desk Support Level 1**

* Answered Help Desk calls and provided basic support and troubleshooting for various types of applications
* Created common issues resolution instructions

**Education**

* **Szymon Konarski High School,** Academic Course,Graduated 06/2002 Poland
* **University of Finance and Management,** Academic Liberal Studies,10/2002 – 06/2003 Poland
* **CompTIA** A+, Network+, CCENT