**EXPERIENCE**

**IT CONSULTANT**  ( 5/1/21-Present) **Seattle Rep** Seattle, WA

* + Provide project support for IT Director during COVID Theatre down-time.
  + Improve wireless network, replace print servers, replace\upgrade staff workstations.
  + Retire the internal Exchange server as they have moved to a Hybrid Azure Active Director

environment

* + Assist with the move of company data from internal storage to SharePoint and Teams sites.
  + Cover for IT Director when out of office and for vacations.

**IT CONSULTANT** (4/1/20-9/30/20) **Theatre Puget Sound** Seattle, WA

* + Hired to archive and retire old Linux\Apache web site and move remaining older applications to
  + the new web server.
  + Tasked with learning their IT system and network to provide system, password and IT procedure
  + documentation so that current staff, could take over basic IT functions.
  + Fine-tuned their existing Wireless network and made recommendations for a more robust replacement system.

**INFORMATION TECHNOLOGY DIRECTOR** (2/15-2/20) **ACT Theatre** Seattle, WA

**DATABASE ADMINISTRATOR** (2/14-2/15)

* As Database Manager, I provided Lead tech support for Tessitura, a SQL based application

that supports critical ACT functions including patron management, fundraising and ticketing.

* Teamed with vendor to move the application to a hosted cloud platform that provides 24/7 support which includes server management, backups and recoveries and redundant internet connections to minimize website and Tessitura downtime.
* After being promoted to IT Director, I was responsible for planning, budgeting, implementation and maintenance of ACT’s network infrastructure, file servers, enterprise software, and workstation hardware and software.
* Migrated internal Exchange operations to Office365 and managed accounts and its operation.
* Helped IT team build and support new ACT website on AWS\Linux and WordPress platforms.
* Supported third party accounting application, ABILA MIP.

**INFORMATION TECHNOLOGY MANAGER (**2002-2013) **Seattle Opera** Seattle, WA

* Managed Information Technology planning, implementation and maintenance for a diverse multi-site Seattle Opera user community that includes the main administration building, the scene shop and the production operations at McCaw Hall.
* Teamed with Seattle Center, internal staff and contractors in determining and implementing computer technology and networking in the new opera house, McCaw Hall.
* Maintained a multi-server, 100+ workstation Windows and Macintosh network that includes SQL based accounting and ticketing systems as well as Exchange server email.
* Managed in-house donor and ticketing system, Tessitura. Ensured its’ 24/7 availability, data integrity and security.
* Project Managed the migration to a VMWare virtual server environment and took over its administration.

**EDUCATION**

Many formal training classes in PC and Mac OS and Hardware, Security and Networking,

Windows Server, Hyper-V, Azure, Office365, and SQL And Exchange Servers.

ITIL Foundations Certification

VMWare Administrator Training

Solar Design Course and Certification Shoreline CC Shoreline, WA

B.S. Computer Programming Griffin College Bellevue, WA

B.A. Economics University of Washington Seattle, WA

Economics/Environmental Studies Major Whitman College Walla Walla, WA