**EHSAN BAHREINI**

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**Summary**

Technical support professional with extensive IT background. Enjoys troubleshooting to find solutions to technical  
issues.

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Effectively identifies problems using advanced troubleshooting skills.  
A self-motivated, talented and hardworking "Installation, lunching and support of different ATMs with more  
than 6 years of experience, searching for new professional challenges in IT

**Highlights**

Troubleshooting proficiency Extensive experience in installation, implementing  
Patient and diligent and maintaining of Core Banking Systems Strong PC  
Vast technical knowledge skills Strong Hardware repair skills ·   
Cabling Attention to detail Good communication skills  
ATM Technician Anti Viruses  
Windows 98/XP/Vista/7/10 expert Office 365/Google admin console  
·Extensive experience in installation, implementing, Manage and do maintenance more than 30 Servers  
maintaining, diagnostic and troubleshooting of Offline/Online/Cloud Back up more than 30 servers   
different variety of WINCORE ATMs.  
 Sonicwall VPN, Content filtering… Proven experience of both teamwork and individual

Working

**Experience**

**Business Computer Center 2015-Now**

Managing more than 20 clients with more than 200 workstations and 30 Servers.

Domain Controller, Hyper-V and different OS Versions 2003-2019

Sonic-wall firewalls, VPN, Content filtering…

Office 365/ Google account administration.

Install/Upgrade all kind of PCs and servers

Imaging/Data recovery H.D.Ds SSDs M.2

Online/Offline/Bare Metal/ Cloud Back up

Scheduling tasks on servers due to different maintenances

UPSs maintenance and replacing batteries. Managing UPSs with Power Chute admin console.

**ORT College 2015**

It support for ORT College

Managing 3 servers and more than 50 Computers, printers and etc.

Microsoft Exchange.

Weekly Workstations cleanup and checking for Malwares and Viruses.

Installing and upgrading workstations

**ATM Technician**

November 2009 to April 2015  
**Informatics Service Corporation** - Kerman, KERMAN, Iran  
Supported customers having data connectivity issues.

Managed IT setup and service requests for ATMs

Provided real-time support to everyday users of ATMs  
Developed and maintained technical expertise in IT Field  
 Reported important problems to management.  
Reviewed support cases for technical and troubleshooting accuracy.  
Troubleshot hardware issues and worked with service providers to facilitate repairs.

http://www.isc.co.ir/portal/Home/Default.aspx?CategoryID=f5e4561b-0cf5-41f2-9453-d61e4bcc78a2

**Internets help desks and internet technician**  
January 2009 to December 2009  
**DIDEHBAN Internet** - Kerman, Kerman  
Installation, lunching and support ADSLs ·   
Helping users by telephone as a help desk

**Technician's hardware and software**  
January 2001 to January 2005  
**MABNA RAYANEH Corporation** - Kerman, Kerman

Assembling PCs and installing OS, Drivers and applications ·   
System and Software maintenance including diagnostics and troubleshooting · Installing and lunching networks by star  
and linear topologies

**Education**

**Santa Monica College**

Passing prerequisites in order to transfer to masters program

**Certified Programmer**: **programming**, 2013  
**MOFATTEH** - Kerman, Kerman, Iran

A course in software engineering(C, C++, C#, SQLSERVER2008 R2, HTML, CSS, ASP.NET and LINQ, ADO.NET, AJAX  
technologies)

**Bachelor of Science**: **Software Technology Engineering**, 2010

**Azad University** - Kerman, Kerman, Iran