**Education:**

**Pacific Lutheran University 2019-Present**

**Olympic College, Bremerton, Washington**

**Associates of Arts June 2019**

**Certifications:**

**A+ Certification 2019**

**Network Pro Certification 2019**

**Experience:**

**Pacific Lutheran University**

**Student PC Tech Lead July 2019-Present**

* Provide maintenance for the university computers
* Fix university computers when they break
* Provide excellent customer service to members of the staff and faculty
* Train recently hired student techs
* Install requested software on faculty and staff computers
* Maintain images for macOS 10.14, 10.15, and 11.0

**South Kitsap High School**

**Orchestra Personnel Manager 2017-2019**

* Worked with members of the orchestra to ensure a good environment for all in the class, resolving conflicts, and reporting back to the instructor when escalation was needed

**South Kitsap School District**

**Technology Standards Committee Member 2015/2016**

* Served with faculty in the district to create a policy that would mandate what children in the district need to know in regard to technology in order to be considered on track
* Worked with members of the community to determine how different age ranges can interact with technology

**South Kitsap School District**

**Volunteer 2015-2019**

* Assisted Burley Glenwood Elementary School Employees with setting up and using their classroom technology
* Assisted students and teachers with computer problems

**Burley Glenwood Elementary**

**Advanced Strings Teacher Sept 2015-February 2020**

* Teach students to play the violin and viola by meeting with them once or twice a week in order to improve their technique
* Use district mandated curriculum with thorough instruction and attention to detail in order to keep students in the program and ensure that they maintain good posture when playing their instruments
* Developed communication skills through working with 3rd - 5th graders

**Awards/Honors:**

* **Nurturing Growth-Inspiring Achievement-Building Community Award 2019**

**South Kitsap School District**

* **Phi Theta Cappa Scholar 2019**

**Olympic College**