**Marco Tapia**

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**Executive Profile**

**Computer Networking and PC Technician**

25 years of Highly experienced PC technician with strong background in software/hardware computer repair (field and lab) and IT network system administration. Qualified for the following:

* Troubleshooting, analyzing and repairing problems of computer elements such as desktop computers, laptops and various components/peripherals of an IT network.
* Performing computer installation and operating system configuration in designated networks.
* Administering and monitoring performance of LAN/WAN network using remote connection tools.

**Technical Skills: Computer Hardware and Software Applications**

* Operating Systems – Win XP, 7, 8, NT, 2013, OS X
* Microsoft Office suites – 2003/2007/2010
* MS Exchange
* Antivirus and firewall
* Various types of PC hardware such as, Apple/Mac, Dell, HP and Toshiba
* Hard drives, monitors, printers, scanners and video equipment
* Repairing Pc & Installing Servers, WIFI , Routers, Printers
* IP Cameras CCTV
* Digital Signage installs and uninstall media players

**Professional Experience**

IST(Installation Service Technology)

* POS (Point Of Sale)
* Installed Computers, Registers, Servers
* Memories, Fan, CPU, Hard Drives
* Ran Cat5 and Cat 6
* Installed Cameras
* FAST FOOD Restaurant technology
* Hang TVS and Digital Menu Boards
* Raid Hard Drives, Data Transfer, Clone Hard Drives
* Re-Image Computers
* Deploy Windows XP to Windows 7, 8 and 10
* Installed Office Products
* Data Transfer
* Move Computers Server to another location
* Move computer and office system to other places

H&R BLOCK, Los Angeles and the Whole San Fernando Valley

* Installed computers, Faxes, Printers, Copiers
* Installed memories, cpu, motherboards
* Re –image server, computers
* Changed fans

JVLB Trucking Corporation, Los Angeles, CA

**Computer System Administrator**

Plan, manage, and provide Managing Internet and Network Interoperability.

 Installed and configure a Web server and a Media Services server.

 Installed and configure DNS and WINS servers.

 Installed and configure DHCP server.

 Installed and configure a terminal server.

 Configure a Telnet server.

 Installed and configure a NetWare gateway.

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**Education**

Maric College

**Certification In Computer Networking**

**Computer Skills**

 Experienced with the following software: Windows 7, 8 and 10, Windows 2000 Advanced

Server, Windows 2000, Windows Server 2003

Professional, Windows 98, Windows NT, and Windows XP Home and Professional

Edition.

 Skilled in most computers programs including software and hardware.

 Build Computers, trouble shooting, and configure.

 Proficient in Microsoft Office such as Word, Excel, Access, Front Page, Lotus 1-2-3.

**Extras**

 Bilingual: English, and Spanish

 Volunteer in High Schools by tutoring students with Computer and Mathematic problems.

 Honest and reliable

 Enjoy working with people

 Good organizer

**References**

 Upon Request