**Brandon Koehler**

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702.569.4771 | BrandonKoehler11@gmail.com

**Objective:**

Exceptional problem-solving professional seeking a computer technician/administrative position to apply analytical, technical, and innovation skills in order to service and maintain the organizations computer and data

**Summary:**

* Experienced in monitoring, trending, and communicating data inconsistencies and divergences
* Communicates effectively in a team setting for rapid problem resolution
* Knowledgeable in setting up, configuring, and trouble shooting networking hardware including: modems, routers, switches, firewalls, network drives, network printers, WiFi repeaters, and network adapters
* Qualified for, and completed Desert Research Institute Cyber Security Internship Program
* Obtained skills through completing Cisco IT Essentials: PC Hardware and Software course
* Practiced in Microsoft Office Suite, Adobe Acrobat, Adobe Dreamweaver, and Adobe Lightroom

**Professional Experience**

**Computer Technician IT Officer September 2011- July 2020**

Cornerstone Financial Partners, LTD. Las Vegas, NV

* Responsible for initializing, troubleshooting and maintaining all networking equipment (desktop computers,modems, routers, switches, firewalls, printers, shared storage, ect.)
* Inspect, monitor, and provide trouble shooting support with wireless security fobs for the company’s in house security system
* Set up Voice over Internet Protocol (VoIP) and configured related networking devices, such as quality service variables, through the company’s router
* Consistently communicate and collaborate with Cornerstone Financial leadership on further improving technical and IT efficiencies to meet business needs
* Ability to asses network activity and system configuration for anomalous activity to determine system security status

**Sales and Service July 2013 – March 2014**

Pep Boys Automotive Las Vegas, NV

* Assist customers in finding components for their vehicles and assessing what repairs are needed to their vehicles
* Review daily, weekly, and monthly inventory reports to identify and resolve any discrepancies in the store’s inventory
* Communicate with other stores to coordinate incoming and outgoing store and hub transfers of inventory
* Receive, prioritize, and assist with incoming customer web orders

**Education**

**Cyber Security Internship Program Completed 2018**

Desert Research Institute (DRI) Reno, NV

* Gain skills necessary to install, configure, and harden operating systems
* Validate operating systems against National Institute of Standards and Technology (NIST) Standards
* Treat malware infections, defend against real-time denial of service attacks, and provide security awareness training to end-users
* Practiced with state-of-the-art hacking tools in DRI’s advanced facilities
* Gained knowledge and understanding of current cyber threats

**Associate of Science Graduated 2014**

College of Southern Nevada Las Vegas, NV

Associates Degree in Science with a computer and security emphasis

**Certifications**

GIAC GSEC (Cybersecurity Essentials) January 31, 2023Las Vegas, NV

CompTIA Network+ & A+ Currently Enrolled at CSN to complete this exam