Xavier Denson

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**Availability:**

* Open availability (in person or remote)
* Currently a student at Green River College.

**Green River College:**

* Bachelor's Degree Software development
* Associates in IT-Systems & Security (Fall 2020)
* Anticipated Graduation June 2021

**Education at Pierce College**:

* Certificate in Computer Systems Administration
* Associates Degree in Information Technology
* Graduation date: June 2017

**Experience:**

UST Global

Java Developer Intern (01/2020 - 04/2020)

* Duties
  + Learning and demonstrating agile development in a work environment
  + Understanding Spring Framework
  + Learning to use and understand a scrum board
  + Programming in 3 interval sprints

Dell (03/2019 - 10/2019)

Desktop Tech

* Duties
  + Ram install/deinstall on laptops and desktops
  + Installing Ram on desktop & laptops
  + Installing appropriate software for users to do their specific jobs
  + Migrating user profiles to a new device
  + Deinstall move and reinstall desktops
  + Verifying docking station has the appropriate peripherals
  + Physically moving desktops, laptops, monitors, docking situations, ect. To different locations. Sometimes driving as well.

H&R Block (01/2019 - 08/2019)

Field Systems Technician

* Duties
  + Respond to tickets within a reasonable amount of time
  + Troubleshoot hardware and software issues within my region (Pierce County) for all H&R block offices
  + Order new hardware when it is proven that the old one has malfunctioned
  + Documenting issues and escalating tickets if I am unable to solve them
  + Troubleshooting touch pads
  + Wipe and reinstall Windows
  + Verifying Server always up as well as the backup server for offices visited.
  + Reimaging hard drives from the server
  + Removing and replacing obsolete hardware

Turtles Smoke Shop (10/2018- 08/2019)

Cashier/Key Holder

* Duties
  + Cashiering
  + customer service
  + memorize product locations throughout the store and making suggestions.
  + Working alone entire shifts

Game Over Video Games (03/2018-9/2018)

Pay rate: 12.50/hr

Key Holder

* Duties
  + Cashiering
  + processing game and system trade ins into inventory, customer service, opening and closing the store alone.

Just Sports (01/2016- 05/2017)

Number: 253-845-7053

Key Holder

* Duties
  + Opening and closing the store. supervising other employees, filling out closing papers/reports. Counting and securing the deposit. Assisting customers with online orders cashiering, cleaning and inventory.

Petco (01/2015-01/2016)

Number: 253-473-1296

Sales Associate/Demo Specialist

* Duties
  + Cashiering, feeding, medicating, and caring for multiple animals, early morning stocking, and conference calls with vendors about their brands of pet food that I had to demo on the weekends

**Coursework at Pierce College:**

* Active Directory
* Computer Operating Systems (CompTIA A+ Preparation)
* Networks Infrastructure
* Windows Installing & Configuring Windows Server/ Administering Windows Server
  + Windows Server Applications Infrastructure
  + Windows Enterprise Administration
  + Fundamentals of Network Security

**Skills:**

* HTML/CSS
* Java
* Javascript
* RAID configuration
* Troubleshooting laser printers
* Active Directory