Dorothy Leatuali’i 8015 16th St Snohomish, WA 98296

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# EDUCATION

**Gene Juarez Academy Bartlett High School**

2222 South 314th Street Federal Way, WA 98003 1101 N. Muldoon Road Anchorage, AK 99504

License #105064 High School Diploma 2008

# EXPERIENCE

# Chique Lash and Brow Lake Stevens, WA

# *Eyelash Extension Artist* July 2019 – July 2020

* Thoroughly conduct client consultation prior to full set
* Note client profile with appointment details pertaining to lashes
* Educate clients on eyelash extension styles as well as types of eyelash extension to match client lifestyle
* Explain eyelash procedure as well as do’s and don’ts
* Helping with laundry duties as well as assisting with front desk

## Performance Home Medical Lynnwood, WA

***CPAP Customer Service* July 2018- July 2019**

* Reach out to patients when prescriptions have been received to inform eligibility of obtaining new supplies
* Schedule appointments for all things related to CPAP/APAP/BiPAP
* Assist with troubleshooting pap devices
* Navigate through Brightree to verify insurance eligibility, checklist of supplies patient last received, and to review
* and note all interactions with patient.
* Communicating the importance of daily use to help patients maintain PAP usage to meet compliance

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## Respshop.com Redmond, WA

***CPAP consultant*  April 2014 – October 2017**

* Welcome current and new customers by warmly greeting them by telephone or in person
* Answer multi line telephone system
* Updating appointment calendars
* Successfully set up CPAP/BiPAP machines per prescription
* Answer technical questions related to CPAP
* Provide general knowledge to help customer maintain CPAP to meet compliance- Properly assist customers with mask fitting