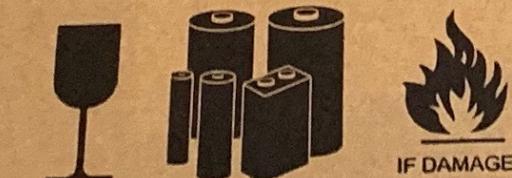




What's in
the box?



CAUTION!



Lithium Ion Battery

DO NOT LOAD OR TRANSPORT
PACKAGE IF DAMAGED

For more information, call +86-574-86809136 Ext 2025



NOKIA
Wi-Fi Smart Scale
with Body Composition & Heart Rate

Body Cardio



NOKIA

0 Achang: Erstickungsgefahr! Plastiktüten können gefährlich sein!
Vor Kindern fern halten! Plastic bags can be dangerous!
Attention: Dange de suffocation! Ne pas laisser des sacs en plastique près des enfants.

NL

DE

EN

ES

FR

IT

PT

GR

PL

RO

SK

CS

SV

NO

DA

FI

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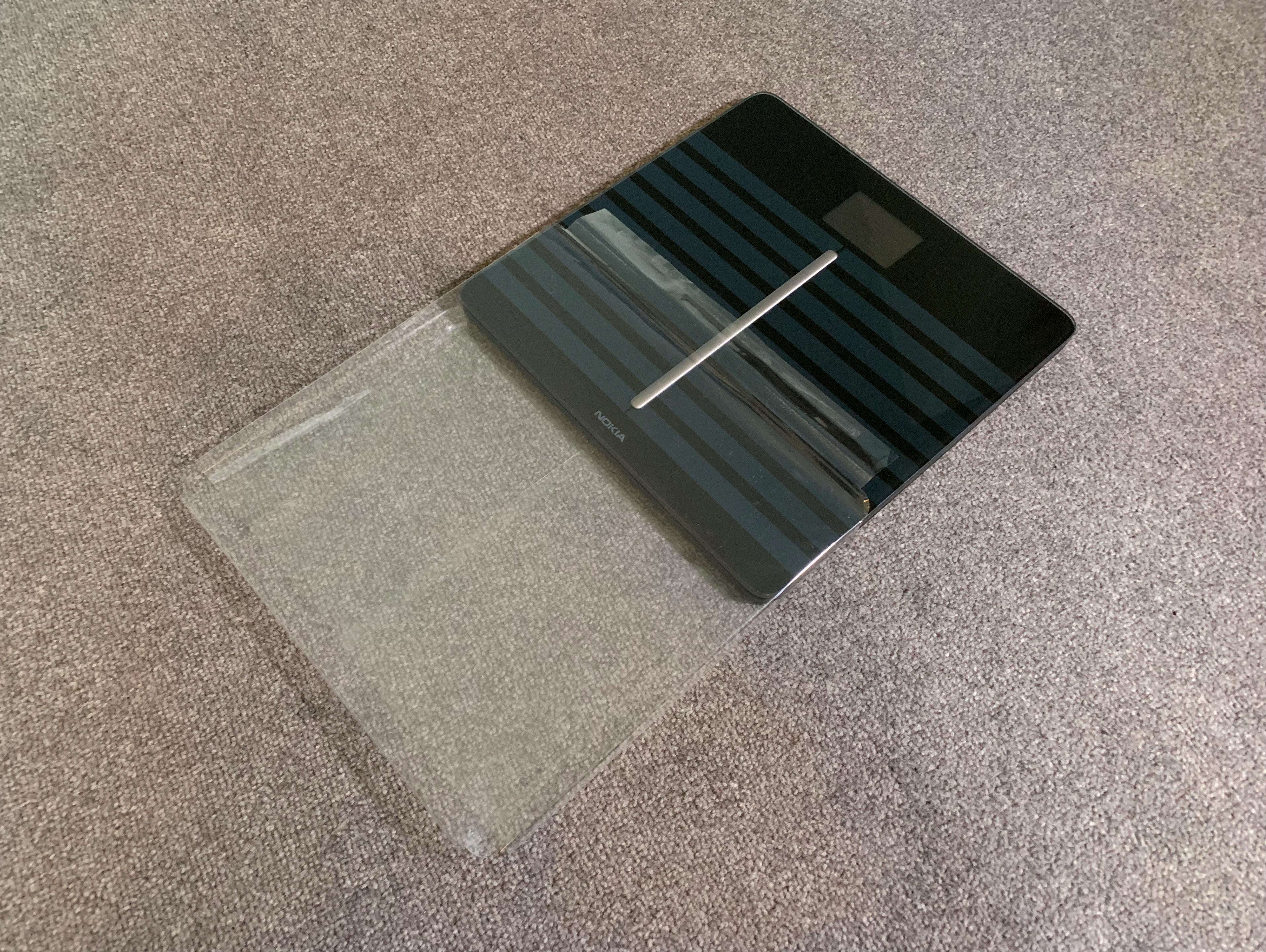
PLASTIKOWE SŁOŃCE! Przepaszt! Kan vare færdig!
Sundhedspræsent! Et godt tilbud til din helse!

PLASTIKOWE SŁOŃCE! Przepaszt! Kan vare færdig!













10:21 ↗



Log out

Password needed

To log into your account
(withings@philnash.me), please re-enter your
password.

PASSWORD

•••••••



I forgot my password.

for withings.com — 1Password
withings@philnash.me



A virtual keyboard interface. The top row contains letters q, w, e, r, t, y, u, i, o, p. The second row contains a, s, d, f, g, h, j, k, l. The third row contains an up arrow key, z, x, c, v, b, n, m, and a delete key. The bottom row contains .?123, space, and return.

10:21 ↗



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Password needed

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password.

PASSWORD

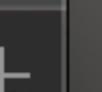


Error

Error

OK

OK



withings



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new you

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Learn more



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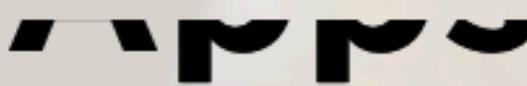
[Support](#)

[My account](#)



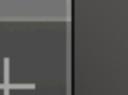
Order

Get help with your order on withings.com



Get help with our apps

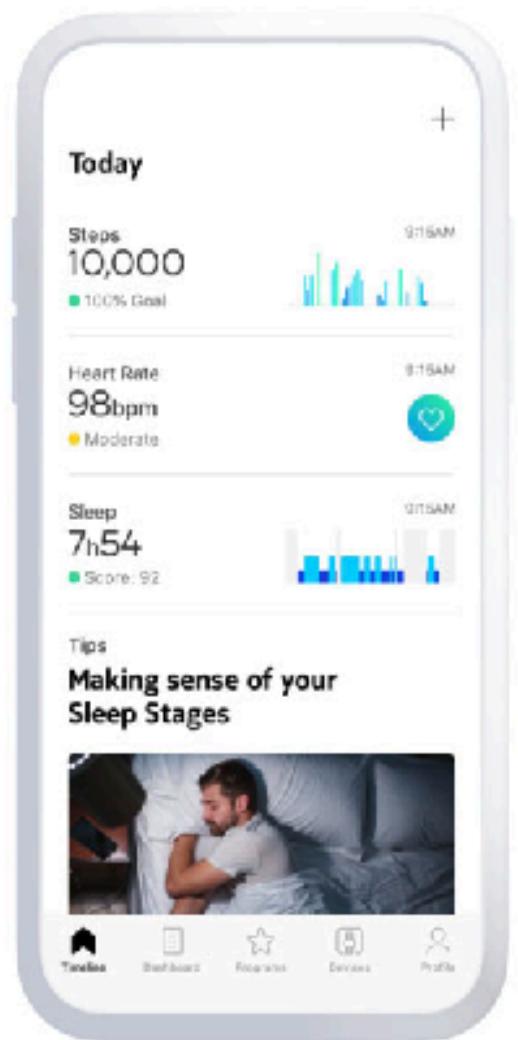
SLEEP



Search



Health Mate - iOS App



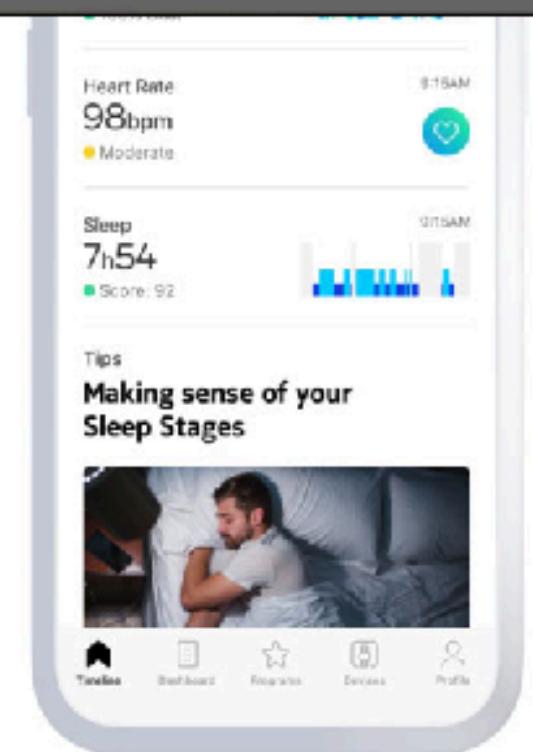
Sections

Getting to know the app



Account and User Management





Sections

Getting to know the app +

Account and User Management ×

Health Mate - iOS App - What is the difference between an account and a user profile? →

Health Mate - iOS App - Creating a user profile →

Health Mate - iOS App - Deleting a user from the Health Mate app →

Getting to know the app



Account and User Management X

Health Mate - iOS App - What is the difference between an account and a user profile? →

Health Mate - iOS App - Creating a user profile →

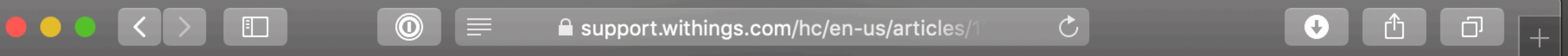
Health Mate - iOS App - Deleting a user from the Health Mate app →

Health Mate - iOS App - Changing the main user of my account →

Health Mate - iOS App - Deleting my account →

Health Mate - iOS App - I cannot login to my account. What should I do? →

See all 10 articles



Health Mate - iOS App - I cannot login to my account. What should I do?

I forgot my password

Make sure that you have entered a full email address. For example, *username@gmail.com* instead of *username@gnail.com*.

If there is a typo in your email address, you won't receive the reactivation link email allowing you to [reset](#) your password.

I know my password, but my email address is unrecognized

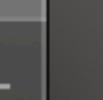
Make sure that:

- You have entered a full email address with no typos. For example, *username@gmail.com* instead of *username@gmai.co*
- Your password is entered correctly



Health Mate iOS App - Forgot my password. What should I do?

support.withings.com/hc/en-us/requests/new#_from



Submit a request

* Error when logging in

* I have tried about 5 or 6 times - to no avail.
The same credentials log me in on the website.

What can I do?

Thanks,

Phil Nash

Privacy Disclaimer: For the purposes of responding to your support request, some of your data may be temporarily communicated to our trained teams until the problem is solved. We ensure that our teams comply strictly with our Privacy policy. If you do not agree, please notify it in your request. Our Support agents cannot access the video feed of your Smart Baby Monitor and/or Home.

Call us



**Send us an
email**

Forum

Error when logging in



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Serial number



Order information (Mxxxxxxxx)

iOS

iOS 12.1.2

iPhone XS

+ Add file or drop files here

SUBMIT

Error when logging in



**Send us an
email**

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Serial number



M2068212

iOS



iOS 12.1.2

iPhone XS

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iOS



iOS 12.1.2

iPhone XS

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email**

- * I have tried about 5 or 6 times - to no avail.
The same credentials log me in on the website.

What can I do?

Thanks,

MAC Address

You can find the MAC address
of the product:
From the app by going in 'My
devices' and selecting your
product. The MAC address is
referred to as 'Serial Number'.
Below or on the side of the box.

of responding to your support request, some of
unicated to our trained teams until the problem
comply strictly with our Privacy policy. If you do
uest.Our Support agents cannot access the
or and/or Home.

Serial number



M2068212

iOS

iOS 12.1.2

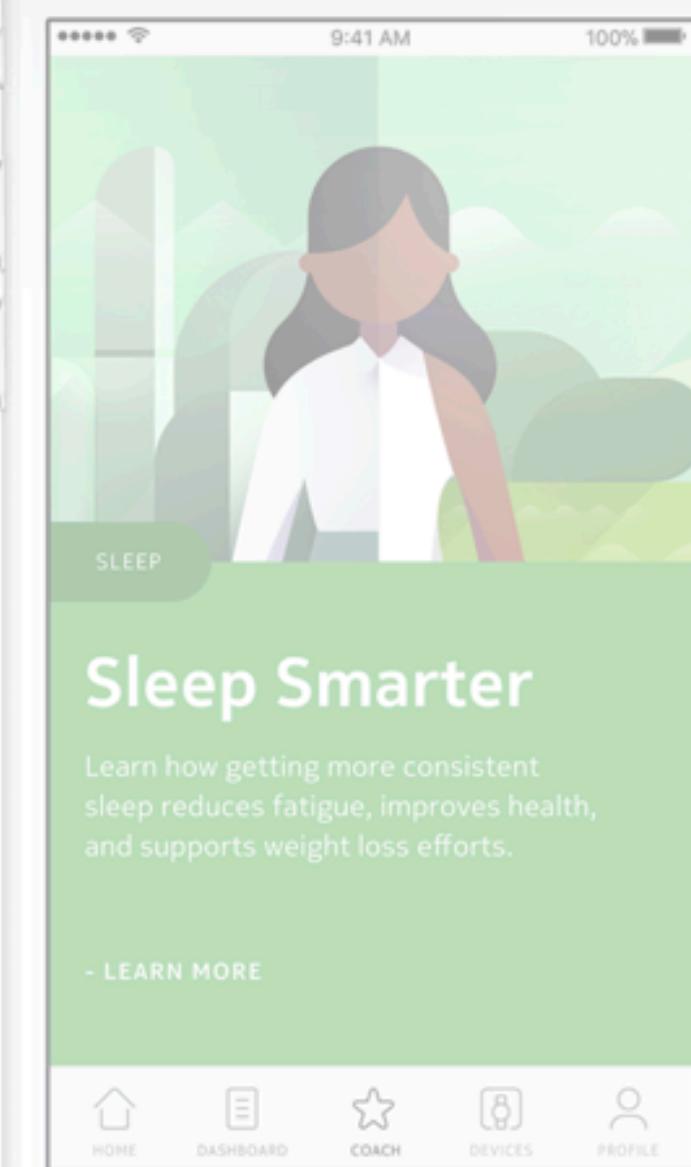
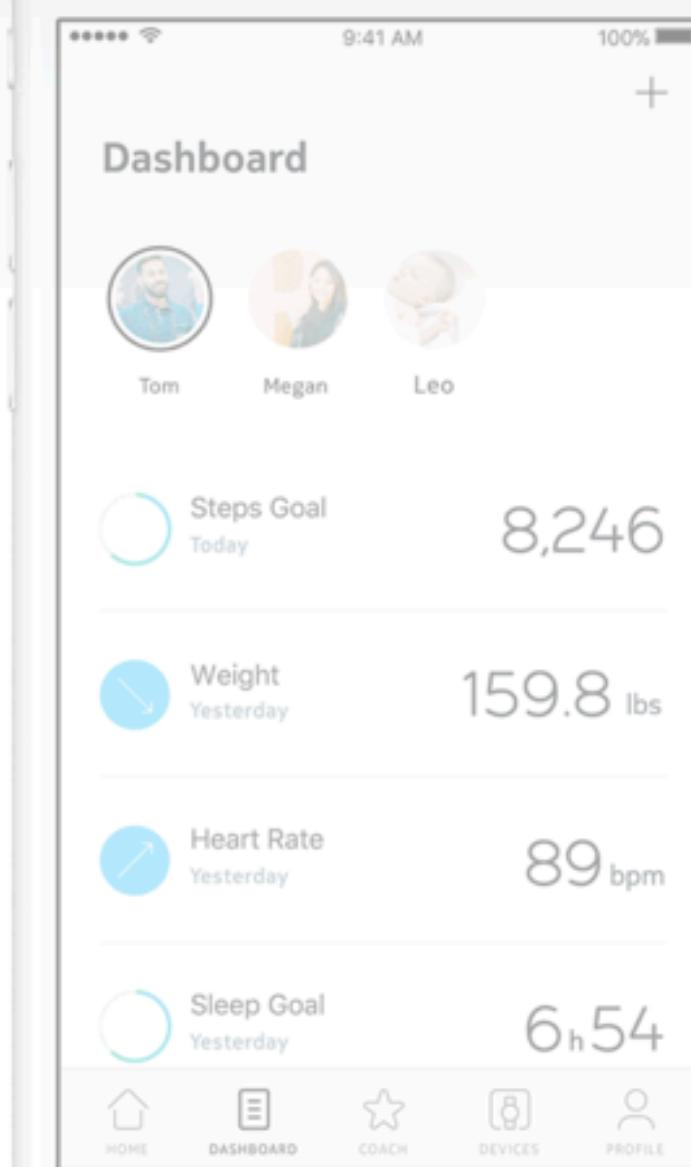
iPhone XS

+ Add file or drop files here

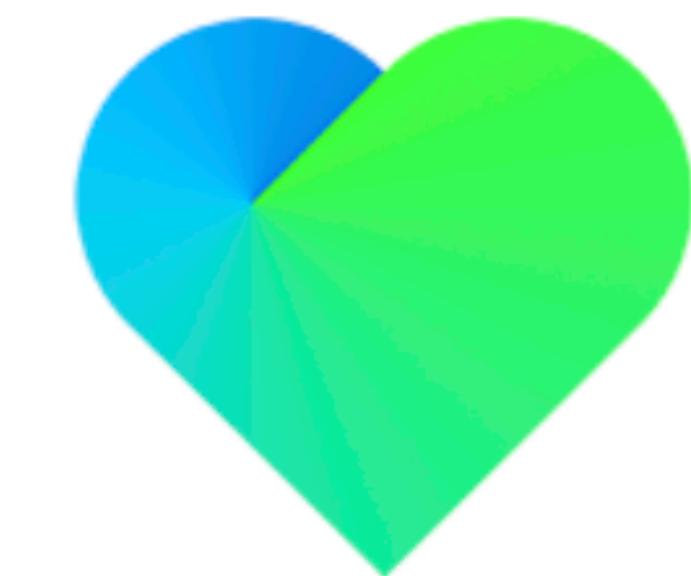
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2 comments

Error-handling Matters!

