***Brian Mcintosh*** \* *1307 SW Harrison St Apt 15 Topeka, KS 66612* | *Email:* [*brian.mcintosh96@yahoo.com*](mailto:brian.mcintosh96@yahoo.com) *| Phone: 816-547-2376 |* [*www.linkedin.com/in/dev-pro*](www.linkedin.com/in/dev-pro) | <https://github.com/Coreclue/Dev_pro> | *Active Security Clearance*

***\*Introduction\*— Professional Development Specialist\****

***Motivated IT Professional*** with hands-on experience in technical support, system administration, and Python programming. Skilled in network building, PC repair, and cybersecurity principles. Proficient in troubleshooting hardware/software issues, managing ticketing systems, and configuring security policies along with project management tools. Committed to continuous learning through certifications, including CompTIA A+ and ongoing Python development. Strong collaborator with experience in customer support, technical issue resolution, and open-source contributions. Adaptable to dynamic environments and dedicated to delivering impactful technical solutions.

***\*Academics\* — Continuous in Industry standard training and technical development\****

***Washburn Tech —*** *Information Systems Technology | Aug – Nov 2024*

* Focused on network building, configuration, and PC repair.
* Completed COMPTIA A+ training, utilizing scripting languages to diagnose issues and optimize efficiency.

***American Public University Systems*** *| BS in Cybersecurity | 2022 - 2028*

* Concentration on cybersecurity principles and real-world application.
* Conducted research, development, writing, reporting, and analysis, with expertise in both technical and non-technical writing

***\*Professional Experience\* — Professional Developer | Web & IT Support Empowering through Tech\****

***Washburn Tech*** *—* ***Tech Support Student Assistant*** *| Aug 2023 - Nov 2023*

* Supported students and faculty in resolving technical issues related to software, hardware, and network configurations.
* Managed ticketing systems and provided efficient troubleshooting of PCs and mobile devices.

***Topeka Correctional Facility*** *—* ***Corrections Officer II*** *| Dec 2020 – Dec 2023*

* Utilized technology to manage reports, communication, and training for up to 108 inmates.
* Developed effective workflows in the use of digital tools to enhance security operations.

***US Navy Reserves*** *—* ***Boatswain’s Mate Second Class Petty Officer*** *| Nov 2018 - Present*

* Liaised with the IT department to resolve technical issues within the unit.
* Led and supervised personnel in maintaining operational readiness, ensuring the successful execution of technical tasks and adherence to maintenance schedules.

***\*Professional Development Orientation\* — Web-Development curriculum CareerFoundy In-Progress 2024 Covering Frontend and Backend Skills\* | Completion Aug 2025***

**Certified Python Developer\* — 2024 Well versed in programming and web development.**

* **Mimo(2024)** Certified Python AI Developer, HTML5, with ongoing development progress in full-stack web development and other development languages.
* ***W3Schools (2024)*** Exercised proficiency in Python programming, including data structures, control flow, functions, and modules, with a focus on practical, real-world applications and foundational programming skills.
* **Zero to Mastery Complete Python Developer Bootcamp – 2024** CompleteCertified Developer.

**Cisco Networking Academy\* — 2024**

* Set up simulated networks and configured Cisco devices, gaining hands-on experience in network operations, security protocols, and troubleshooting. Integrated Linux courses to enhance network administration skills.

**Unit Level Training\* — US Navy — Basic Field Comms Operator | 2023 – current**

* Served as a Qualified Basic Field Communications Operator, executing timed exercises to efficiently deploy satellite communications under operational pressure, utilizing TEK encryption on AN/PRC-117 and AN/PRC-119 radios for secure and reliable communication.

**Google IT Support\* ­­— Certified IT Support Professional 08/22 – 07/23**

* Completed hands-on, practice-based assessments designed to prepare for entry-level IT support roles, demonstrating competency in foundational skills including troubleshooting, customer service, networking, operating systems, system administration, and security.
* Designed and implemented a comprehensive cybersecurity policy, focusing on data protection and best practices.

**Surplus Exchange\* — Warehouse Operator | 2018 | Electronic Recycling Company — KCMO**

* Recycled a wide range of electronics, from pocket-sized devices to large equipment. Managed high volumes of computer towers and electronic components, disassembling hundreds of computers while inspecting and testing them for retail use. Delivered consistent, high-quality customer service that contributed to production growth and overall success.

**Certifications\* —**

* **Mimo**: Python Developer, AI Python Developer, HTML5
* **W3Schools**: Certified Python Developer
* **Zero To Mastery**: Complete Python Developer 2024, Complete Web Developer 2024
* **Navy Intermediate Leadership**
* **Google IT Support**: Certified IT Support Professional