



Elnur

Aged parent



It's Important for parent to track all information of his child performance at school.

ACTIVITIES

Mr.Smith is a 56 year parent of a school boy Alex who lives in Turin. He believes and wishes to have all daily information about performance of his child and of the school that his child studies in. That's why he wants to have an access to online application to track all processes that happen in school.

GOALS AND DESIRES

Mr.Smith wants to have a simple application. His practical usage of modern devices and the internet skills are very low, so he wants everything to be user-friendly

DIGITAL TOOLS

[Which is or are the reference digital platform?]



NEEDS

- Mr.Smith wants to get an e-mail with his credentials to log in.
- Mr.Smith wants to see daily performance grades of his child.

OBSTACLES AND FRUSTRATIONS

- Mr.Smith has problems with usage of modern devices.