



[What would he/she say?]

I would like that
my parents can
follow my
scholarship
because they
are were busy

Marc

Young Student

ACTIVITIES

Marc is 13 years old and lives in Turin. He goes to the school next to his home. He wants to be study well and become a futur astronaut.

GOALS AND DESIRES

Marc wants to have a good management for his studies in order to imply his parents in his scholarship and follow his performance.

DIGITAL TOOLS

[Which is or are the reference digital platform?]



NEEDS

- Marc wants to have the assignement and the work to do when he can't go to school
- Marc wants to know when his parents can have a meeting with the teacher
- Marc wants to see the evolution of his grades

OBSTACLES AND FRUSTRATIONS

- His parents have difficulties to use such an application , they are not familiar with the computer.
- He thinks that it is difficult to have the important information from the school