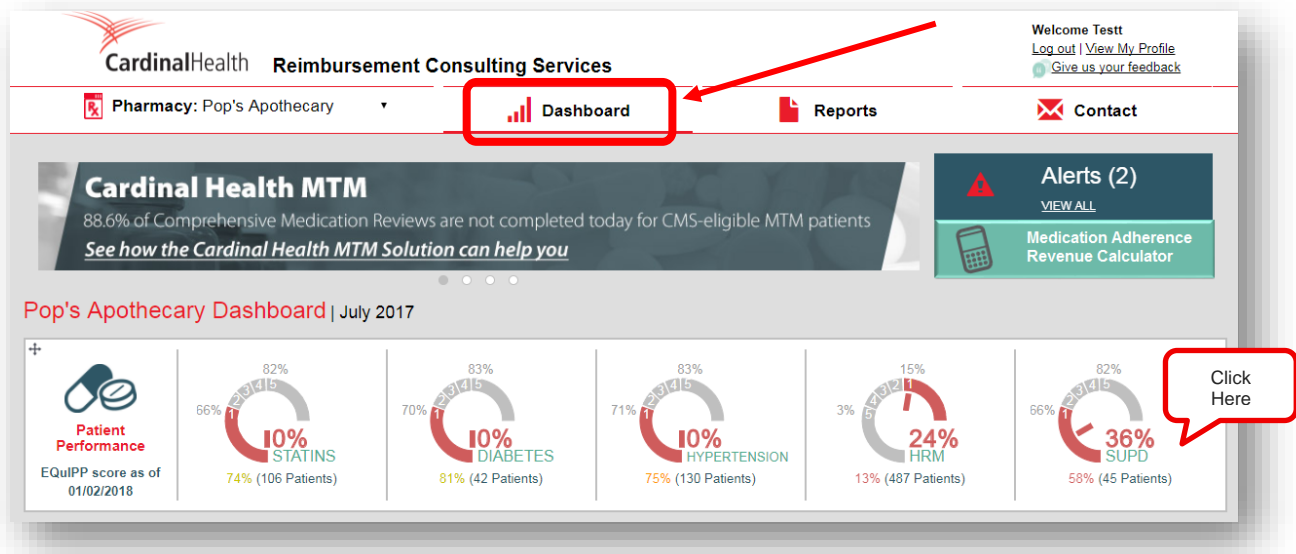# RCS – Patient Performance

Description:

Within the Reimbursement Consulting Services (RCS) Dashboard, there is a Patient Performance Panel. This panel is designed to provide a high level overview of your patients' adherence that fall within the five CMS quality measures. A more detailed view within CareConnections is provided once you click into the panel.
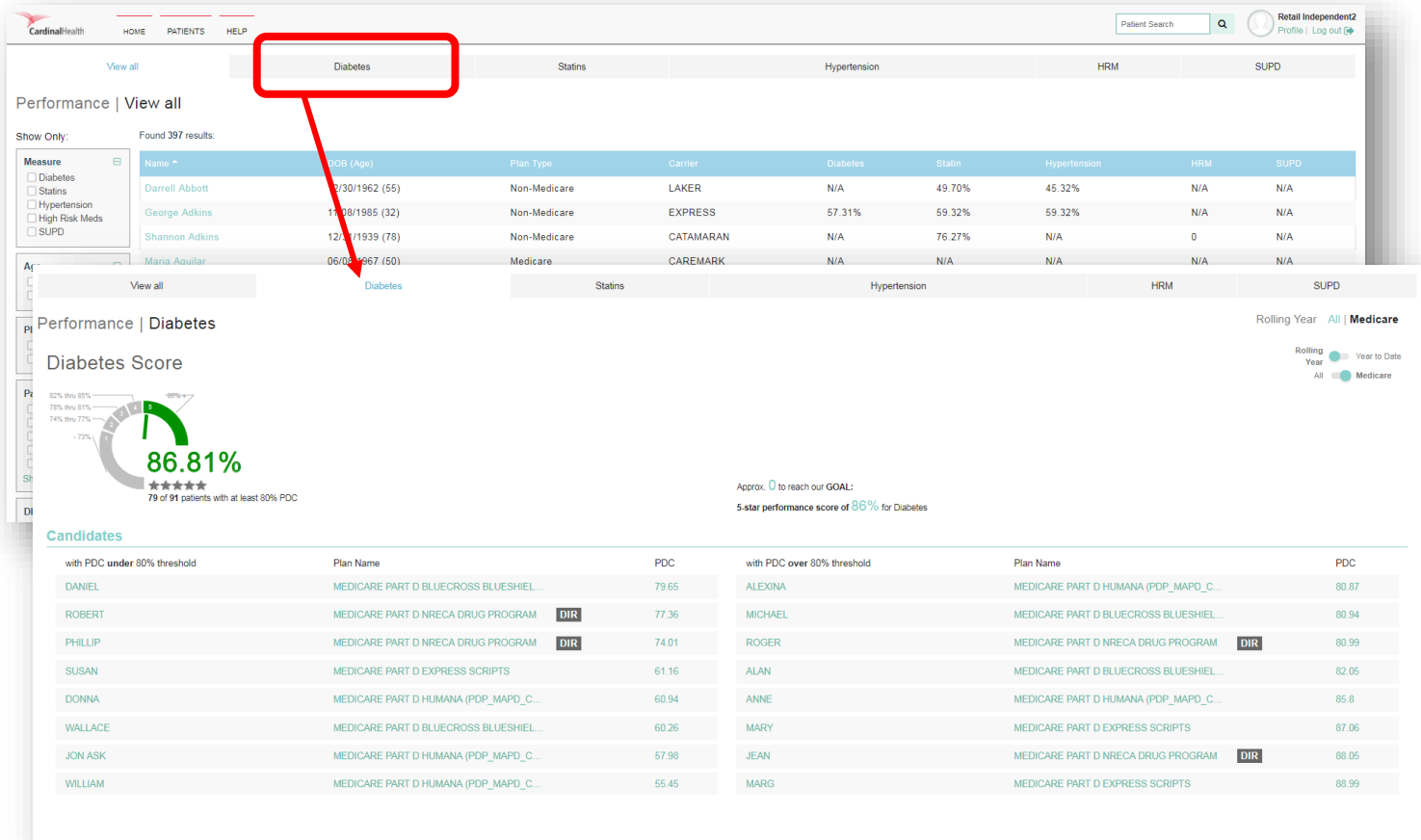
Where:

Log into your RCS Dashboard > Select the "Dashboard" tab from the top of your page > Scroll down to the "Patient Performance" panel > Click on the "Patient Performance" panel for more details.

Panel features:

- <u>Updated Daily</u> – The data within the dials are updated on a daily basis.
- <u>All Inclusive</u> – The data within the dials are representative of your entire patient population that fall within one of the five CMS quality measures.
- <u>The Dials</u> – The shown percentages equate to the corresponding star rating. The highlighted portion is where your pharmacy performing according to these star ratings
- <u>EQuIPP</u> – The panel shows how your store is performing within EQuIPP. If you click on one of the scores, it will single sign you onto the EQuIPP Dashboard. These scores are Med D specific and are only available for Cardinal Health PSAO members.

CareConnections features:

- <u>View All</u> – View all patients that fill at your pharmacy
- <u>Filters</u> – Within the "View all" tab, select different filtering options on the left hand side of the page.
- <u>DIR Visibility</u> – Filter by DIR or look at patients within the measure to see who has a DIR fee tied to them
- <u>Measure View</u> – Click within one of the measure tabs at the top of the page and get a specific list of patients that effect your adherence scores. The patients on the left are non-adherent and the patients on the right are adherent.
- <u>Toggles</u> – Within the measures, change between "Rolling Year" and "Year to Date" views as well as "Medicare" and "All" patients depending on how you want to prioritize.
- <u>Patient View</u> – Click on a patient to see additional detail and fills specific to that patient.

Want to know more?

Be sure to have a conversation with your RCS advisor about the Patient Performance Panel and reporting.