CHARACTERISTICS OF A GOOD LEADER

10 PRINCIPLES OF SERVANT LEADERSHIP

According to Robert Greenleaf

- 1. Listening 2. Empathy
- 3. Healing 4. Awareness
- 5. Persuasion 6. Conceptualization
- 7. Foresight 8. Stewardship
- 9. Commitment 10.Building Grow People Community

REFRAMING LEADERSHIP **TRADITONAL SERVANT LEADERS LEADERS Traditional Hierarchy** Servant Leadership Model Customers Sees leadership as a rank to obtain. Employees Uses power & control to drive performance. Managers Vice Presidents Measures success through output. Vice Presidents Managers Speaks. Believes its about them. Customers

LEADERSHIP STYLES









