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10+ years of experience across research, writing, data analysis, mentorship, and customer service. Driven by connection, curiosity, and innovative thinking. A collaborative listener who champions teamwork, grounded in communication, humility, and dedication.

SKILLS

Leadership

Experienced

Copy Editing

Experienced

Point of Sale Systems

Expert

Commercial Espresso Machines

Expert

Academic Research

Expert

Data Organization

Expert

LANGUAGES

English

Native

French

Proficient

Mandarin

Proficient

SERVICE

Correspondence with incarcerated women

SECURUS + InmateAID + Visitation

HOBBIES + INTERESTS

DJing + Music Production

Science Fiction Movies + Literature

Science Communication

Analog Technology Design + Building

3D Modeling + Printing

EMPLOYMENT HISTORY

Shift Supervisor

Starbucks, Nashville — Jul 2022 - Feb 2025

- Crafted drinks with rigid sequencing
- Maintained a clean and safe environment
- Mentored and trained according to standards
- Led with integrity, empathy, and consistency
- Treated each transaction as an opportunity for genuine human connection
- Cultivated a sense of purpose and pride within the fast-food service environment

Clinical Laboratory Research Assistant

Pathgroup, Nashville - Oct 2020 - Jan 2022

- Accessioned patient identifiers and demographics
- Managed database of interlaboratory specimens
- Upheld privileged information and lab safety standards
- Collaborated with providers and physicians
- Resolved timeline concerns, identifier errors, and coding discrepancies
- Supported a team of lab technicians and scientists
- Created spreadsheets of pending target specimens

Tutor

Self-employed, Nashville - Oct 2017 - Present

- English: copy editing, essays, reading, and grammar at all levels in MLA, AP, Chicago, APA, and AMA
- Mandarin: Introductory and Level 1 writing and phonics
- Statistics: introductory or mathematical, probability, and theoretical college courses

Research Assistant Intern

Godel & Co., Inc. Fine Art, New York City — Jan 2017 - Oct 2017

- Wrote fact sheets on 18th and 19th century American works of art
- Crafted artist biographies for marketing and archives
- Accessioned with multiple digital tools
- Organized and maintained gallery library
- Produced brochures for purchase inquiries
- Advised clients on works of interest
- Managed client database

Barista + Keyholder

Milk Bar, New York, NY — Jan 2015 - May 2017

- Trained at Stumptown's flagship location; completed courses in Coffee Mastery, Heritage, and Cupping
- Crafted a variety of food, ice cream, and coffee items
- Led shifts in alignment with FOH and BOH manuals
- Committed to brand expansion; selected as first-line staff for new store openings
- Coached team members on one-liners, seasonal offerings, and upselling techniques
- Ensured safety and security of team members, company assets, and cash handling procedures

EDUCATION

Incomplete

Marymount Manhattan College, New York, NY — Aug 2014 - May 2017

Humanities core and Arts Management coursework

English Language Linguistics B.S.

Middle Tennessee State University, Murfreesboro, TN — Present

Accelerated B.S.-M.S. program with an interdisciplinary focus bridging linguistics, belief formation, and cognitive science