# Atlas of Urban Tech: WeHo

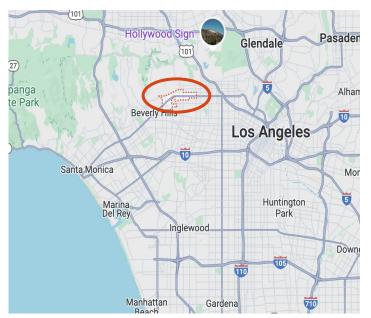
By Anisha Kechaphna, Atmika Pai, Nikhil Jain, Royi Rozen

## **West Hollywood's Hard System**





#### WeHo's Economy



Centrally located in LA County, bordered by Hollywood and Beverly Hills, and home to Sunset Strip and Chateau Marmont!

	WeHo	LA city
Population	38k (~1%)	4M
GDP	\$7.5B (~2.5%)	\$300B
Median Income	\$71k	\$67k
Poverty Rate	11%	18%
Cost of Living Index	200	150
Unemployment Rate	3.5%	5.0%

<sup>\*</sup>Sources: US Census Bureau, Data USA, California Employment Development Department

- **Economies:** Tourism, entertainment, retail, and hospitality
- **Revenue streams:** Sales, hotel, and property taxes
- Government Structure: City Council-City Manager system
- Progressive Policies: Advocacy for social justice, LGBTQ+ rights, and sustainability

## West Hollywood's Soft **System**

#### The City as a Business

#### **The System**

The **economic** process by which a city gets something done, by reaching out to vendors, closing deals, and delivering services to its citizens

#### **Phases**

- 1. RFI / RFP
- 2. Competitive Bidding
- 3. Selecting a Vendor
- 4. Budget Allocation

### Request for Info (RFI)

When: Early in the process

**What:** General information about services, products, or suppliers

**Why:** Figuring out what's out there helps defines the needs and specs

Who: The city publishes it to the public

**How:** Through the city's website, portal, 3rd party platforms, or privately to selected vendors

#### Notices of Requests for Proposals, Requests for Qualifications, and Bids

Many RFQ, RFP, and Bidding Opportunities listed below can be submitted electronically through Planet Bids. To register as a vendor and view these available opportunities, please visit our Planet Bids Portal.

REQUEST FOR PROPOSALS - OUTDOOR ICE SKATING RINK PRODUCTION & MANAGEMENT [PDF]

Submittal Deadline: 11-8-24 by 5:00 P.M. (PT)

Click here for COMPLETE RFP

REQUEST FOR PROPOSALS - PROFESSIONAL ENGINEERING DESIGN SERVICES FOR LA BREA AVENUE PEDESTRIAN LIGHTING IMPROVEMENT PROJECT [PDF]

Submittal Deadline: 11-21-24 by 5:00 P.M. (PT)

NOTICE INVITING SEALED BIDS - 8305 SANTA MONICA BLVD. BUILD OUT PROJECT [PDF Updated 10/25/24]

Submittal Deadline: 11-07-24 by 1:00 P.M. (PT)

NOTICE INVITING SEALED BIDS - BATTERY BACK-UP SYSTEM (BBS) INVENTORY & MODERNIZATION PROJECT, CIP 2502 [PDF]

Submittal Deadline: 10-31-24 by 5:00 P.M. (PT)

NOTICE INVITING SEALED BIDS - CONCRETE REPAIR PROGRAM PHASE XIV CIP 2503, CDBG PROJECT

602685-24 [PDF]

Submittal Deadline: 10-24-24 by 5:00 P.M. (PT)

NOTICE INVITING SEALED BIDS - EMERGENCY POWER GENERATOR & AUTOMATIC TRANSFER SWITCH

MAINTENANCE SERVICES [PDF]

Submittal Deadline: 9-20-24 by 1:00 P.M. (PT)

NOTICE INVITING SEALED BIDS - MELROSE AVE. & NORWICH DR. WEAVER'S WALK PROJECT CIP 2501

[PDF]

Submittal Deadline: 10-17-24 by 5:00 P.M. (PT)

NOTICE INVITING SEALED BIDS - CITYWIDE WATER FEATURES MAINTENANCE SERVICES [PDF]

Submittal Deadline: 8-29-24 by 1:00 P.M. (PT)

NOTICE INVITING SEALED BIDS - FIRE LIFE SAFETY MAINTENANCE SERVICES (Revised Notice - 8.30.24) ADDENDUM 1, ADDENDUM 2, ADDENDUM 3 [PDF]

Source: https://www.weho.org/city-government/city-clerk/public-notices/rfp-rfg-bid-notices

## Request For Proposals (RFP)

When: The city is ready to act

**What:** Detailed proposals including scope, timeline and proof of all necessary criteria

Why: To get the best offer available

Who: Public notice to all vendors

**How:** Through the city's website, portal,

and 3rd party platforms

WeHo Smart City - Data and Governance Requirements Due 7/26

WeHo Smart City – Data and Governance Requirements Due 7/26

By Editor Manager | July 16, 2021

0 Comment

#### City of West Hollywood Request for Proposals (RFP)



West Hollywood Smart City

Data Sharing Standards and Data Governance Guidelines

PUBLIC NOTICE IS HEREBY GIVEN of a Request for Proposals to develop an internal data sharing

#### **Formal Bid Technicals**

WeHo's Smart City initiative

**What:** Detailed proposals including scope, timeline and proof of all necessary criteria

- Over \$25,000
- Obtain at least three quotes
- 4% incentives for local vendors
- Living wage compliance requirement:
   Vendors must comply with the city's
   living wage (\$20 per hour in WeHo)

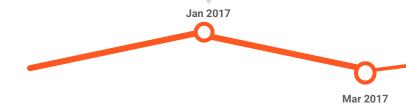


#### How does it work?

#### WeHo's Smart City initiative

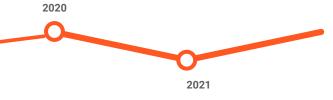
The city of West Hollywood launches an **RFP** calling for a smart mobility strategy building vendor to put SMART on the map.

Execution: SMART **Strategy, Digital governance & Prototypes** for Smart bus shelters and street lights.



**24 firms** responded to RFP.

**CityFi**, a smart city service provider, unanimously won the RFP. The contract came with a **\$75,000 budget**, funded by WeHo's Innovation Fund.

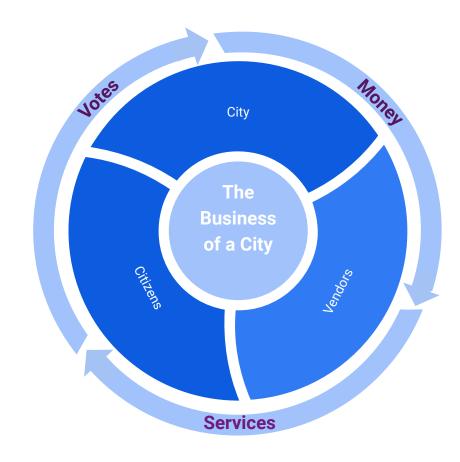


A **\$40,000** contract is offered for a smart data infrastructure, the execution CityFi Strategy. (<u>Link</u>)

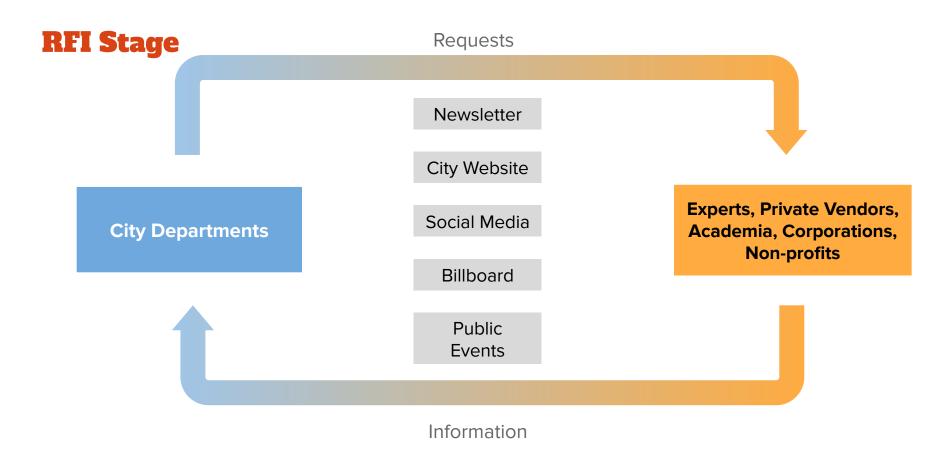
### **The Power Dynamics**

In most cases, the city is not a maker of amenities, services or goods. Hence, vendors come into play, providing useful outputs back to the people.

The community then votes, choosing their representatives based on the services given by the government



## **Soft System Structure**

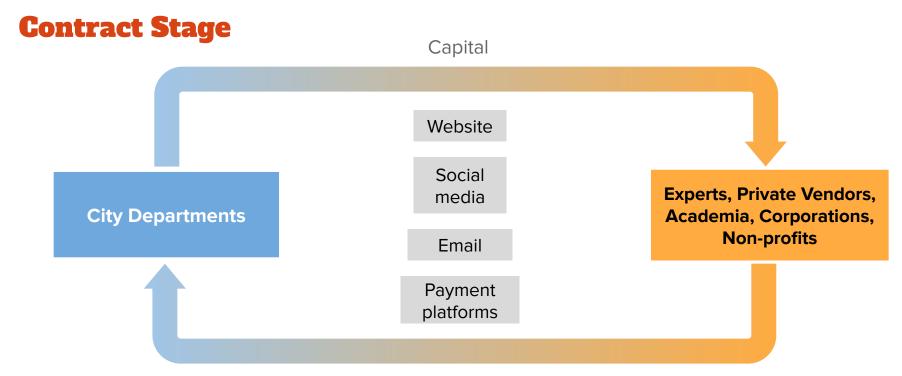


## **Soft System Structure**

**RFP Stage** Specifications of needs and Budget Social Media Vendor **Experts, Private Vendors,** portal **City Departments** Academia, Corporations, **Non-profits** Website Newsletter

Project Proposals / Bids

## **Soft System Structure**



Data, Goods & Services

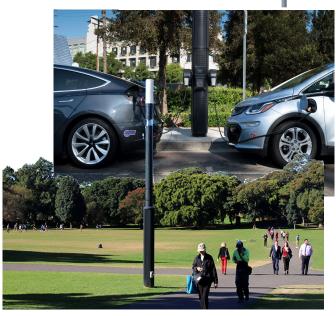
## **Accomplishments**

Won American Planning Association (APA)
Technology Division's Smart Cities Award



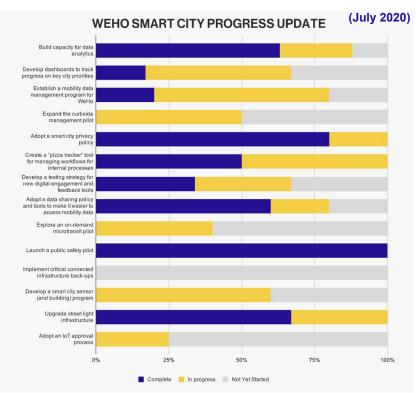
- a. 2 Smart Bus Shelter prototypes(50 were planned)
- b. 2 Smart.Nodes
- Smart cameras and sensors at 5 intersections in partnership with Verizon Wireless, Konica Minolta, and BoulderAl
- 2. Dashboards: Publicly track, manage, and report data using Envisio software
- 3. Digital Contract Portal: Cut down contract processing time from 10 to 4 business days
- **4. Employee Data Education:** Launched WeHo Data Academy





#### In Progress...

#### Ensuring Public Accountability and Transparency



#### Where are we now?

#### 1. Impact of COVID-19 Pandemic

- Adopting digital strategies early-on prepared WeHo
- Shifted priorities away from physical infrastructures (Smart.Node and Smart Bus Shelters) to digital tools

#### 2. Political Leadership Changes

- a. Mayor John D'Amico (2015-15,2019-20) championed smart cityinitiatives
- b. Concluded service on city council in Dec 2022
- **3. CityFi contract** expired July 2024

## Application mpact

## AI is steadily transforming procurement





Al-driven Procurement Forecasting

Improve operational planning for contracts

Inaccurate forecasts, misquided planning





Al-driven Contract Discovery

Democratize access to contract info

> Biased recommendations





IIMs for RFP Responses

Accelerate end-to-end RFP process

Unfair advantage to vendors with access

Risk

## **Bibliography**

- Envisio technology
- Progress Report | Progress Report Think Piece
- <u>Urban planning alum tackles pandemic-era challenges as West Hollywood city manager Article</u>
- WeHo Smart City Data and Governance Requirements Due 7/26
- CityFi (Contract)
- <u>Transportation Commission Chat minutes</u>

