INFO 1998: Introduction to Machine Learning



Lecture 10: Real-World Applications of Data Science

INFO 1998: Introduction to Machine Learning



Agenda

- Advertising
- Healthcare
- Media
- Social Impact
- Ethics



Advertising

Machine Learners: The Modern Mad Men

Context

Big Tech companies earn their the bulk of their revenue through ads One usually earns money when the ad is 'clicked' by the user Users are most likely to click on ads when the ads are relevant to them Ads could be tailored to users only when there is data on the users





c_id	ip	loc	city	state	link	time	timestamp
3d5wf31	128.83.126	(68.3, 98.5)	Hoboken	NJ	/falltrends19	143s	07:56:31
6d1wd34	128.45.313	(62.3, 89.5)	SYR	NY	/shoestobuy	9s	07:56:35
3d5wf31	341.34.345	(68.5, 98.6)	NYC	NY	/excelhelp	552s	14:42:23

Sample Data (Extremely small slice): What can you interpret?



Advertising

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Objective: Get data on the users



Advertising

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Hypotheses:

- Lives in NJ and works in NYC
- Lives in area with average rent: \$r
- Lives in area with average income: \$i
- Works in area with average salary: \$s
- Falls in k income bracket (Estimated)
- Takes NJTransit to work
- Takes the 67 Train at 8:05am
- Works at XYZ Company
- Works in Business/Data Analytics
- Is a Female
- Is interested in topics A, B, C

With **enough data** and **testing**, the hypotheses could be affirmed or rejected.



Cambridge Analytica: Data Science in Political Campaigning

Case Study

Overview

Cambridge Analytica combined data analytics, behavioral sciences, and innovative ad tech to influence voters Widely regarded as instrumental in the result of the 2016 Elections, and many more across the globe

Methodology





Likes, Comments, Surveys, etc.



Do they prefer



time with others?



Do they put people's

needs before theirs?



to worry a lot?





High Neuroticism and Conscientious

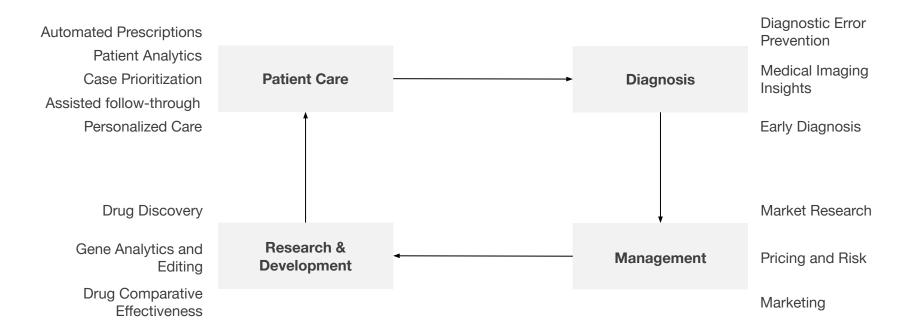
Closed and Agreeable

Source: Cambridge Analytica



Healthcare

All-round betterment in the healthcare industry





Healthcare

BiliScreen: A Selfie to Diagnose Pancreatic Cancer

Case Study

Overview

A smartphone app that captures pictures of the eye and produces an estimate of a person's bilirubin level

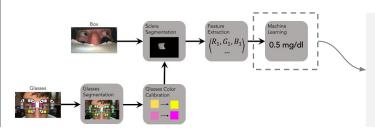
Uses: (1) A 3D-printed box that controls the eyes' exposure to light

(2) Paper glasses with colored squares for calibration

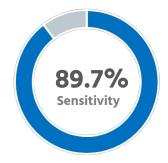




Methodology



Machine Learning Algorithms Used?



Healthcare

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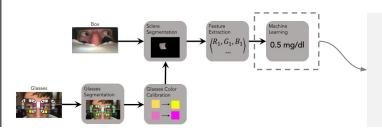
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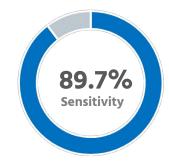




Methodology



Random Forest with 10-fold Cross Validation





Media: Recommender Systems

How Netflix keeps you hooked

Overview

Most of Netflix's views (~80%) come through recommendations
The famous Netflix Challenge offered \$1m to the participant that could do better than Netflix's recommender system
These algorithms are relatively simple and intuitive, but extremely effective

c_id	movie	tags	time	duration	rating
А	Avengers	Action, Superhero	07:56:31	112m	5/5
	Mr. Bean	Comedy	07:36:35	3s	2/5
В	Batman	Superhero	14:42:23	59m	4/5
	Black Mirror	Sci-Fi	07:56:34	142m	5/5

Sample: What would you recommend A next?

Usually, many other features and tags for the movies/shows exist in the database as well





Media: Recommender Systems

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Sample: What would you recommend A next?







Where else are recommender systems applicable?













Social Impact

Data Science for Social Good

Overview

Advanced analytics for social impact is becoming increasingly popular due to innumerable low-cost and high-impact applications

Education

Adaptive-learning technology that could **recommend** material based on student's success and engagement

Public Sector

Identifying tax-fraud using alternate data such as browsing history, retail data, or payments history.

Crisis

Predicting the progression of wildfires to optimize the response of firefighters.



Predicting End Location: Tackling Human Trafficking

Case Study

Overview

Human trafficking is a great cause of concern, especially in developing countries ML could be leveraged to aid ground rescue operations for trafficking victims





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An Important Note on Ethics

It's easy to get caught up in the technical challenge, but it is important to know that your work may affect other people directly or indirectly, now or in the future. Ask yourself the following questions often:

- Does your data or analysis impede on anyone's privacy?
- Did the people give consent for their data to be used?
- Were the people given the option to opt out?
- Who has the right of access to your data?
- Who owns the data?
- Was the data anonymized sufficiently?
- Was there any bias in your dataset against certain sections of the society?
- Are you introducing any bias?
- Should you include any features that may be discriminatory?
- Is your analysis transparent?
- Are the end users aware of shortcomings?





That's all folks!

Just Kidding

Final Project Due: Tonight

Thank you all for taking this class, and for an incredible semester.

