
HAROLD DAVIDSON

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Skills Summary

HTML, CSS, Bootstrap, Materialize, JavaScript, jQuery, Firebase, Node (various packages), Express, MySQL, Sequelize, MVC Paradigm, MongoDB, React.

Education

Apple Certified Macintosh Technician – November 2015

ITIL Foundation – July 2014

Network Administration ASCNT – in progress

Full Stack Web Development Certificate at University of Kansas – July 2018

Experience

Patterson Companies

ITSM Incident Analyst I (Tier 3)

March 2014 - Present

Past phone and email support for all incoming incidents and requests

Proven track record of adhering to and enforcing the SLAs of other departments

Advanced incident resolution

Walmart

Associate

August 2007 – March 2014

Process financial transactions

Maintain inventory

Assist and engage customers with sales and service