



# HOW CAN THE MAKING LEARNING WORK TEAM HELP ME?

We have developed a caring and experienced team of staff who provide information, guidance and advice to both current and prospective students, with support from:

- The Student Services Team
- The Careers and Information Advice and Guidance Team
- The Personal and Senior Learning Advisers Team
- The Student Union and Liaison Team

**Enquiries for all courses:**  
T: 0845 22 32 567  
E: [enquiries@cornwall.ac.uk](mailto:enquiries@cornwall.ac.uk)  
W: [www.cornwall.ac.uk](http://www.cornwall.ac.uk)

## To contact the Colleges:

**Cornwall College Camborne**  
Trevenson Road  
Pool  
Redruth  
Cornwall TR15 3RD  
T: 01209 616161  
E: [enquiries@cornwall.ac.uk](mailto:enquiries@cornwall.ac.uk)

**Cornwall College St Austell**  
Tregonissey Road  
St Austell  
Cornwall PL25 4DJ  
T: 01726 226622  
E: [info@st-austell.ac.uk](mailto:info@st-austell.ac.uk)

**Cornwall College Saltash**  
Church Road  
Saltash  
Cornwall PL12 4AE  
T: 01752 850200  
E: [info@saltash.ac.uk](mailto:info@saltash.ac.uk)

**Cornwall College Newquay**  
Wildflower Lane  
Trenance Gardens  
Newquay  
Cornwall TR7 2LZ  
T: 01637 857965  
E: [newquay.enquiries@cornwall.ac.uk](mailto:newquay.enquiries@cornwall.ac.uk)



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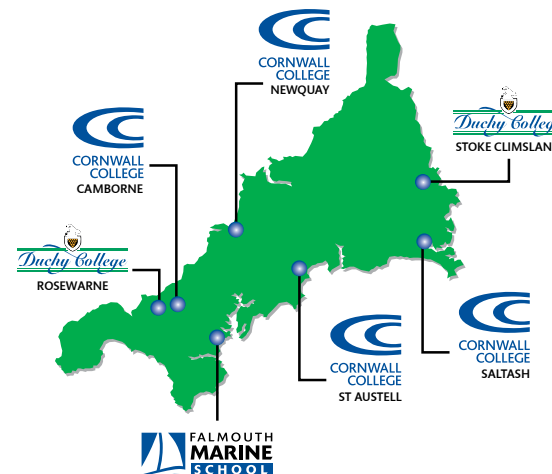


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**Duchy College Rosewarne**  
Camborne  
Cornwall  
TR14 0AB  
T: 01209 722100  
E: [rosewarne.enquiries@duchy.ac.uk](mailto:rosewarne.enquiries@duchy.ac.uk)

**Duchy College Stoke Climsland**  
Stoke Climsland  
Callington  
Cornwall  
PL17 8PB  
T: 01579 372222  
E: [stoke.enquiries@duchy.ac.uk](mailto:stoke.enquiries@duchy.ac.uk)

**Falmouth Marine School**  
Killigrew Street  
Falmouth  
Cornwall  
TR11 3QS  
T: 01326 310310  
E: [fal enquiries@cornwall.ac.uk](mailto:fal enquiries@cornwall.ac.uk)



## A GUIDE FOR FURTHER EDUCATION STUDENTS



### MAKING LEARNING WORK



THE CORNWALL COLLEGE GROUP

# STUDENT SERVICES

## FINANCIAL SUPPORT – CAN WE HELP YOU WITH?

- Information and applying for a student bursary
- Information and applying for a guaranteed bursary
- Information and applying for free college meals
- Information and applying for childcare support funding
- Contact details for external grants

## STUDENT TRANSPORT – NEED A LIFT?

If you are aged between 16-18, attending a full-time course and live more than three miles away from your chosen campus, you will qualify for subsidised travel. There is a bus network which covers most of the county.\* Depending on household income you may be eligible for free transport.

Students aged over 19 may also be eligible to receive financial support towards their travel. For further information contact us on:

w: [www.cornwall.ac.uk/studenttravel](http://www.cornwall.ac.uk/studenttravel) e: [bus-transport@cornwall.ac.uk](mailto:bus-transport@cornwall.ac.uk)

t: 01726 226404

For further information for Duchy Stoke Climsland contact us on: t: 01579 372207  
Transport Manager, Duchy College Stoke Climsland, Callington Cornwall PL17 8PB

\* Bus passes on designated college buses where the service exists. Passes issued for the academic timetabled hours of 8:30am to 4:30pm. Travel outside of these hours cannot be supported.

## COUNSELLING – NEED PERSONAL SUPPORT?

If you run into problems you'll always have a Tutor to support you. But if you feel the need for more support, we have specialist counsellors. This gives you the chance to talk in confidence about personal issues, which affect your studies.

Appointments are always held in a private and relaxed setting, with someone who has no other role in your life, so it's easier to say how you really feel. At your first session you'll talk about any immediate problems, and see if it might help to talk with the counsellor on a regular basis. To make an appointment contact Student Services on your campus.

## STUDENT ACCOMMODATION – NEED SOMEWHERE TO STAY?

The College has details of letting agents who can arrange suitable and varied student accommodation near your campus. Contact Student Services for further details.

# THE CAREERS AND IAG TEAM

## CAREERS – WHAT NEXT?

Our Information Advice and Guidance (IAG) Team are committed to providing a high quality service. You can expect:

- Individual and group support
- Individual appointments with either a Cornwall college IAG professional or other support staff
- Open access careers areas and Learning Services where you will find information and support with career choice, job hunting, CV writing, job search, employer information, and apprenticeships etc.
- Careers related computer software with useful internet links
- Graduate resources.

# THE SENIOR LEARNING ADVISER TEAM

## YOUR TIME AT COLLEGE – EVERYTHING GOING OKAY?

If you have significant concerns and your tutors can't help, or you wish to discuss your studies or the support you are receiving, a Senior Learning Adviser will be available to talk it through and investigate any issues if necessary. There is a Senior Learning Adviser on every campus who will be happy to help you with any issue you may have.



# THE PERSONAL LEARNING ADVISER TEAM

If you are aged between 16-18 you will have a Personal Learning Adviser to support and guide you with any aspect of your learning programme or more general needs.

# STUDENT UNION (CCSU)

## CCSU – WANT TO BE INVOLVED?

CCSU exists to represent your voice and to make sure you have a fantastic time while you are a student with us. Every campus has a team of elected student officers who will be working hard all year, from organising parties to running campaigns, so you'll have plenty of chances to get involved. The Students' Union is one of the best things about the College and you have the power to determine what it's doing!

## CCSU is actively involved in:

- Representing students
- Clubs and societies
- Organising parties, events and Freshers' Fairs
- Volunteering work and qualifications
- Running campaigns on campus
- Producing the CCSU magazine and website.



## REMEMBER, YOUR UNION, YOUR VOICE! [www.cornwallstudents.org](http://www.cornwallstudents.org)

