Winner of the Queen's Anniversary Prize 2013. 99.1% pass-rate for A-levels. Our results...

Nathan Outlaw at the St Enodoc Hotel, Rock ".egello Cornwall College." Currently, seven out of the 10 chefs that work for me have "I started employing Cornwall College apprentices in 2004. Our partners say...

> "The College has a friendly, supportive atmosphere." Our students say...

"Our ability to meet the needs of our students is outstanding." ...syss bətstO

### Proud of our success



and help us shape the future. Visit www.cornwall.ac.uk/bigconversation

look and feel like? So what does 'brilliant'

hear your ideas and views. communities we serve, we are keen to local employers and members of the carers of our students, potentially in every aspect of our work. As parents/ our ambition to be a "brilliant college" direction of our College so we can realise and stakeholders about the future We are currently talking to our students

### ..7uo ni zu nioj əzbəl9



### **Key Contacts at St Austell**

Enquiries:	info@st-austell.ac.uk	01726 226626
Head of College:		
Tessa Claridge	tessa.claridge@st-austell.ac.uk	01726 226521
Senior Tutors:		
Gary Wheildon	gary.wheildon@st-austell.ac.uk	01726 226441
Joy Whitting	joy.whitting@st-austell.ac.uk	01726 226756
Richard Brumwell	richard.brumwell@cornwall.ac.uk	01726 226438
Debbie Knowles-Martin	debbie.knowles-martin@cornwall.ac.uk	01726 226504
Lauren Sundercombe	lauren.sundercombe@st-austell.ac.uk	01726 226497
Safeguarding Officers:		
Lauren Sundercombe	lauren.sundercombe@st-austell.ac.uk	01726 226497
		07979 706039
Richard Brumwell	richard.brumwell@cornwall.ac.uk	01726 226438
		07500 814580
Additional Learning Su	pport Co-ordinator:	
Ros Osborne	ros.osborne@cornwall.ac.uk	01209 617573
		07917 505768
Dyslexia Co-ordinator:		
Kathryn Rowe	kathryn.rowe@st-atustell.ac.uk	01726 226733



is: www.cornwall.ac.uk/parents-carers on the OFSTED website - the link to this time to complete the Parent View survey We would be grateful if you could take the **OFSTED** survey we can respond to them.

course - contact details can be found at their key point of contact throughout their

of your daughter or son as they will be

Please address these to the personal tutor

Group, St Austell, PL25 4DJ. Feedback, The Cornwall College

We also welcome any general

**General feedback** 

the back of this leaflet.

email: feedback@cornwall.ac.uk about the College - you can send an

feedback that you would like to give

or write to:

- concerns or questions you may have so progress on their course support your daughter or son as they

- key information that will help us

We are keen to know:

support matter to us Your feedback and



As the new Principal of the Cornwall College Group, I am delighted to have the opportunity to communicate with parents/carers of our students across our seven campuses. Your daughter or son has chosen Cornwall College for the next step of their learning journey and I want to give you my assurance that we place their learning experience at the forefront of everything we do.

Students are more likely to excel in their if a sound partnership exists between them, their tutors and their parents/carers. Effective, two way communication with parents and carers is very important to us.

We will provide a supportive and stretching learning environment that will help your daughter or son progress smoothly to the next step of their journey on to higher education, training or work. Our staff will provide encouragement and support to raise their aspirations and boost their confidence to achieve these. I hope that you will add your support to this partnership.

Amarjit Basi

Principal and CEO The Cornwall College Group





# WE OFFER OUR STUD

- - first rate teaching from well qualified, industry experienced staff
- well equipped Learning Centres on each campus
  - chill out zones, refreshment outlets and shops.

### **Expert tutoring**

Throughout their course, students benefit from group tutorial sessions to cover key topics such as personal monitoring progress and discussing any concerns or one guidance, setting targets for their achievement, support needs they may have. Through the student safety, health and careers advice and expert one to portal you can track their progress with them. Each full-time student has a personal tutor

### Additional learning support

Progression planning

after assessment and

assessment or final

course programme

support for any learner who has a learning difficulty or We are an inclusive college and provide personalised disability through a team of expert learning support practitioners.

# Careers information and guidance

and our industry and academic specialists can provide Each of our campuses has a careers information area advice and support tailored to individual needs. We work closely with Careers South West who provide independent advice to students and their parents.

through your own work contacts, please get in touch visits to trade shows or events, or speakers from key in their programme which may be work experience, employers. If you are able to support this initiative All students will have an element of employability with us via: feedback@cornwall.ac.uk.

Parents' evenings



Charlotte Knight - CCSU President

# Cornwall College Students' Union (CCSU)

Union, all students are offered local and national retail numerous opportunities to influence what happens at discounts, the chance to take on a SU Officer role and Through our National award-winning Students' their college.

**College and course** 

Opportunities to Freshers' Fair

### Ensuring the student is Four Week Review

on the right course for theirneeds

## Personal Tutoring

targets - viewable on career and personal reviewing learning, Target setting and the Student Portal

Reports to parents

Student reviews and course rep meetings A chance to give

us feedback

progress or concerns

Updating you on

or carers

# Information, advice and support

counselling services at each campus for can get information and advice on a range of issues such as transport, help with the costs of Each campus has a student services area where students and their parents or carers other queries. We also provide professional coming to college, attendance issues and any students who need extra support.

### Important information

Our key policies can be found on our website, via our student portal or written copies can be supplied on request.

Attendance and punctuality are crucial to maintain a minimum of 95% attendance, unless parents or carers make us aware in advance of any health or personal issues that student success and we welcome your active support with this. We expect students to would prevent this. Holidays will not be viewed as authorised absence if taken in term time.

us working with other statutory bodies and Our designated safeguarding manager is Sue Cornwall College Group. Each campus has a We have a legal duty to safeguard young people and vulnerable adults. This may involve agencies in the case of significant concerns. Jones, the Head of Student Services for The safeguarding officer who deals with day to day student concerns.

safety or protection of any child or vulnerable adult. Contact details for these staff are on the We ask you to inform one of the safeguarding team of any concerns about the health and back of this leaflet.

### More information

your daughter or son's college life. The Parents and Carers section of our website contains everything you need to know about

www.cornwall.ac.uk/parents-carers