



HOW CAN THE MAKING LEARNING WORK TEAM

HELP ME?

On each site a caring and experienced team of staff can provide information, guidance and advice to current and prospective students with support from:

- the Student Services team
- the Careers Information Advice and Guidance team
- the Personal and Senior Learning Advisers team
- the Student Liaison and Cornwall College Students' Union (CCSU) team

Enquiries for all courses:
T: 0845 22 32 567
E: enquiries@cornwall.ac.uk
W: www.cornwall.ac.uk

To contact the Colleges:

Bicton College
T: 01395 56400/01395 562350
E: customer.services@bicton.ac.uk
W: www.cornwall.ac.uk

Cornwall College Camborne
T: 01209 616224
E: studentservices-camborne@cornwall.ac.uk
W: www.cornwall.ac.uk

Cornwall College St Austell
T: 01726 226618
E: studentservices-staustell@cornwall.ac.uk
W: www.cornwall.ac.uk

Cornwall College Saltash
T: 01752 850253
E: studentservices-saltash@cornwall.ac.uk
W: www.cornwall.ac.uk

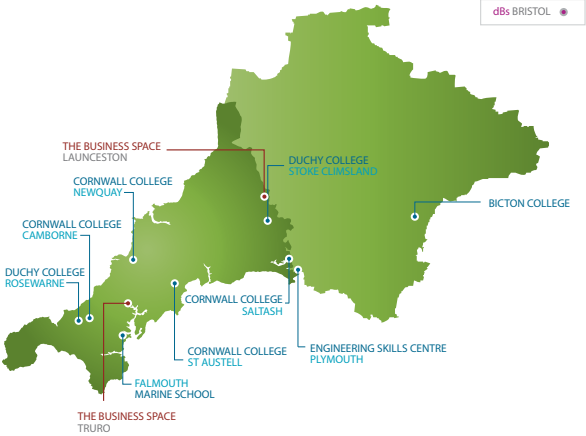
Cornwall College Newquay
T: 01637 857960
E: studentservices-newquay@cornwall.ac.uk
W: www.cornwall.ac.uk




dBs Music, Bristol
T: 0333 344 2235
E: studentservices-camborne@cornwall.ac.uk
W: www.dbs/music.co.uk/Bristol

Duchy College Rosewarne
T: 01209 722135
E: studentservices-rosewarne@cornwall.ac.uk
W: www.cornwall.ac.uk

Duchy College Stoke Climsland
T: 01579 372254
E: studentservices-stoke@cornwall.ac.uk
W: www.cornwall.ac.uk

Falmouth Marine School
T: 01326 310303
E: studentservices-falmouth@cornwall.ac.uk
W: www.cornwall.ac.uk



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 [/cornwall](https://www.youtube.com/cornwall)



YOUR STUDENT SERVICES GUIDE FOR FURTHER EDUCATION STUDENTS 2015-16

MAKING LEARNING WORK



STUDENT SERVICES

FINANCIAL SUPPORT – CAN WE HELP YOU WITH?

- Information on and applying for a student bursary
- Information on and applying for a guaranteed bursary
- Information on and applying for free college meals
- Information on and applying for childcare support funding

STUDENT TRANSPORT – NEED A LIFT?

If you are aged between 16-18, attending a full-time course and live more than three miles away from your chosen campus, you will qualify for subsidised travel.

Depending on your household income, you may be eligible for bursary support.

Students aged 19+ may also be eligible to receive financial support towards their travel and childcare costs if required. Our knowledgeable Student Advisers and Group Travel Co-ordinator can advise you on the best route to your campus.

STUDENT ACCOMMODATION – NEED SOMEWHERE TO STAY?

Your chosen campus has details of a range of local accommodation and letting agents with varied student accommodation near your campus. Duchy College Stoke Climsland and Bicton College campuses both have residential accommodation onsite.

We have contact details for a range of specialist support services, including counselling.



THE CAREERS TEAM

CAREERS – WHAT NEXT?

Our Information Advice and Guidance (IAG) team are committed to providing a high quality service. You can expect:

- individual and group support to help you choose your course path
- individual appointments with either a careers and progression adviser or careers assistant
- open access careers areas where you will find information and support with career choice, job hunting, CV writing, job search, employer information and apprenticeships etc.
- careers-related computer software with useful internet links
- graduate resources

THE SENIOR LEARNING ADVISER TEAM

YOUR TIME AT COLLEGE – EVERYTHING GOING OKAY?

If you have significant concerns or support needs and your tutors can't help, or if you wish to discuss your studies or the support you are receiving, a Senior Learning Adviser will be available to talk it through and investigate any issues if necessary. There is a Senior Learning Adviser for each of our campuses and they will be happy to help you with any issue you may have.

PERSONAL SUPPORT

NEED SOMEONE TO TALK TO?

If you are aged 16-18 you will have a Personal Learning Adviser (PLA) to guide you through your learning and provide you with personal support and mentoring. Your PLA will oversee all parts of your study programme and will also be the first point of contact for your parents/guardians. They will also work closely with your specialist tutors to help you achieve your goals.

If you run into problems you'll always have a range of people who can support you. You will have a Personal Learning Adviser, a Senior Learning Adviser and a Student Liaison Officer/CCSU rep you can talk to. If they can't help they will signpost you to a range of specialist provision that can support your specific need.

STUDENTS' UNION (CCSU)

CCSU – WANT TO BE INVOLVED?

CCSU exists to represent your voice and to make sure you have a fantastic time while you are a student with us. Every campus has a team of elected student officers who will be working hard all year, from organising parties to running campaigns, so you'll have plenty of chances to get involved. The Students' Union is one of the best things about the College and you have the power to determine what it's doing! Getting involved will give you some great skills and experience to include on your CV or UCAS application.

CCSU is actively involved in:

- representing students
- clubs and societies
- organising parties, events and Freshers' Fairs
- volunteering work and qualifications
- running campaigns on campus
- producing the CCSU website



REMEMBER - YOUR UNION, YOUR VOICE!

www.cornwallstudents.org

HEALTH AND WELFARE

NEED A HELPING HAND?

If you have a question and are not sure who to ask, or just want to chat, speak to the Student Liaison Officers on your campus. They can help with everything from getting involved with the CCSU activities to information and advice on confidential issues such as:

- sexual health
- drink and drugs
- bullying
- personal safety
- contact with external specialist support organisations

