Team Nerdvana Milestone Four ⇒ Team Project ⇒ Petopia! Preliminary Identification of Risks

(Preliminary) Identification of Risks:

- 1) Not sure how to handle literal risks -- as in, essentially strangers going to one another's homes -- how to handle background checks, bonding/insurance, if there should be acceptance criteria for Pet Care Providers, etc.
- 2) How we are going to determine and designate who is an "admin", and what that role will entail/require/allow
- 3) What if users post inappropriate content on their personal profiles? This could be one role of admins -- to act as a moderator of sorts, but only make changes for actual things that are inappropriate
- 4) Defining what is "inappropriate" in our context without going overboard and turning people off either... obviously, nothing that depicts cruelty to animals, bestiality (not kidding, i've seen it get on some pet sites), or personal attacks between users
- 5) We are not sure how to go about implementing the scheduling/calendaring system yet
- **6)** We are not sure how to implement the private messaging system, yet -- or the "check-in" feature... but we are sure these are valuable features for our site/app
- 7) We are not sure how to implement payment services -- privately between Pet Owner and Pet Care Provider somehow? Via our site/app?

- 8) We are not sure how to handle "dual-role users" yet -- those who want to register as both a Pet Owner and a Pet Care Provider, which is a perfectly logical thing some people may want to do
- 9) We are actually not sure how to actually DO, like ½ of this stuff -- so we will need "learning curve time" (we are not *complete* idiots, after all!)