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Reading, Pennsylvania

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**MEG** YOHN

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**JUNIOR DATA ANALYST**

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**SUMMARY**

Fresh face in the field hoping to kickstart a new career; bringing a curious mind, thirst for knowledge, and ingenuity to the table. Recently completed the Google Data Analytics program, currently enrolled in the IBM Data Analysis program, and continuing to further education, and develop literacy in the field. Very eager to learn and grow, with a passion for data and the benefits that can be reaped from exploring it.

**EDUCATION**

**GOOGLE DATA ANALYTICS**

Coursera | 2022-2022 |

**IBM DATA ANALYTICS**

**WITH EXCEL AND R**

Coursera | 2022-PRESENT |

**PROFESSIONAL HISTORY**

**Feline Behavior and Enrichment Supervisor**

Animal Rescue League of Berks County | Birdsboro, Pennsylvania | 2020-PRESENT

* Built behavior and enrichment programs from ground up, created procedures, protocols, questionnaires, and schedules that impact all areas of organization.
* Utilize problem-solving skills and critical thinking to get through difficult situations.
* Display an eagerness to succeed, always strive for client satisfaction.
* Worked with 177 outside behavior clients for surrender prevention and 2055 in-house felines to conduct behavioral evaluations and resolve problems using data collection, analysis, consultation, and scientific methods for behavior modification.
* Able to multitask to keep programs running, keep a level head in times of high stress. Able to de-escalate situations so the team can establish desired results.
* Have tracked 3 years of data from our clicker training and behavior modification programs through Excel spreadsheets compiling tables for datapoints such as: monthly sessions, minutes, cats enrolled, efficacy of techniques, reinforcement, behavior, and increase/decrease in stress levels using Boolean and integer data, formulas and functions through several workbooks for personal use and Cat Pawsitive semester reporting.

**Animal Care Assistant Manager**

Animal Rescue League of Berks County | Birdsboro, Pennsylvania | 2018-2020

* Developed and delivered training presentations and operational tools for staff regarding feline cleaning, handling, and behavior.
* Began planning and coordinating feline behavior and enrichment department.
* Managed operations regarding cats alongside department manager; tracking health and behavior stats, movement throughout shelter, placement plans, behavior and medical tracks, et cetera.
* Managed operations regarding staff alongside department manager, including de-escalation, delegation, training, communications, and moral support.

**Animal Care Technician & Animal Control Officer**

Animal Rescue League of Berks County | Birdsboro, Pennsylvania | 2017-2018

* Conduct necessary animal husbandry tasks; Cleaning, feeding, et cetera.
* Maintain clean and safe work areas for animals, staff, and public.
* Maintain UTD databases for animals, including statuses, medical and behavior notes, et cetera.
* Conduct adoption and behavior consultations, and basic customer service tasks.
* Respond to public and emergency service calls for loose or endangered animals, return to shelter and appropriately log these events, conducting follow-ups where necessary.



**SKILLS**

Self-Starter

Dependable

Time Management

Problem Solving

Attention to Detail

Adaptability

Critical Thinking

Desire for Growth

Ability to Multitask

Analytical Mind

Organizational Skills

SQL

R

Python

Tableau

Google + Microsoft Office Suites

Familiarity with Linux

Data Visualizations

Spreadsheets

Client Relations

Forward Planning

Management Experience

Communication

Quick Learner

Strong Code of Ethics

Detail Oriented

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**PROFESSIONAL HISTORY**

**Order Picker & Forklift Operator**

Origlio Beverages | Muhlenberg, Pennsylvania | 2014-2016

* Pick orders according to order forms and ensure accuracy.
* Conduct quality control checks to ensure product counts and types are accurate on all orders.
* Become familiar with client orders to ensure accuracy, alert managers of potentially inaccurate pick forms.
* Maintain a clean and safe work environment.
* Maintain a steady pick flow to keep operational pace.

**Dunnage Manager & Forklift Operator**

Origlio Beverages | Muhlenberg, Pennsylvania | 2013-2014

* Remove empty barrels from trucks using appropriate forks/forklift, count to ensure appropriate amount returned, sort, and stack in appropriate patterns for warehouse storage/empty truck loading.
* Maintain an organized, safe work environment in dunnage area.
* Wrap completed barrel stacks to prepare for empty barrel pick-ups, order pick-ups with logistics team as necessary.
* Load trucks according to standards set by each pick-up company.
* Manage necessary data collection and paperwork

**Waitress**

Esposito’s | Mount Penn, Pennsylvania | 2012-2013

* Provide exemplary customer service.
* Maintain clean and safe workspaces.
* Take and deliver customer orders in an accurate and efficient manner.
* Handle several large tasks at once without being overwhelmed.
* Be capable of managing money without error.

**Repack Associate**

Origlio Beverages | Muhlenberg, Pennsylvania | 2011-2012

* Maintain a clean and orderly work area.
* Properly dispose of expired or damaged product.
* Examine product for defects and damage, use grading systems to determine if viable for repair and/or repack.
* Repair and repack viable products and return to picking areas for redistribution.
* Maintain paperwork to track how much product is being disposed of and how much is able to be salvaged.



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**Data Analysis Project | 2022 |**

Conducted data analysis and provided a report using 2 years of feline surrender data to clearly identify areas of necessary change and additional community support.

Identified major flaws within internal data entry processes and brought to managerial attention.

Stakeholder will use report to   
build programming to assist in the prevention of surrenders in the coming years.

**Jackson Galaxy’s Cat Pawsitive PRO Certificate of Completion | 2021 |**  
The ARL was one of 165 shelters chosen (to date) for the Cat Pawsitive PRO program – an exclusive enrichment initiative.   
Lead team through the 2020 semester and completed program to mentor’s approval.

**Jackson Galaxy’s Cat Pawsitive Certificate of Completion  
| 2020 |**

Shelter was chosen for the rudimentary Cat Pawsitive program. Lead team through the 2019 semester and completed program to mentor’s approval.

**PROFESSIONAL DEVELOPMENT**

**CERTIFICATE IN FELINE BEHAVIOR & ANIMAL WELFARE**

University of Edinburgh | Coursera | 2020-2020 |

**CERTIFICATE IN FELINE COMMUNICATION**

Maddie’s University | Online | 2020-2020 |

**CERTIFICATE IN FELINE BEHAVIOR MODIFICATION**

Maddie’s University | Online | 2020-2020 |

**CERTIFICATE IN FELINE LIFESAVING: BEHAVIOR PROGRAMS**

Maddie’s University | Online | 2020-2020 |

**CERTIFICATE IN FELINE BEHAVIOR ASSESSMENTS**

Maddie’s University | Online | 2020-2020 |

**CERTIFICATE IN ASNA GENTLE ANIMAL HANDLING**

ASPCA | Online | 2019-2019 |

**FEAR FREE SHELTER CERTIFICATION**

Fear Free Shelters | Online | 2019-2019 |

**CERTIFICATE IN FELINE BEHAVIOR AND PSYCHOLOGY**

Centre of Excellence | Online | 2018-2018 |

**CERTIFICATION IN HUMANE EUTHANASIA**

Humane PA | Reading, Pennsylvania | 2018-2018 |

**CERTIFICATION TO ADMINISTER SHELTER RABIES VACCINATION**

Pennsylvania Department of Agriculture | Harrisburg, Pennsylvania | 2018-2018 |

**CERTIFICATE IN CAT BEHAVIOR AND RETENTION**

Humane Society of the United States | Online | 2018-2018 |

**CERTIFICATE IN FELINE BEHAVIOR AND ANIMAL WELFARE**

Ethology Institute of Cambridge | Online | 2017-2017 |

**ACHIEVEMENTS**

**VOLUNTEER EXPERIENCES**

**Volunteer Photographer**

Animal Rescue League of Berks County

Wellness Center for Pets & Their People

Collect, edit, organize and deliver photos in timely manner. Averaged over 300 Photos per session.

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2015-2017

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