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Colman.lloyd@aruplab.com

Colman Lloyd

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| Skills & Abilities |  | * Reliable Work Ethic * Knowledgeable in company and departmental assets * Resourceful in preemptive conflict resolution and problem solving * Independent with executive decisions and task management * Objective approach to company changes * Creative with outside-the-box thinking and finding abstract or unusual solutions to obstacles |
| Experience |  | Problem resolution specialist, arup labratories [2009 - 2011], 2012 - Present  Began working in the Genetics Processing department handling specimens for Cytogenetics. Ensured the specimens and provided paperwork met testing requirements. Would also make and receive phone calls for Exception handling, contacting clients and physicians whenever an issue with a specimen arose. Rebuilt and updated a company approved form used by Exception Handling for gathering missing Maternal Screening test information.  Returned to assist with the formation of the Integrated Oncology and Genetics Services (IOGS) Tissue Bench. Learned the processes of the Immunohistochemistry (IHC) lab to determine which specific processes IOGS could take over and train IOG employees on said tasks. Assisted with SOP and other work resource documents and designed templates for the glass slide printers used by the department. Assisted the Tissue Bench Lead with various tasks, including training new employees and handling department QA issues.  Currently a Problem Resolution Specialist (PRS) in the Anatomic Pathology G&A group located at Huntsman Cancer Hospital. Assist pathologists by resolving complicated issues on pathology cases and consultations, including the procurement of additional materials necessary to perform ancillary testing. Help facilitate autopsy cases for the University of Utah Hospital and ensure all legal paperwork is properly filled-in and signed. laboratory & Reporting technician, lineagen inc. [2011 – 2012]  Accessioned and verified samples received from physician’s offices and would oversee sample delivery to the performing laboratories. Worked closely with the Genetic Counselors, Art Director, and Marketing Director to generate, ship, and fax patient test results. Assisted with the development of new marketing materials and updated existing report templates. Wrote the company SOPs and flowcharts for generating, printing, faxing, and shipping patient test results. Assisted the Process and Operations Manager with the creation of Javascript applications to automate more report processes. |
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| Education |  | WestminSter college Earned an Associate’s Degree in Creative Writing through Salt Lake Community College. Currently working on a Bachelor’s Degree in Computer Science at Westminster College with a completion date in Spring 2018. Experience working with Java, Python, MySQL, C, and Javascript. |
| personal development |  | Attended and completed the Fundamental Principles of Management course offered by ARUP to further my communication and leadership skills in the workplace. Completed two SMART goals to improve select processes between the Tissue Bench and supporting labs. Currently tasked with overseeing the improvement of three processes in Anatomic Pathology to eliminate sources of errors in orders and loss prevention through better outside materials tracking. Assists University IT, Clinical Systems, and the pathology IT Analyst with validations in Millennium and the EPIC systems. |
| References |  | ASHLEY YOUKSTETTER Supervisor of Anatomic Pathology G&A, ARUP  206-920-7310, ASHLEY.YOUKSTETTER@ARUPLAB.COM Margaret coppin Supervisor of Immunohistochemistry, ARUP  801-583-2787 x3869, COPPINM@ARUPLAB.COM jackie gubler Lead of Integrated Oncology and Genetics Services: Tissue Bench, ARUP  801-200-7464, JACKIE.GUBLER@ARUPLAB.COM |
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