### **Initial Report**

System dynamics conference 2016
September 28th 2016, 5:14 pm CEST

Q0a - We would like to know more about your impressions of the 2016 International Conference of the System Dynamics Society in Delft, the Netherlands. For each of the following statements, please indicate your answer by selecting one of the options available. Most questions can be answered on a scale from 1 = very negative to 7 = very positive; no opinion.

Answer	%	Count
Total	100%	0

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
We would like to know more about your impressions of the 2016 International Conference of the System Dynamics Society in Delft, the Netherlands. For each of the following statements, please indicate your answer by selecting one of the options available. Most questions can be answered on a scale from 1 = very negative to 7 = very positive;	0.00	0.00	0.00	0.00	0.00	0	0.00%	0.00%

|--|

## Q1 - When it comes to conference content my evaluation is:

Answer	%	Count
1: very negative	0.88%	1
2	0.88%	1
3	3.51%	4
4	7.89%	9
5	21.93%	25
6	35.96%	41
7: very positive	28.95%	33
no opinion	0.00%	0
Total	100%	114

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
When it comes to conference content my evaluation is:	1.00	7.00	5.73	1.19	1.43	114	5.26%	64.91%

#### Q1b - Additional comments

#### Additional comments

helo

Seemed to be much lower energy and attendance.

It is very academic, it would be nice if there is more presentations of real life applications.

Some good presentations, some poor... Many very theoretical studies, while particulary I am more interested in applied research.

too few practitioners attended, but still some good examples presented

a lot of poor quality presentation

It would be good to see higher quality standards across the conference program; especially in the plenary sessions. On average, the program content was fairly good quality. However, there were some papers in the parallel program that seemed to be low quality. Also, all of the plenary sessions should be kept to a very high standard. Some of the plenary talks were not high quality.

It was appaerent that not so many participants participated

Some very interesting parallel sessions and plenaries, but also some where I was quite disappointed.

I liked that the plenaries were organized around themes rather than just being a mix of good presentations.

I was disappointed with the quality of the parallels. I think having fewer sessions of higher quality would be better (and then maybe more posters, and a session or format where people are explicitly asked to give feedback)
I really liked how the plenary presentations connected. I also liked their general focus. Also the paralell sessions I attended were good.

Both plenary and parrallel presentation have improved in quality compared to 2 years ago.

Although there appears to be interest in expanding the discipline of system dynamics, there is very little content directed towards learning system dynamics modeling. Most content, other than the workshops, is focused on the conclusions drawn from the system dynamics models. More content focusing on methodology and developing modeling expertise would be helpful.

Partly poor quality of presentation and posters, including some of the plenary presentations.

It was Ok, but I would like to see more emphasis on actual results: what did actually change as a result from our work, what did we learn (and why should anyone care?), etc...

Many plenaries were very poor and, frankly, should never have been presented. An embarrassment to the field. The worst were: Warren (Tue PM), all three papers on Tue AM (Zock, Black, Cavana), Pruyt et al (Mon AM). The conference was very well executed. The plenary sessions were highly enriching and the sessions were planned well.

There were quite some presentations of poor quality. Either no proper use of SD, or proper SD but the lack of correct physics.

Major differences in quality between plenary and parallel sessions.

I think quality over quantity can be a future direction - some posters should not have entered

More practical things would be nice. Not so scientifically oriented. Then system dynamics become purpose on itself. To make people happy is the goal, this is only a tool. Not a competition who is the smartest one.

Enjoyed the plenary sessions.

Variable quality presentations, but the good ones were very good and thought provoking.

# Q2 - When it comes to the services provided by the conference organization my evaluation is:

Answer	%	Count
1: very negative	0.87%	1
2	0.87%	1
3	0.87%	1
4	2.61%	3
5	4.35%	5
6	34.78%	40
7: very positive	54.78%	63
no opinion	0.87%	1
Total	100%	115

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох	
When it comes to the services provided by the conference organization my evaluation is:	1.00	8.00	6.37	1.02	1.03	115	2.61%	90.43%	

#### **Q2b - Additional comments**

#### Additional comments

Good food, but difficult to find a place to sit to have lunch. For coffee breaks it would be nice to have some fruit and not just cookies.

great organization

I also consider the food as a service of the conference. There were not enough tables for lunch. It was hard finding enough space to sit or put the table.

Would be good if the labelling of rooms be consistent either in Dutch or English. Food should also be labelled especially for those who are vegetarians or do not eat pork. Queues for lunch were too long initially but later more service areas were provided.

As always. :-)

I don't think I used any services.

Long queues for food both at the Aula and the Banquet location.

Finding specific rooms was challenging at times.

Sessions were well organized although there were some idle times

The buffet could have been organized better: more spread out so that lines do not get too long, bar tables, leaving coffee out for a little longer (it was taken away sharply at 4)

I miss being given the list of participants (I had to ask for a copy, I was unable to find it online), and I also sorely miss being given the booklet of abstracts - that was extremely informative and useful.

Great team including the home office and local team (Erik and all the volunteers). Thank you!

The conference food was very good. Not many places to sit and eat.

Long queues for food at lunch, ran out on Wednesday and we were rather rudely told by the staff to find another queue! Conference dinner was really bad, ridiculous to have one service station. Food when obtained was very poor as well.

### Q3 - When it comes to conference geographical location my evaluation is:

Answer	%	Count
1: very negative	0.88%	1
2	0.00%	0
3	0.00%	0
4	2.63%	3
5	13.16%	15
6	21.93%	25
7: very positive	60.53%	69
no opinion	0.88%	1
Total	100%	114

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
When it comes to conference geographical location my evaluation is:	1.00	8.00	6.39	0.97	0.94	114	0.88%	83.33%

#### **Q3b** - Additional comments

#### Additional comments

Very nice, but variety is nice.

Beautiful, accessible and nice

Very good. Close to an airport, nice public transport, everyone speaks english, city big enough for not being together all the time but small enough to reach every corner of the city.

Good location. On the other hand I do prefer the "old" system with more variation in the conference's geographical locations

I like Delft, but think having the conference there twice cut down on attendance.

Delft is wonderful, but the idea of going there every other year will get a little stale.

Delft is a nice town to hold a conference. Reasonable cost, lots of lodging and food options.

Delft is easy to get to, very pleasant, central to many other European destinations. I would go back for a third time.

Easy to get to, beautiful town.

The offset of geographical location is well countered by great facilities within the building

Delft is perfect, easy to get to and a lovely city.

# Q4 - When it comes to conference social activities (such as welcome reception, dinner and spouse activities) my evaluation is:

Answer	%	Count
1: very negative	1.74%	2
2	0.00%	0
3	3.48%	4
4	7.83%	9
5	14.78%	17
6	21.74%	25
7: very positive	46.09%	53
no opinion	4.35%	5
Total	100%	115

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
When it comes to conference social activities (such as welcome reception, dinner and spouse activities) my evaluation is:	1.00	8.00	6.05	1.36	1.84	115	5.22%	72.17%

#### **Q4b - Additional comments**

#### Additional comments

dinner location was great -- but the logistics in terms of drinks and particularly food were poor

Beach resort was disorganized and not that good for conversation. I am told that spouse activities were excellent, as usual.

Busses leaving punctual: while this was not a problem for me (I'm German;-), It would have been good to communicate the reasons for why this is important (fines by policy in case busses stay longer). Also the fact that dessert was starting to serve shortly before scheduled departure gave a wrong impression.

Could not take part in conference dinner - venue was not accessible by public transport and had to leave early (live in North Holland and commuting to Delft)

Beautiful place and nice view. The restaurant service was however mediocre.

A banquet style should be informed in advance with some emphases, and should not finish too late.

Welcome Reception offering limited snacks (2 pieces per attendant) was bit strange.

the beach dinner queues were unfortunate

Welcome reception was very nice. Dinner at an amazing place but food delivery was horrible. Is it possible to brief the restaurant before? System Dynamicists should have some knowledge how to improve the situation we were facing (I received my dinner 15min before buses left, so I had one plate and I was very disappointed that beer was not free)

I thought serving lunch everyday was a great idea. It kept everyone on location and gave us a lot more face time.

The logistics of the dinner could have been better (shorter transport, easier access to food).

Beach club was a nice setting, but wasn't as much fun as we had expected.

Conference dinner was badly organized. We had to wait forever to get food! Same with desert. Location was nice though!

Queue for banquet was terrible.

The beach was a wonderful locale for the banquet, but the restaurant was much to unprepared for the number of people. Having one serving line for hundreds of people was terrible. There must be multiple serving lines/locations.

Lots of fun. Drinks at the facutly were great aswell.

Well done, everyone! Thanks for a wonderful conference.

I had some difficulty getting some food at the beach, but the setting was spectacular!

Banquet location ideal, but food inexusably slow

Food service was mediocre and poorly planned at the conference center and at the beach.

really liked the evening at the beach! so nice to have unstructured time where it was easy to move around and mingle

Excellent location for the conference dinner!

This was an amazing experience and the conference created the ideal environment to build new contacts and expand my knowledge. I would recommend others attending in the future.

The dinner location was too crowded, it had insufficient staff, and we had to leave too early.

Every event I attended was excellent except the conference banquet, which suffered from poor logistics at the restaurant.

Going to the beach house was special - not least because it was an amazing summer's evening. This meant the long slow queues for the food and drink didn't matter so much. Had the weather not been so good.........

Very long queues at the conference dinner.

Everything was well organized. However, the organisation should ask for a discount at Beachclub Royal. They did not anticipate our arrival well. Although this was not the organisations fault, next time it would be best to make sure they can handle a large group size.

very nice and warm - thanks for all the food!

I miss the banquet and presentation of awards.

the lines were long and the bus was hot

See above for comments on the conference dinner

### Q5 - When it comes to overall value my evaluation is:

Answer	%	Count
1: very negative	0.00%	0
2	0.00%	0
3	0.00%	0
4	6.25%	7
5	14.29%	16
6	43.75%	49
7: very positive	35.71%	40
no opinion	0.00%	0
Total	100%	112

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
When it comes to overall value my evaluation is:	4.00	7.00	6.09	0.86	0.74	112	0.00%	79.46%

#### **Q5b** - Additional comments

#### Additional comments

we need to get more practitioners - and offer them more reason to attend

presentation quality should be improved

I liked it a lot

I was quite disappointed in the quality of some of the parallel and plenary sessions, but there were also some really inspiring talks. As with regard to the rest - social life, location, atmosphere - all was perfect.

I always learn something useful and/or meet interesting people.

Community building and networking excellent. Content and presentation quality very poor.

Quality over quantity is probably something that might reduce all the different event overlaps and bring a bit more focus into the sessions.

A worthwhile conference, but I went to several parallel sessions only to find the speaker I wanted to hear wasn't presenting. Quite difficult to makes choices when this happens.

### Q6 - When it comes to the conference fee my evaluation is:

Answer	%	Count
1: too expensive	6.25%	7
2	3.57%	4
3	7.14%	8
4	20.54%	23
5	19.64%	22
6	22.32%	25
7: very reasonable	16.07%	18
no opinion	4.46%	5
Total	100%	112

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох	
When it comes to the conference fee my evaluation is:	1.00	8.00	4.97	1.75	3.08	112	16.96%	42.86%	

#### **Q6b - Additional comments**

#### Additional comments

#### It could be cheaper for students

It's a lot of money. That is ok for me (refunded) but you may want to create possibilities for PhD students or participants from poor countries to reduce cost (e.g. skipping conference dinner, skipping lunch and bring their own...

I do not know how much was the dinner. But I would ask the organizers to reevaluate the cost per person for the dinner. I guess that it was very expensive for one plate and drinks for pay. In case you can renegotiate prices, I would like the student chapter to receive the extra money or use it for the conference scholarships.

For students, it is almost impossible to attend unless you are a volunteer. Unfortunately, there are not enough volunteer positions for everyone. Please bear in mind that the conference fee is not the only cost - accommodation has also to be paid for!

it was very expensive for participant from underdeveloping countries. I think it will be better if the conference fee be flexible based on The per capita income.

#### Student

Expensive also compared to other conference. This will keep non SD-practitioners/academics from visiting the conference.

A cheap one day practitioner ticket would help to invite colleaugues and clients to the conference.

#### Student fee is affordable

It was on the higher end considering the fact that 1USD = 67 INR. Also, I was expecting to get a scholarship atleast to cover some of my expenses. But anyways, the knowledge I gained and the contacts developed was worth it.

This year I was still a student, but next year I am not sure if i can afford it.

Since I was paying a student fee, I think it was reasonable. I don't think I would feel the same if I had to pay the full price

Very expensive if you are only attending for 2 days, as I was.

### Q7 - When it comes to the hotel sleeping accommodation my evaluation is:

Answer	%	Count
1: very negative	0.00%	0
2	0.89%	1
3	4.46%	5
4	8.93%	10
5	14.29%	16
6	16.96%	19
7: very positive	23.21%	26
no opinion	31.25%	35
Total	100%	112

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
When it comes to the hotel sleeping accommodation my evaluation is:	2.00	8.00	6.37	1.55	2.39	112	5.36%	71.43%

## Q7b - Please indicate the name of your hotel and any additional comments you would like to make

Please indicate the name of your hotel and any additional comments you woul...

Campanile Hotel

**Hotel Coen** 

Westcord was very nice -- much more room than prior stay at Hampshire. The walk to Delft Centre was manageable, but long.

West Cord

**Royal Bridges Hotel** 

I chose AirBnB because that is cheaper

West Cord

it was an AirB&B

It was Hampshire Hotel. Unfortunately, my room or bed has some ticks, and it took a bit long time to change a room. And, my colleague's room was wrongly not-booked.

DE KoopHandel. No elevator for a steep stair case to carry luggages up and down.

I stayed at the Westcord hotel. I'd definitely recommend it to others. It was only a 15 minute walk to the conference center, the rooms were very nice, and the hotel bar and food were quite good.

I stayed in Royal Bridges Hotel. I do not know if you suggested that hotel. It did not have a air conditioning and since my room was on the side of the canal, opening the windows meant entrance of thousands of mosquitos. I was asking for a fenn. I do not think that the SD Society is responsible for that experience.

Hotel de Emauspoort - a small and charming hotel in the centre of Delft.

AirBnB apartment. Was convenient, clean and great location.

Westcord

Hotel De Koophandel. Nice venue, but too expensive in relation to its quality (including lack of air condition)

We found AirBnB on our own, and had a perfectly nice place close to the venue.

The service in the Hampshire hotel Delft City Centre was very good.

Hampshire A nice hotel, but the long walk to the meetings on a hot day was not pleasant. Should have at least been a shuttle. Cabs were sometimes hard to get for those who couldn't walk.

I liked the fact that people stayed in (smaller) hotels all over the city of Delft. At night, we had the possibility to meet in one of the many restaurants downtown. Very easy and relaxing.

Compile hotel and restaurant

Coen Hotel.

6 or 7. Mainly because the Society organization: very good.

But 4 or 5 it was my fault because late booking, so worst room. Understable

Airbnb

Freind's home

The Emauspoort hotel was VERY nice.

Westcord. The room was fine, but the hotel was located a bit distant from the university and with poor public transport.

Westcord. Location was a bit awkward but the staff there were excellent.

Hotel de Emauspoort. It was great.

**Hotel Bridges** 

Clearview?

de Emauspoort. I was pleased with my hotel but more information would have been useful. In particular, a map showing the relationship of the hotels to the venues would have been helpful.

WestCord--lovely accommodation, excellent service, nice walk from TU Delft

**Luxury Apartments** 

Westcord - a little far out, but we booked too late, so our fault.

**Bastion Hotel** 

Hampshire Hotel

Bridges

Booked on my own. Liked the place.

WestCord Delft

De Koophandel

Airbnb

Maybe offer also some cheaper hostel where the studens can stay.

had a B&B

Shanghai Hotel Holland

WestCord Delft

De Plaatan - No breakfast served on Tuesday morning without any comment or apology.

Shanghai Hotel Delft.

Shanghai Hotel Holland - it was very nice just a bit off the location but very reasonably priced.

Hotel One, Rotterdam

Campanile Delft

Best Western museum hotel

### Q8 - When it comes to the web proceedings my evaluation is:

Answer	%	Count
1: not needed	1.79%	2
2	1.79%	2
3	1.79%	2
4	10.71%	12
5	20.54%	23
6	22.32%	25
7: very useful	25.89%	29
no opinion	15.18%	17
Total	100%	112

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
When it comes to the web proceedings my evaluation is:	1.00	8.00	5.93	1.55	2.39	112	5.36%	63.39%

#### **Q8b** - Additional comments

#### Additional comments

Some were useful, others were not

The layout of the webpage and the schedule are really uncomfortable and not easy to use

Please add a template paper for the conference format, not just instructions.

Also, all the web proceedings papers should include the conference name in the header.

Sometimes, the app, the internet ,and the printed pages showed different content.

final proceedings not online yet

Website and ap often crashed during the conference

I have no idea to improve it currently, but it would be more convenient.

The web proceedings are useful for many of the academics who attend the conference because they count as conference publications in many universities around the world. Some universities value these conference publications and it helps in promotion decisions. I also occasionally look up papers in previous conference proceedings when I start working on a new topic, especially if there has been little published SD work on the topic. I suspect there may be concerns about the quality of the papers in the proceedings and I can certainly understand that concern. One possibility is to select only the top X% of papers submitted to include in the proceedings. The Academy of Management has chosen this path and it seems to work quite well. An easy way to implement this is to include a check box for reviewers to indicate whether they think a given conference paper should be included in the proceedings.

The webpage was not accessible when I needed it while conference.

The SD website in general needs a remake and the conference website is no exception.

But should be much easier to access. It's buried several layers down on the society web site. It's a great resource and should be easier for people to find and advertised more broadly.

Could be better designed through the use of separators, tables, colours etc. so that one is able to zoom into specific sections quickly.

It is great most papers and models are online! Would also be great if (plenary) speakers are encouraged to upload slides and paper. Schedule looks very dated. Apply more formatting/style etc. to make it more legible and easier for people to find what they are interested in. The App, is a welcome addition, but sadly, in the current form, it does not add any value beyond what is already offered by the website. Website was offline for some time during the conference.

Challenge to find.

Too chaotic

Because most content is quite poor we should not publish it on the Society website. People can go to the personal websites of the authors to find papers.

very oldschool lay-out

It could be a bit more "modern".

I still did not read them

I felt there was some confusion as there was never a final schedule posted...maybe a week beforehand it would be good if the schedule is fixed so we can decide where to go and what to see?

Many presentations/papers are not available. I think that if they were not presented or provided the person should be dropped from the proceedings. An abstract is not enough.	

### Q0b - The following questions concern the plenary sessions.

Answer	%	Count
Total	100%	0

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
The following questions concern the plenary sessions.	0.00	0.00	0.00	0.00	0.00	0	0.00%	0.00%

### Q10 - Are the plenary sessions too short or too long?

Answer	%	Count
1: much too short	0.00%	0
2	1.82%	2
3	5.45%	6
4	69.09%	76
5	16.36%	18
6	3.64%	4
7: much too long	0.00%	0
no opinion	3.64%	4
Total	100%	110

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
Are the plenary sessions too short or too long?	2.00	8.00	4.29	0.97	0.93	110	7.27%	7.27%

### Q11 - Should we have more or fewer plenary sessions?

Answer	%	Count
1: fewer	0.00%	0
2	4.55%	5
3	9.09%	10
4	54.55%	60
5	12.73%	14
6	3.64%	4
7: more	4.55%	5
no opinion	10.91%	12
Total	100%	110

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
Should we have more or fewer plenary sessions?	2.00	8.00	4.59	1.53	2.35	110	13.64%	19.09%

### Q0c - The following questions concern the parallel and poster sessions.

Answer	%	Count
Total	100%	0

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
The following questions concern the parallel and poster sessions.	0.00	0.00	0.00	0.00	0.00	0	0.00%	0.00%

### Q13 - Are the parallel sessions too short or too long?

Answer	%	Count
1: much too short	0.00%	0
2	10.00%	11
3	20.91%	23
4	65.45%	72
5	0.00%	0
6	0.91%	1
7: much too long	0.91%	1
no opinion	1.82%	2
Total	100%	110

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
Are the parallel sessions too short or too long?	2.00	8.00	3.71	0.97	0.93	110	30.91%	3.64%

### Q14 - Should we have more or fewer parallel sessions?

Answer	%	Count
1: fewer	2.75%	3
3	10.09%	11
3	14.68%	16
4	51.38%	56
5	11.01%	12
6	3.67%	4
7: more	1.83%	2
no opinion	4.59%	5
Total	100%	109

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
Should we have more or fewer parallel sessions?	1.00	8.00	3.99	1.40	1.95	109	27.52%	10.09%

### Q15 - How satisfied are you with the poster sessions?

Answer	%	Count
1: very unsatisfied	0.93%	1
2	3.70%	4
3	10.19%	11
4	18.52%	20
5	17.59%	19
6	31.48%	34
7: very satisfied	13.89%	15
no opinion	3.70%	4
Total	100%	108

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
How satisfied are you with the poster sessions?	1.00	8.00	5.17	1.50	2.25	108	14.81%	49.07%

## Q16 - If you could make any other changes to the format of the poster sessions, what would those changes be?

If you could make any other changes to the format of the poster sessions, w...

I was a consumer rather than presenter so views of those presenting posters will be more valuable.

have a good map of where to find which poster (ideally online with GPS indicating where to go)

- not putting it late in the evening, after the last session
- perhaps allocate a special slot during the sessions rater than during coffee breaks?

Simply, SD related posters are welcomed. Others, especially saying one's past achievement only, should not be included.

Poster sessions may be offered for those who are not presenting.

Poster session while a coffee or lunch break, put enough tables around and each table gets 2 or 3 posters assigned. In this way each poster has some visitors.

Display cluster titles prominently.

Some posters are far away from the poster session buffet and so recieve less attention. I would make sure food is served at different places along the route.

explicit way to give feedback (e.g., form)

Satisfy based on fileds such as economy, energy,...

Maybe provide QR-Code on posters with link to poster, further material and poster contact

Some posters were a little hard to find due to the layout of the building.

But all posters together in one central place.

Electronic posters please!!

Have a special section for PhD Colloquium posters alongside the regular poster session (if the posters remain up for a while)

The format is fine, the problem is the content: the work may have been Ok, but it is generally not well presented (many posters lacked a situation/problem definition and/or conclusions.)

Uniformity in the poster dimensions.

For me it was not clear how to find poster by topic, because the topics were abbreviated

if there are spaces left, inform posters from the PhD colloquium that they can hang their poster there

I felt there were too many but that might have been just me.

### Q0d - The following questions address the conference in a more general sense.

Answer	%	Count
Total	100%	0

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох	
The following questions address the conference in a more general sense.	0.00	0.00	0.00	0.00	0.00	0	0.00%	0.00%	

### Q17 - Would you like to see more or less academic work (as compared to applications)?

Answer	%	Count
1: less academic work	4.63%	5
2	6.48%	7
3	12.04%	13
4	40.74%	44
5	10.19%	11
6	12.96%	14
7: more academic work	8.33%	9
no opinion	4.63%	5
Total	100%	108

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
Would you like to see more or less academic work (as compared to applications)?	1.00	8.00	4.41	1.66	2.74	108	23.15%	25.93%

### Q18 - How satisfied are you with the workshops?

Answer	%	Count
1: very unsatisfied	0.00%	0
2	0.92%	1
3	3.67%	4
4	10.09%	11
5	15.60%	17
6	21.10%	23
7: very satisfied	16.51%	18
no opinion	32.11%	35
Total	100%	109

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
How satisfied are you with the workshops?	2.00	8.00	6.30	1.55	2.39	109	4.59%	69.72%

#### Q19 - What, specifically, do you value about coming to the conference?

What, specifically, do you value about coming to the conference?

Networking and new knowledge

Networking and seeing applications in my area of interest.

the networking, meeting (new) people

Talking with other attendees.

The possibility to meet new people and to see the how others are using SD

Everything! But obviously, the chance to spend time with colleagues from around the world and share ideas.

Communicating my research.

Getting feedback from experts.

Learning from SD gurus.

socializing with system thinkers

More experience regarding the field I am working on.

Meet experts and friends from different field.

Inspiration of my own work, Networking, get informed about new methodological developments, meet friends

Exposure to new methodologies and applications

Networking, meeting practitioners.

Networking, hearing most up to date developments regarding SD

- quality of work presented
- opportunity to interact with practitioners and scholars from around the world
- attitude of the more experienced practitioners very friendly and helpful atmosphere

Clear and practical explanations about papers.

Keynote speeches

Meeting with colleagues

networking and seeing good new practical work

sd applications in environment and economics

I value the interactions with friends and colleagues within the SD community that I do not often see outside of the SD conference. I also like to hear what good SD work is happening around the world.

- 1- realize the academic atmosphere of host university
- 2- Networking

networking, knowing up-to-date research

Sampling developments in the field, meeting friends, talking with students.

The face time. Getting back together with like minded researchers.

Meeting people from the field

Quality of work, opportunity to meet colleagues

Meeting other SD people again and also meeting new people.

Getting insight into how SD is practiced in other schools or by other people.

Get a chance to meet people you've read of personally.

The excellent organizing, the large number of system dynamics students, the friendly atmosphere.

Seeing acquaintances, meeting new people.

Meeting interesting people and their work, talking to people who understand what I do, and all the various topics in which System Dynamics can be applied

seeing good SD work

Meet people using SD in research and identify future collaboration opportunity.

The latest developments and applications in systems dynamics and the networking.

Networking

Networking with other academics in the field. Seeing what new research methodologies are coming out and how they are being applied. 'Putting a face to a name'

Know the Dynamics of the System Dynamics Society. The people and the works

networking, learning (SD best practices, state of research, new or interesting applications)

conference content

Meeting colleagues and friends, finding people to collaborate with, receiving feedback to own research.

Learnig about different levels of system dynamics

Meeting other SD experts from all over the world.

Learn of interesting applications.

Meeting and sharing with colleagues.

As a first time attendee and new to the field of System Dynamics I value the opportunity to meet others within the field, and see examples on how SD may be applied.

Meeting friends. Inspiration. Connecting with people working on the same topics.

Networking, HP SIG meeting.

Learning and networking.

Networking visibility, exploration, traveling to new places

Social time catching up with colleagues and friends both during the day and in the evenings. I also appreciate the opportunity to give back to the community by participating in the PhD angel advisory and the modeling workshop.

Meeting colleagues, listening to talk, spread ideas

connections with other SDists; updates on current research; seeing longtime colleagues

Good presentations, nice social interaction

Network, broad variety of applications, plenary sessions

Learning about new methods/tools, exchange with other participants

Networking and atmosphere

- met great people + excellent networking opportunities
- I got the feeling that everybody wants to help; important for people who have limited support on SD in their research group
- got a good overview of state-of-the-art in SD

Making interesting new connections.

networking, community building, outreach to people doing work that i can learn from

Contacts with members of the SD community

Getting informed about new developments

The knowledge exchange sessions that took place throughout the conference.

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very open welcoming spontaneous atmosphere

Connect to peers, get to know what being done in the research front and energizing with new ideas and potential collaborators.

Contacts, new ideas and inspiration

The Society really put a lot of effort into making participants (especially new ones) feel welcome. All the chapter and SiG meetings can help a newcomer find their place more easily in the SD world.

Getting to know people

experience, contacts, new ideas and also comparison with the others

the contacts, exchange of experience and seeing the different ways SD can be applied

Making connections.

Learning about new work. Comparing my work to presented work. Meeting old friends.

meeting people face to face

networking, new ideas and perspectives

Content, Motivation, and Netwrok

networking

Activity of the participants, getting to know latest work on the field, exchange of opinions and ideas although I consider that collaboration between the SD activists should be improved.

Networking and getting new ideas.

#### Q20 - What was the best thing that happened to you at the conference?

What was the best thing that happened to you at the conference?

Meeting pioneers in the field of System Dynamics

Networking.

Meeting really interesting people

Made me appreciate the value of sharing work (not that I was against the idea0

Networking and communicating my research work.

Meeting with the decision makers using system dynamics.

Thursday climate change workshop

Networking and similar works in the fields.

Gain extra knowledge

Paradigm shift in Delft surrounding uncertainty treatment, joining the Southern African chapter

Transport sig

I met with my old professors and colleagues.

Meeting many different people

- meeting people experience and beginners working on the same topics
- getting in contact and interacting with authors of the papers I had been referencing

Several people found me, and started collaborations.

Benefiting from particular presentations

met several great people leading to likely collaboration

conversation with top professionals in SD

There was a lot of time to have conversations with friends and colleagues within the SD community that I do not often see outside of the SD conference. I think the breaks were about right and the social events fostered good interaction.

getting feedback on my work and meeting former classmates and professors

I particularly enjoy the long breaks at the conference and the chance encounters that are thereby possible.

The parallel sessions

Overall friendly atmosphere

Meeting a lot of people again and also meeting some new people.

Laura Black's plenary session.

Hugo Herrera's parallel sessions.

Bramka's talks.

Workshop on R.

Getting a lot of feedback to my paper.

Getting to know some people better. I felt the plenaries were better thought out. Program committee did a good

job in that respect.

finding someone who does something similar, might be working together in the future

Networking with people from my country that I did not know, meeting friends from past conferences.

seeing friends again

Reunion with my supervisors and previous teammates.

Interacting with a very open and social crowd. I think that the PhD colloquia, the coffee breaks, the banquet and all the other built-in social opportunities are really important elements of the conference.

Meet modest and humble people, who understand what the dynamics of the systems imply. People interested in S.D. and in the tools to work with

networking, getting feedback on our work

visiting people who work on SD from world

I found out about a very interesting project that relates to my work and that I may participate in.

Summer school was very usefull and also different articles

Met interesting new and known SD experts

nothing

People were very forthcomming in sharing, which is very inspirational

Sharing a drink with old friends discussing great work and what lies ahead.

Made new contacts in health policy.

I met all my goals.

Networking and friends

Spending time with colleagues and friends that I di not get to see regularly.

Got career advice from a senior academic

networking with people doing good work

Learning how simple but powerful stock/flow thinking can be (Morrison's example)

Feedback from other attendees on presentations

- meeting 2-3 colleagues with a very similar research interest

Talking to several people helped me solve an issue that I had been struggling with for a while.

Joining the Saturday program with Erik Pruyt

Attended Summer school, and learnt a lot on the intricacies about SD

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meeting people modelling conflict with SD

Getting proper feedback on my project and gaining a deeper understanding of the field's culture & orientation.

New insights in how to apply SD and new developments in the field of business

People I met, they are just amazing.

#### Getting to know people

I am the newcommer, therefore, I consider the fact that our department had finally the budget that allowed me to participate. My motivation for further work in SD is much bigger after the conference.

I went to a workshop that did exactly what I imagined I could do with SD once I finish my studies. Equal best thing were the invaluable conversations I had.

Get in contact with wonderful people for collaboration.

Feeling valued by those I have helped in the past.

making new connections

young scholars with fresh ideas

Motivation for SD

#### networking

- 1. The Conference showed to me some more optimism comparing to the last one that I have attended.
- 2. Exchange of ideas and the activity within the SD community.
- 3. Interesting papers that are showing that SD could be developed in many directions.

Two presentations were very thought provoking, and unexpectedly meeting colleagues.

#### Q21 - What was the worst thing that happened to you at the conference?

What was the worst thing that happened to you at the conference?

Lack of Internet access at my hotel for the first few days.

The "banquet". Tiring and disjointed.

Not seeing real life SD examples

Nothing bad.

N/A

ldk

a coupon for a beer was blown away by the wind;-)

Model Expo - was taking part in this but was poorly attended, maybe because it was in the foyer away from where most people were and it wasn't well advertised.

not managing to attend the events during the breaks

Honestly, banquet. It was too late time. I'm from very far. It was too tiring to be "awake." And, Many people including me brought suits! If you change anything drastically, please tell us it with emphases.

Plenary sessions this year were awful. These need to highlight the highest quality research available, and not be held if suitable research with accompanying papers cannot be found.

dinner queue

nothing bad happened to me

Jet lag!

cannot think about anything bad

I was surprised and shocked that there was no student winner of the Dana Meadows Award.

Long days.. Very nice but long.

Cannot remember anything that qualifies as "bad" (or even "worst")

Some of the plenary sessions were very boring and consequently very long. I did not see what value they added to the SD field and am afraid they only got there because they are sponsors or otherwise important. That is a shame. When I had to present, the cable connection between my macbook and the screen did not work. We had to extend my presentation, since we could not solve it in the ten minutes before the meeting started (the room had been occupied before). It was solved by the ICT support services, but gave a lot of stress.

Nothing really bad. Spread out nature of things did detract from enjoyment. Also felt that there were too many parallels which caused some presentations I would have considered poster to be bumped up to parallel. Fewer parallels with better papers would be preferable.

having to decide which of the very interesting parallel (literally!) sessions to go to and the change between the outside sunny weather (too hot) and the inside AC temperature (too cold)

Running around during the parallel sessions. I think there were too many planned at that same time. Perhaps three, four or five max at the same time would be better.

The opposite of the above said. And my own faults

long and invaluable sessions

conference fee

I was late to the morning sessions because I needed sleep.

Some articles was in a same time! So we miss some of them.

nothing

Not being able to eat (or with an extreme delay) due to ridiculously badly planned buffets. (seriously the society should get some money back from the beach club)

Had to leave sooner than I would have liked.

None. My SIM card transition for my phone was hard (but not your problem!).

Poster session: too long!

Not so bad, but getting food at the beach banquet was difficult.

The long queue :-)

That there was no award for best paper

I left with the feeling that we are not being ambitious enough.

enduring so many terrible plenary talks. i was embarrassed that people in the audience were seeing such poor quality work.

not aware

**Nothing** 

\_

a long plenary session which was not interesting for me

Not being able to talk to everybody I initially intended or wanted to.

I could not make it to the first plenary session.

The low point of the conference was the Sunday PhD colloquium presentation by J. Sterman. To whine how people are not doing good enough work, when on the other hand I haven't seen any courses from him where he would try to help a broader audience not to make those mistakes, is juts not the way to go. Instead of whining and criticizing (not constructively), helping students would have been more beneficial for everyone. When there's a choice of helping for 30 minutes or wasting 30 minutes of people's time, the choice should be easy to make.

Late for coffee after lunch ;-)

The worst thing is when I want to see two presentations that are in two parallels in same time.

I had packed for the wrong kind of weather

Too much intelectual, academic l'art pour l'art stuff.

Bus ride to the beach!

no time to eat

some plenary presentations did not much expected quality and content.

Not Really

My hotel's internet connection or, in other words, almost no internet connection.

- 1. General announcements during the plenary sessions about the organizational matters were placed before the important conference presentations in such a manner that they somehow reduced seriousness of the activity. Especially, at the beginning of the Conference some solemn start should occur;
- 2. The dinner at the beach was fantastic but the service of the restaurant was very bad. I couldn't believe that I am in Netherlands.

The time queuing for the conference dinner - and the disappointing meal at the end!

### Q0e - Background information

Answer	%	Count
Total	100%	0

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
Background information	0.00	0.00	0.00	0.00	0.00	0	0.00%	0.00%

#### **Q22 - Profession**

Answer	%	Count
Consulting	5.71%	6
Higher education	36.19%	38
In-house SD practitioner (private sector)	5.71%	6
In-house SD practitioner (public sector)	0.95%	1
K-12 education	0.00%	0
Research using SD	20.95%	22
SD client/ customer	0.95%	1
Student	29.52%	31
Total	100%	105

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
Profession	1.00	8.00	4.68	2.69	7.21	105	47.62%	51.43%

### Q23 - Other (please specify)

Other (please specify)	
SD Software	
both consulting and research	
PhD student	
And my job not related	
former student using SD, current consultant hoping to use SD	

### Q24 - Fields of interest (please check all that apply)

Answer	%	Count
Business policy	41.51%	44
Economic dynamics	35.85%	38
Energy and resources	35.85%	38
Environment and ecology	42.45%	45
Health	21.70%	23
Information science	10.38%	11
Methodology	40.57%	43
Operations management and supply chains	31.13%	33
Participatory problem solving	22.64%	24
Public policy	42.45%	45
Security	11.32%	12
Social and organizational dynamics	30.19%	32
Strategy	40.57%	43
Teaching	31.13%	33
Total	100%	106

### Q25 - Other (please specify)

Other (please specify)

Since Oslo 1984

#### Q26 - Residence

Answer	%	Count
Africa	0.95%	1
Asia	17.14%	18
Europe	61.90%	65
South America	0.95%	1
Central America	0.00%	0
North America	15.24%	16
Ocenia	3.81%	4
Total	100%	105

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох	
Residence	1.00	7.00	3.43	1.42	2.02	105	80.00%	19.05%	

### Q27 - Other (please specify)

Other	'n	lease	specify)	
Other	ľ	ıcasc	specify)	

due to studies

### Q28 - Years as a system dynamicist (student)

Years as a system dynamicist (student)
2
26
2 courses
1
2
7
1
1
1
2
3
3
3
4
1
2
3
2
5
3
2
2
2
4
4
10
3
2

1	
2	
2	
5	
1	
1	
3	
3	
6	
10	
5	
7	
20	
2	
1	
3	
2	
2 30+	
30+	
30+ 2	
30+ 2 1	
30+ 2 1 2	
30+ 2 1 2 1	
30+ 2 1 2 1 1 1	
30+ 2 1 2 1 1 2 1 0,2	
30+ 2 1 2 1 1 0,2 1	
30+ 2 1 2 1 1 0,2 1 1	
30+ 2 1 2 1 1 0,2 1 1 1 2	
30+ 2 1 2 1 1 0,2 1 1 2 1 1 1 1	
30+ 2 1 2 1 1 0,2 1 1 1 1 1 1 1 1 1	

6 months	
Always	
0	
6	
6	

### Q29 - Years as a system dynamicist (practitioner)

Years as a system dynamicist (practitioner)
3
22
5
2
13
1
1
4
3
1
25
25
8
25
4
3
20
30
8
47
4
10
3
6
0
2
1
5

2
30+
4
3
15
5
30
10
1
3
2.5
4
18
1
1
0
0
0
0
0
1
1
0
2
0
4
0
6 months
20
0
15
8

13		
1		
10		

# Q30 - This year for the first time the conference schedule was available via a smartphone app. Have you used the conference schedule app?

Answer	%	Count
Not used at all	67.31%	70
Several times during the conference	18.27%	19
Several times daily	14.42%	15
Total	100%	104

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
This year for the first time the conference schedule was available via a smartphone app. Have you used the conference schedule app?	1.00	3.00	1.47	0.73	0.54	104	100.00%	100.00%

### Q45 - When it comes to the conference venue (building and facilities) my evaluation is:

Answer	%	Count
1: very negative	0.87%	1
2	0.00%	0
3	2.61%	3
4	2.61%	3
5	12.17%	14
6	34.78%	40
7: very positive	46.96%	54
no opinion	0.00%	0
Total	100%	115

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Top 3 Box	
When it comes to the conference venue (building and facilities) my evaluation is:	1.00	7.00	6.17	1.06	1.12	115	3.48%	81.74%	

#### **Q46 - Additional comments**

#### Additional comments

Nice facilities, far from hotels and town.

Some of the queues at lunchtime were long, but you know that now.

I also think that some of the scheduling of meetings was tricky where they overlapped with lunch but you were not supposed to take food into meeting rooms. I wonder if you could have 30 minutes from 12.30 when no meetings are scheduled. Otherwise, people have their own strategies. Some get lunch first, so meeting is a bit delayed while people gather, meaning meeting overruns, meaning obedient people who went straight to meeting in hope of early finish and quick bite before afternoon programme starts end up unfed. I appreciate the programme is crammed and you do a great job.

To be honest, it is very far from hotels. Starting time of morning sessions should be later than this year when the conference room is far from hotels.

It might have been helpful to have a few volunteers circulating around the venue on the first day to help people find the rooms. Some of the rooms were tricky to locate!

I don't like venues where there are distances from where people are staying to the meetings and where people have to be spread out among multiple hotels. It cuts down on interaction and adds to wear and tear. I much prefer a large hotel with adequate meeting facilities.

Rooms too cold. No tables for lunch (and poster dinner).

Air conditioning was set to very low temperatures some time.

A little bit difficult to find which room is where.

Standing tables in the excebition area would have been nice and valuable during coffee brakes and lunch to enable more communication between participants.

I would say "very" positive, except for not allowing drinks in any of the meeting rooms.

Kind of dark, grim and closed off. Climate control was great!

Better air conditioning was needed.

Rooms in the summer school session needed blinds for the windows to reduce glare (the computer screens are directly in front of the windows).

Facilities are more than adequate for presentation of papers, gathering, and displaying by vendors.

The internet access was exceptional and much appreciated.

Not enough space to sit during lunchtime!!

TUD facilities are good; no problems; happy to have the meetings there.

Sometimes confusing.

Venue is good, but you really need roving microphones in all parallel sessions in the smaller rooms.

### Q55 - What is your opinion about the duration of the breaks during the conference?

Answer	%	Count
1: too short	1.83%	2
2	0.92%	1
3	5.50%	6
4	68.81%	75
5	11.93%	13
6	6.42%	7
7: too long	3.67%	4
no opinion	0.92%	1
Total	100%	109

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох	
What is your opinion about the duration of the breaks during the conference?	1.00	8.00	4.27	1.02	1.04	109	8.26%	11.01%	

## Q52 - If you could make changes to the format of the workshops, what would those changes be?

If you could make changes to the format of the workshops, what would those...

Fit within the conference itself -- maybe split among four days.

Make sure that presenters are briefed about break times. Perhaps the sessions could be longer? Certainly a valuable part of the programme.

Extend the time.

- not putting them during the breaks (the ones during the conference)
- having a fewer number of workshop tracks in parallel

Many workshops set their audience too wide. Workshop hosts should be set more rigid targets.

Distribute the offering of workshops over the meeting days of the Conference

short videos of the authors whats the workshop about. In this way the visitors have an idea about the content, the language skills of the facilitator and also the structure of the workshop.

When there is one or even two sessions, there is not enough time to explore the topic in depth, I would prefere fewer workshops, in a one-day-long format.

Ask the participants about the level. Low level Isession: lower than expected. & second session or high level session too high.

Do not let workshops run for more than 2 blocks.

The workshops occur after the close of the meeting. I would integrate them into a daily time slot and make the conference one day longer.

To state the learning objectives more clearly before each workshop and level of knowledge needed to participate. It does not make sense sitting in the workshop for an hour and half, realizing that it's not beneficial. Second, since summer school did not provide intermediate level, it would be good if the workshops could provide at least some way of filling in that gap.

Workshops should be prepared to have specific practical knowledge exchange and not to be too wide in content so to lose opportunity to learn something.

### Q47 - How often have you attended the SD conference before?

Answer	%	Count
Never, this was the first time I visited the SD conference	45.28%	48
1 time before	12.26%	13
2-5 times before	16.98%	18
6 times or more	25.47%	27
Total	100%	106

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
How often have you attended the SD conference before?	1.00	4.00	2.23	1.26	1.59	106	74.53%	54.72%

Q53 - Have you used the Conference Online Scheduler? The Conference Online Scheduler is available to everyone on the Web Portal Log In page; it shows the entire conference by day and hour.

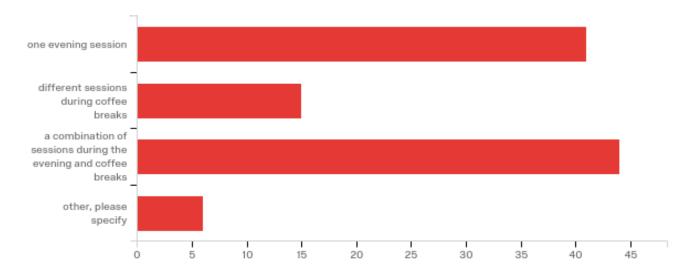
Answer	%	Count
Not used at all	64.29%	63
Several times during the conference	29.59%	29
Several times daily	6.12%	6
Total	100%	98

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count	Bottom 3 Box	Тор 3 Вох
Have you used the Conference Online Scheduler? The Conference Online Scheduler is available to everyone on the Web Portal Log In page; it shows the entire conference by day and hour.	1.00	3.00	1.42	0.60	0.37	98	100.00%	100.00%

Q54 - If you have used the Conference Online Scheduler, which device have you used? Please check all that apply.

Answer	%	Count
Computer	57.89%	22
Smartphone Wifi	47.37%	18
Smartphone 3/4G	10.53%	4
Tablet Wifi	13.16%	5
Tablet 3/4G	0.00%	0
Total	100%	38

#### Q70 - Which type of poster session or sessions do you prefer?



Answer	%	Count
one evening session	38.68%	41
different sessions during coffee breaks	14.15%	15
a combination of sessions during the evening and coffee breaks	41.51%	44
other, please specify	5.66%	6
Total	100%	106

#### other, please specify

#### other, please specify

Definitely, SD related posters. I found posters that don't have any relations to SD.

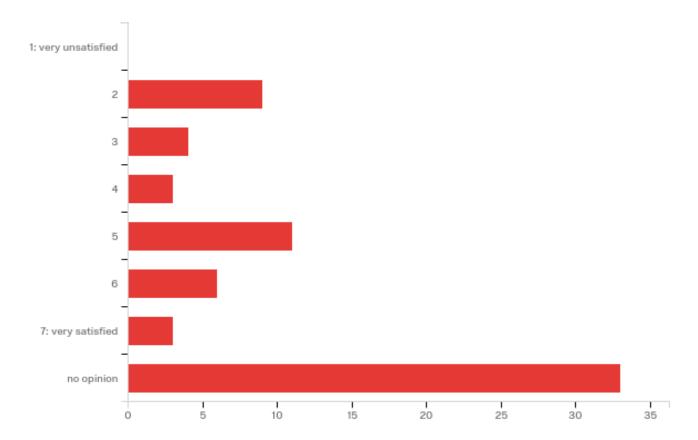
Hard to get around to many posters during a single session. It was very hard to find posters by thematic area. Not well organized.

I liked the way they were arranged in Cambridge (different sessions during coffee breaks), and I also liked the way they were arranged in Delft. It may be that the venues favor one format more than the other. I liked having the posters up for longer than the actual session

one session, but keep posters up throughout the conference

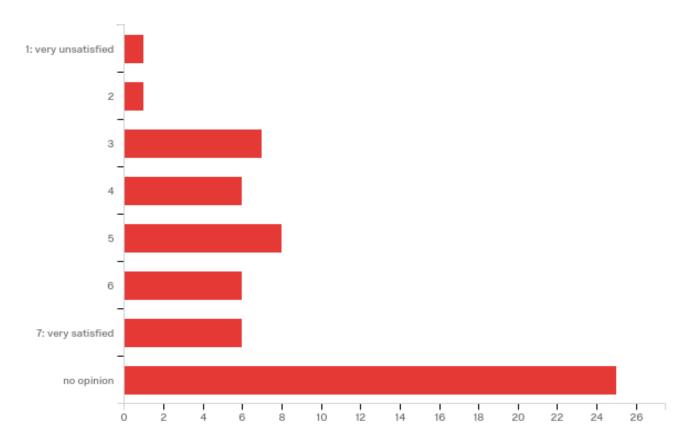
One afternoon session! Poster area and activity was interrupted by social activity!

### Q62 - If you have used the conference schedule smartphone app, how satisfied were you?



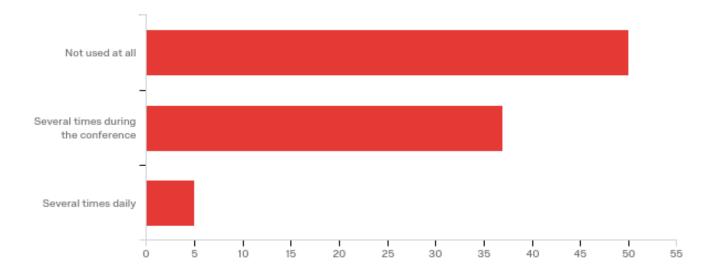
Answer	%	Count
1: very unsatisfied	0.00%	0
2	13.04%	9
3	5.80%	4
4	4.35%	3
5	15.94%	11
6	8.70%	6
7: very satisfied	4.35%	3
no opinion	47.83%	33
Total	100%	69

#### Q63 - If you have used the Conference Online Scheduler, how satisfied were you?



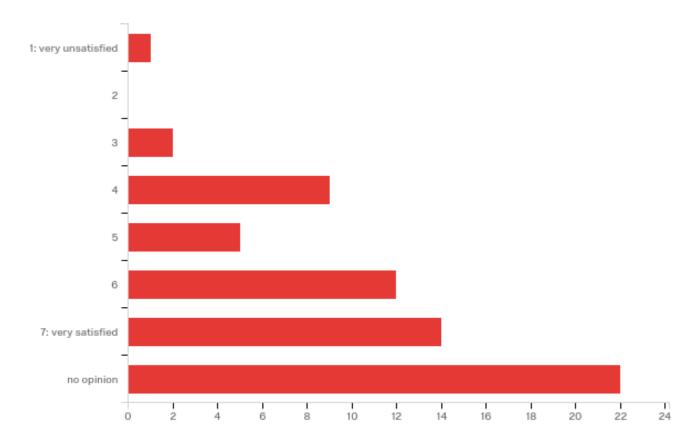
Answer	%	Count
1: very unsatisfied	1.67%	1
2	1.67%	1
3	11.67%	7
4	10.00%	6
5	13.33%	8
6	10.00%	6
7: very satisfied	10.00%	6
no opinion	41.67%	25
Total	100%	60

Q66 - This year for the first time Your scheduled conference sessions was available through the Web Portal on the User Menu page; it shows all activities where the attendee's name is listed as author, chair, or volunteer. Have you used Your scheduled conference sessions?



Answer	%	Count
Not used at all	54.35%	50
Several times during the conference	40.22%	37
Several times daily	5.43%	5
Total	100%	92

#### Q67 - If you have used Your scheduled conference sessions, how satisfied were you?



Answer	%	Count
1: very unsatisfied	1.54%	1
2	0.00%	0
3	3.08%	2
4	13.85%	9
5	7.69%	5
6	18.46%	12
7: very satisfied	21.54%	14
no opinion	33.85%	22
Total	100%	65

Q68 - If you have any suggestions for improvements in the conference schedule smartphone app, the Conference Online Scheduler or Your scheduled conference sessions, please list them here.

If you have any suggestions for improvements in the conference schedule sm...

adding a venues layout would be nice to add.

The format of the schedule is not easy to use, it is necessary a more user friendly format

I wish I had used the smartphone app, and intend to do this next time.

The interface of the app was a bit poor

I opened it and it did not feel intuitive. So I switched to paper instead. Important for me is to be able to highlight things in the schedule

Prevent from crashing so much!

Largely great. Some events were omitted, for example, a business meeting. Change should be reflected as soon as possible, because it is "smart app!"

I just found the Your scheduled conference sessions on the society web site. I will use this next year now that I know how to access it! It would probably help if there was a note on the conference web page saying this option is available if you log in as a society member. If that note was on the conference web page already, then I missed it!

My Your Scheduled Conference Sessions plan was a mess, but not because of the layout, but because of the volunteer tasks, which were not filled in properly. I had tasks that actually did not exist, had conflicting tasks of which the volunteer manager was unaware because it was outdated etc. In the end, i hardly used it. This is more about updating it and planning the volunteer work than about the scheduler itself.

#### Did not know those existed!

I searched for the app a few days before the conference on the conference website, but did not find it. What would be really useful is an app that allows you to not only see the schedule, but to drag the sessions you would like to attend into your personal area where you can now already see your scheduled conference sessions. Then this would ideally be combined with an export function so that you can export this entire schedule or individual days or individual sessions to your Outlook or other calendar. This last step would allow combining the conference sessions and the other work-related meetings you may have during the conference. Okay, I have no idea how complicated this export function would be, but it would definitely be nice to add the first stepp of adding your sessions of interst into your scheduled sessions.

Show it as a schedule. Make tables. Use colours, fonts, symbols. Seperate between plenary and parralel. Do not show unnecessary information like volunteers.

The smartphone app was difficult because the daily schedule showed only times and did not have meaningful session titles.

I was actually not aware of most of these wonderful new tools until just now.

let's go completely online - no paper schedule at all.

on "back to previous page" it would always load Monday again.

I did not know it was there for a while - as most info about the conference was on the main page I did not check other areas of the webpage. Maybe linking these important devices to other areas make them easier to discover as well as announcing it via email once its there to those that are registered?