

# Cory Fay

Cell: 661-857-2421  
coryfay97@gmail.com

## Summary

Experienced in customer service, good social skills, very friendly and positive attitude, a hard worker that listens and follows directions well.

## Skills

- Leader
- Basic Accounting knowledge
- Trainer
- Communication
- Basic MS Excel knowledge
- Dependable
- Social skills
- Cash handling

## Experience

- September 2014 to June 2019 **Stonefire Grill**  
Santa Clarita, CA  
**Caterer/Trainer/Manager**  
Works efficiently under pressure while maintaining a positive attitude. Understands the processes of both FOH, and kitchen within a restaurant. Served as both a caterer and trainer. Over 5 years of experience with customer service and relations. Aided two restaurant openings as a trainer. Served as a manager for two teams of over 35 team members. Managed during a new store opening. Introduced and lead a brand new team through a previously existing company culture.
- September 2019 to Current **Chi Chi's**  
Santa Clarita, CA  
**Server**  
Works well with a team to achieve high levels of customer service. Communicates with patrons of the restaurant to identify and fulfill their orders. Performs well in fast-paced conditions while maintaining positive attitude. Experienced in both customer service operations and working as a team.
- October 2019 to Current **Rattlers BBQ**  
Santa Clarita, CA  
**Server**  
Works well with a team to achieve high levels of customer service. Communicates with patrons of the restaurant to identify and fulfill their orders. Performs well in fast-paced conditions while maintaining positive attitude. Experienced in both customer service operations and working as a team.

## Education and Training

**The Master's University**  
Santa Clarita, CA, U.S.  
Accounting/Finance High School Diploma  
Three combined years of study between College of The Canyons (Santa Clarita) and The Master's University (Santa Clarita).

## Activities and Honors

Participated in ANF Post 101 Fire Explorer program from April of 2017 to February of 2018. Teaches trustworthiness, leadership, teamwork, discipline, humility, and how to work hard.