**Cory Metcalf**

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**FULLSTACK DEVELOPER**

Completed a 480-hour immersive, software-engineering bootcamp in July of 2022. Before that, I helped AT&T and Verizon customers, providing tier-3 technical support over the phone and in-person. I also built a training program for machine operator’s at a local embroidery company. Outside of technology, I maintained a role as a website manager and lead designer for a local merchandising company over the pandemic.

**TECHNICAL & INTERPERSONAL SKILLS**

**Languages:** Python, JavaScript, React, HTML, CSS, C#, SQL, MongoDB, JSON, Typescript, EJS, DTL

**Libraries and Frameworks:** React, React Native, Express.js, Django, Jquery, Bootstrap, Semantic UI, Bulma

**Databases and other:** PostgreSQL, MongoDB, RESTful Routing, JSON API

**Interpersonal skills:** Multitasking, problem-solving, and troubleshooting while maintaining a positive attitude.

**TECHNICAL PROJECTS**

[**AppTrack**](https://apptrack2022.herokuapp.com/) **- Python, Django, SQL**

*A full-stack Python Django application that allows the user to track their applications during a job search.*

* Utilized Python Materialize to style front-end components with the bility to filter applications based on their status.
* Implemented full CRUD functionality, as well as the ability to add as much information and track contact timelines.

[**Avatar Yearbook**](https://avatar-yearbook.netlify.app/) **- React, MongoDB, Netlify**

*A full-stack React application built within a group, allowing our cohort to stay connected after graduation.*

* Lead the front-end development of the group project in a collaborative environment + Git coordination.
* User authentication and authorization for the ability to update / delete profiles.

[**Mindfull**](https://project-mindfull.herokuapp.com/todo) **- Javascript, HTML, CSS**

*A full CRUD application that allows you to track your morning routine, night routine, to-do list, and a journal.*

* Implementing the ability to create, read, update, and delete data.
* Full focus on vanilla CSS, working with color theory and UI/UX.

[**Books vs. Movies**](https://booksvsmovies.netlify.app/) **- Javascript, JQuery, HTML, CSS**

*A comparison application that uses two API requests between a book and movie database to form a comparison.*

* Build front-end deployment from scratch using jQuery and Bootstrap to modern design standards.
* Pulled API requests from two separate sources to show a comparison on the user-end.

**EXPERIENCE**

**AT&T - The Wireless Experience**- **Store Team Leader + Tier 3 Technical Support** *Gettysburg, PA | 01/2021 - 04/2022* Provide technical support to guest’s while the sales team handled transactions.

* Troubleshoot cellular devices as well as tablets and home computers connected to the network.
* Awarded ‘Best in Class’ two years in a row for customer service skills and guest feedback.

**Verizon Wireless - Cellular Sales** - **Tier 1 Technical Support + Sales Representative** *Hanover, PA | 02/2018 - 12/2019*

* Exceed sales quotas by upselling mobile features and plans.
* Enforced basic tech support for customer needs in an effort to build Salesforce logs.

**Harbor Mountain Merch** - **Website Manager + Lead Designer** *Gettysburg, PA | 03/2021 - 06/2022*

* Designed merchandise to industry standards, following branding requirements.
* Website design and build through Wordpress, as well as management.

**EDUCATION**

**General Assembly** *Gettysburg, PA*

Full-Stack Software Engineering Immersive Program *2022*

**Southern New Hampshire University** *Hanover, PA*

Associate’s Degree in Information Technology *2017 - 2019*