

Kalea Wolff

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<https://cosmiccandi.github.io> | <https://github.com/CosmicCandi>

Professional Attributes

Integrity
Accelerated Learning
Curve
Technology/Globalization Installation
Strong Communicator
Problem Solving
Troubleshooting
Team Player

Personal Attributes

Creative
Persistent
Self-Starter
Resourceful

Education

The Iron Yard

ITT Technical Institute
*Associates of Applied
Science in Computer
Networking Systems*

Certifications

Dell Certified Repair
Technician
IBM/Lenovo Certified
Repair Technician

Military Service

United States Air Force
Honorable Discharge

Skills

Ruby/Ruby on Rails, HTML5, CSS3, BootStrap, SASS
PostgreSQL, SQL, Sinatra, JavaScript, jQuery, GitHub

Experience

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| The Iron Yard , Indianapolis, IN | 2017 |
| <i>Back-End Engineering (Ruby/Ruby on Rails)</i> | |
| <ul style="list-style-type: none">• Learned foundations of Back-end Engineering in an intensive and immersive environment• Daily and weekend projects mimic agile development techniques | |
| World Wide TechServices , Evansville, IN | 2015-2016 |
| <i>Field Service Technician</i> | |
| <ul style="list-style-type: none">• Perform on-site warranty repair for Desktops, Laptops, and Televisions | |
| Apex Systems, Inc. | 2015 |
| Astra Zeneca , Mt. Vernon, IN | |
| <i>PC Refresh/Help Desk Associate</i> | |
| <ul style="list-style-type: none">• Image machines per site requirements• Perform business as usual troubleshooting and break/fix support | |
| St. Mary's Hospital , Evansville, IN | 2014 |
| <i>Dell Project Team Technician</i> | |
| <ul style="list-style-type: none">• Image equipment per hospital requirements• Install/replace equipment at specified locations• Perform troubleshooting and break-fix solutions along project guidelines• Verify machines encrypted | |
| Mitchell International for Volt , Evansville, IN | 2013 |
| <i>Software Installation Technician</i> | |
| <ul style="list-style-type: none">• Make outbound calls to Auto Body Repair shops to install software required for the insurance adjustment process• Keep appointments for installation with points of contact | |
| Vantiv , Evansville, IN | 2009-2013 |
| <i>Help Desk Specialist I/II</i> | |
| <ul style="list-style-type: none">• Assist with all aspects of technical support, including on-site visits as needed• Answer incoming customer inquiries via telephone and work order system• Review and resolve case tickets in the group queue on a daily basis.• Follows through on all outstanding case tickets | |