

# Kalea Wolff

(812) 305-8115 | [kalea.wolff@gmail.com](mailto:kalea.wolff@gmail.com)

<https://cosmiccandi.github.io> | <https://github.com/CosmicCandi>

## Professional Attributes

Integrity  
Accelerated Learning  
Technology  
Strong Communicator  
Problem Solving  
Troubleshooting  
Team Player

## Personal Attributes

Creative  
Persistent  
Self-Starter  
Resourceful

## Education

The Iron Yard

ITT Technical Institute  
*Associates of Applied  
Science in Computer  
Networking Systems*

## Certifications

Dell Certified Repair  
Technician  
IBM/Lenovo Certified  
Repair Technician

## Military Service

United States Air Force  
Honorable Discharge

## Skills

Ruby/Ruby on Rails, HTML5, CSS3, BootStrap, SASS  
PostgreSQL, SQL, Sinatra, JavaScript, jQuery, GitHub

## Experience

**The Iron Yard**, Indianapolis, IN

2017

*Back-End Engineering (Ruby/Ruby on Rails)*

- Learned foundations of Back-end Engineering and object-oriented programming in an intensive and immersive environment
- Built APIs and full stack applications in both JavaScript and Rails
- Created Relational databases using PostgreSQL and SQLite3
- Worked in small agile groups to deliver projects under deadlines

**World Wide TechServices**, Evansville, IN

2015-2016

*Field Service Technician*

- Perform on-site warranty repair for Desktops, Laptops, and Televisions

**Apex Systems, Inc.**

2015

**Astra Zeneca**, Mt. Vernon, IN

*PC Refresh/Help Desk Associate*

- Image machines per site requirements
- Perform business as usual troubleshooting and break/fix support

**St. Mary's Hospital**, Evansville, IN

2014

*Dell Project Team Technician*

- Image/install/replace equipment to locations per hospital guidelines
- Perform troubleshooting and break-fix solutions along project guidelines
- Verify machines encrypted

**Mitchell International for Volt**, Evansville, IN

2013

*Software Installation Technician*

- Make outbound calls to Auto Body Repair shops to install software required for the insurance adjustment process
- Keep appointments for installation with points of contact

**Vantiv**, Evansville, IN

2009-2013

*Help Desk Specialist I/II*

- Assist with all aspects of technical support, including on-site visits as needed
- Answer incoming customer inquiries via telephone and work order system
- Review and resolve case tickets in the group queue on a daily basis.
- Follows through on all outstanding case tickets

