

Quality Engineering findings and suggestions based on the team's initial requirements documents and ideation diagrams.

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Having examined in further detail, ideation diagrams and initial requirement documents, we have focused on potential ambiguities that may be useful for the development team to consider.

In summary, we've identified areas, particularly around parental controls and notification systems. Security remains a priority, with a focus on robust password validation and user access protocols, in terms of what children, parents and relatives/readers should be able to do. Lastly, clarifying story requests and notifications may streamline communication between developers and for QEs moving forward.

Below, is a table of our findings based on materials prepared collectively, dated 22nd of April:

Category	Notes
Child	<ul style="list-style-type: none">• Child age-group / category, need to make decision on regarding SEND/accessibility• Child request for story, means named story or story genre, or book? To be clarified.• How does child identify story/genre/book to make a request, if only allowed to choose from authorised list?• Thanking / liking? Should they be different. Does a like result in a notification being sent, which is sufficient? What would it mean to like but not thank, thank but not like?
Readers	<ul style="list-style-type: none">• Readers should not be able to directly connect to child

	<p>accounts, rather only to be able to accept a request from parent to connect to a child.</p> <ul style="list-style-type: none"> • Relatives can send information - about what, exactly? Need to be very clear. • Readers should not be able to see children (to request connection to); they should only see children they have been requested to connect to, by parents.
Parents	<ul style="list-style-type: none"> • Parent ability to accept request from relative - do we need the question mark in the user story, or just accept it is part of "could have"? • Need a high level of parental control, so should children ever be allowed to make a request to connect to a relative? Does it mean they request a story/book/recording? A genre? Unclear • Parents should receive notifications? About acceptance of connection? About story/book/recording completed? All needs to be very clear.
Security	<ul style="list-style-type: none"> • Password and username validator should arguably be must have, especially for early means of child protection? • Re-enter password: is this for validation during sign-up? • Ability to search for a user - who does the searching? How do we check people being allowed onto list of potential readers?
Stories	<ul style="list-style-type: none"> • Books/stories/recordings - differences between could be confusing in places and ambiguous

	<ul style="list-style-type: none"> • Story request complete means what, recorded/uploaded? Need to be clear.
Other comments	<ul style="list-style-type: none"> • The flow of the diagram is not very clear(Historical and Visible for reference but not part of the documentation). • Mixed level of abstraction, sometimes too much detail in requirements e.g. when mentioning post request • Good consistency between user stories and must/should/could table • Who is receiving the notification, from whom? Sometimes missed. Better to be clear and complete.