QE Ideation Notes Thur 25 Apr 2024

Child-focused

- Child age-group / category, need to make decision on regarding SEND/accessibility
- Child request for story, means named story or story genre, or book? To be clarified.
- How does child identify story/genre/book to make a request, if only allowed to choose from authorised list?
- Thanking / liking? Should they be different. Does a like result in a notification being sent, which is sufficient? What would it mean to like but not thank, thank but not like?
- Need a high level of parental control, so should children ever be allowed to make a request to connect to a relative? Does it mean they request a story/book/recording? A genre? Unclear

Reader/relative focused

- Readers should not be able to directly connect to child accounts, rather only to be able to accept a request from parent to connect to a child.
- Relatives can send information - about what, exactly? Need to be very clear.
- Readers should not be able to see children (to request connection to); they should only see children they have been requested to connect to, by parents.

Password requirements

- Password and username validator should arguably be must have, especially for early means of child protection?
- Re-enter password: is this for validation during sign-up?

Notes/annotations

- First Attempt Concepts Diagram: The flow of the diagram is not very clear(Historical and Visible for reference but not part of the documentation).
- (Many of the points to do with what a relative is able to do seem well out-of-scope for MVP - so probably not worth going into that much detail with at the time? Link to agile process.)
- (Some misspellings 'receive')
- Good consistency between user stories and must/should/could table
- Mixed level of abstraction, sometimes too much detail in requirements e.g. when mentioning post request
- Two points in blue at one stage, unclear why
- Parent ability to accept request from relative - do we need the question mark in the user story, or just accept it is part of "could have"?

General ambiguities

- Books/stories/recordings - differences between could be confusing in places and ambiguous
- Story request complete means what, recorded/uploaded? Need to be clear.
- Who is receiving the notification, from whom? Sometimes missed. Better to be clear and complete.
- Ability to search for a user - who does the searching? How do we check people being allowed onto list of potential readers?

Parent-focused

- Parents should receive notifications? About acceptance of connection? About story/book/recording completed? All needs to be very clear.