

Courtney Holmberg

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EDUCATION

SOUTHERN NEW HAMPSHIRE UNIVERSITY

Bachelor of Science in Computer Science, December 2020

Concentration – Computer Science

GPA 3.30/4.0

UNIVERSITY AT BUFFALO – SUNY

Bachelor of Science in Business Administration, December 2017

Concentration – Financial Analysis

GPA 3.10/4.0

CERTIFICATIONS

- PCAP – Certified Associate in Python Programming
- PCEP – Certified Entry-Level Python Programmer

TECHINICAL SKILLS

Languages: SQL, SQR, Python, PeopleCode, Java, HTML, JavaScript, CSS, XML, COBOL

Tools: SQL Developer, PeopleSoft, Application Designer, Visual Studio Code, ODI Studio, ServiceNow, JIRA, Odoo, Android Studio, Eclipse, JDeveloper, Thonny

EXPERIENCE

AFS – Software Engineer Senior Analyst

April 2025 – Present

- Develop and modify procedures and functions using SQR and PeopleCode.
- Conduct end-to-end testing to ensure code changes function as intended without affecting adjacent processes.
- Investigate ServiceNow tickets for operational issues using SQL, data logs and code analysis.
- Collaborate on improving production job efficient for client satisfaction.

EGS, Inc. – Software Developer

December 2022 – April 2025

- Implement code changes based on sprint-based JIRA tickets.
- Troubleshoot and resolve production failures through data log analysis and debugging.
- Assist clients with using application interfaces to optimize operational workflows.
- Contributed to automating data-handling processes within production environments.

Odoo – System Analyst

April 2022 – December 2022

- Integrated client data to replicate business workflows within the Odoo system.
- Customized XML code to meet specific client requirements.
- Configured automated actions using Python expressions to enhance process efficiently.