

# COURTNEY CANDICE GALLANT

39 EGLANTINE STREET BOOYSEN PARK, PORT ELIZABETH, 6059

0605282513

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## OBJECTIVE

To build a long-term career where my fast and accurate typing skills together with solid database management knowledge will contribute to the company's success. Detail-oriented professional with strong technical skills and the ability to learn concepts quickly. Trained data analyst also skilled at developing and maintaining databases. Waitress providing an excellent experience and exceptional customer service. Quick and effective at decision making, while maintaining excellent customer service through the sales process.

## SKILLS & ABILITIES

Google Analytics| Microsoft Office| Slack| Outlook| Statistics| Data Analytics  
Python Programming| Microsoft PowerBi| Research Analytics| Machine Learning| Agile  
Communication| Time Management| Teamwork| Flexibility| Reliable

## EXPERIENCE

Waitress, Silver Cloud Spur 11/2019-01/2020

Responsible for taking customer orders and ensuring customer satisfaction while processing payments and handling cash and credit transactions.

Intern, Telkom 06/2020-12/2020

Build a consolidated data model integrated various platform into one single platform. So that we could have a holistic view of customers across all the Platforms to increase company efficiency according to the selected KPI's and improve customer satisfaction.

## EDUCATION

Matric, Port Elizabeth, Westville Senior Secondary School 2014  
DATA SCIENCE QUALIFICATION, Cape Town, Explore Data Science Academy 01/2020-12/2020  
AWS Cloud Practitioner 2020

## COMMUNICATION

During my internship at Telkom, I delivered weekly presentations during scrum meetings. These presentations were performed to keep the head of the business unit at Telkom as well as the data engineering and database administration teams up to date on the progress of the project.

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### **LEADERSHIP**

Acted as the team lead during selected sprints throughout the year. Responsibilities included scheduling team meetings with and without senior colleagues, ensuring projects were completed on time and checking that team members are all satisfied with how the project is being handled to ensure optimum performance from each member ultimately resulting in the best outcome.