


# COURTNEY HAGEN

Halifax 

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## TO A POTENTIAL FACILITATOR OF EDUCATION,

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I am greatly interested in pursuing a learning opportunity with your company. As a student at NSCC in the IT Systems Management and Security program and having a Bachelor of Arts in Psychology and Linguistics, I already have a unique skill set that I believe aids in innovation. I have also demonstrated, as a diligent student, my commitment and work ethic in any task I am given. I also genuinely believe that my honours academic standing and my Co-Op designation makes me stand out from my peers.

Along with academic experience, my work experience has also aided me in furthering my development as a professional. As a Customer Service Manager, I solved problems, (including IT problems,) and wore many hats and was happy to do so. Staying busy, constantly being challenged, and ultimately being open to learning every day are what kept me successful in my role.

Additionally, I am the only one in my class to have completed the Co-Op designation. This experience separates me from my peers as I was able to gain additional experience working as an IT Intern at GeoSpectrum Technologies Inc. As I was one of an IT team of 2, I was exposed to an incredible amount of new experiences that will give me a jump start in this industry. I was trusted with many major projects, such as decommissioning the main domain controller, helping with a hybrid deployment of Office 365, and creating a certificate authority.

I am very excited to continue learning and plan to do so far beyond my diploma. I believe my demonstrated determination and work ethic would make me an ideal candidate for employment with your company. I have attached my resume to provide more information of my background.

I am looking forward to engaging with your company,

Courtney Hagen